

**Shirley Hiew (LKK Auto)**

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**From:** Celine Fong (LKKAuto)  
**Sent:** Thursday, 10 December 2020 11:00 am  
**To:** Loi Ai Ting; Shirley Hiew (LKK Auto)  
**Cc:** SUR; Lauro Araos Songcuan JR; Rasul (LKKAuto); Andre Chow En De  
**Subject:** RE: SJX9133X, finalisation (Mit WIP: 56609)

Dear Ai Ting,

Confirm final fig \$25,484.02 before excess \$0 & GST and 20 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Best Regards,  
**Celine Fong**  
**LKK Auto Consultants Pte Ltd**  
phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>  
**Sent:** Tuesday, 8 December 2020 3:23 PM  
**To:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>; Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>  
**Subject:** RE: SJX9133X, finalisation (Mit WIP: 56609)

Dear Shirley,

Any mandate from AIG?

Kindly confirm finalised amount at \$27,267.90 after GST.

Thanks.

**Best Regards,**  
**Loi Ai Ting**



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4556 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

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**From:** Loi Ai Ting  
**Sent:** Thursday, 3 December, 2020 10:05 AM  
**To:** Shirley Hiew (LKK Auto)  
**Cc:** SUR; Lauro Araos Songcuan JR; Rasul (LKKAuto); Andre Chow En De; Lim, Kok-Chong  
**Subject:** RE: SJX9133X, finalisation (Mit WIP: 56609)

Dear Shirley,

Any mandate from AIG?

Kindly confirm finalised amount \$27,267.90, after GST.

Thanks.

**Best Regards,**

**Loi Ai Ting**



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**From:** Loi Ai Ting

**Sent:** Friday, 27 November, 2020 11:55 AM

**To:** Shirley Hiew (LKK Auto)

**Cc:** SUR; Jojo Cheng; Lauro Araos Songcuan JR; Rasul (LKKAuto); Andre Chow En De; Lim, Kok-Chong

**Subject:** RE: SJX9133X, finalisation (Mit WIP: 56609)

Dear Shirley,

Any mandate from AIG?

Kindly assist so we can close this case by this month.

Appreciate.

**Best Regards,**

**Loi Ai Ting**



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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Tuesday, 24 November, 2020 4:03 PM

**To:** Loi Ai Ting

**Cc:** SUR; Jojo Cheng; Lauro Araos Songcuan JR; Rasul (LKKAuto); Andre Chow En De; Lim, Kok-Chong

**Subject:** RE: SJX9133X, finalisation (Mit WIP: 56609)

**This email was sent from outside of your organisation**

Hi Ai Ting,

We are pending mandate approval from AIG & will update you once done.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>  
**Sent:** Tuesday, 24 November 2020 3:25 pm  
**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Jojo Cheng <[jojo.cheng@cyclecarriage.com.sg](mailto:jojo.cheng@cyclecarriage.com.sg)>; Lauro Araos Songcuan JR <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>  
**Subject:** RE: SJX9133X, finalisation (Mit WIP: 56609)

Hi, Rasul,

It have been 2 weeks since we sent our finalise breakdown.

Kindly confirm finalised amount at \$27,267.90, after GST.

Thanks.

**Best Regards,**

**Loi Ai Ting**



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**From:** Loi Ai Ting  
**Sent:** Tuesday, 17 November, 2020 4:24 PM  
**To:** Shirley Hiew (LKK Auto); Rasul (LKKAuto)  
**Cc:** SUR; Jojo Cheng; Lauro Araos Songcuan JR; Andre Chow En De  
**Subject:** RE: SJX9133X, finalisation (Mit WIP: 56609)

Hi, Shirley,

Thank you for your reply.

Please help to expedite so we can close ASAP.

Appreciate.

**Best Regards,**

**Loi Ai Ting**

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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]  
**Sent:** Tuesday, 17 November, 2020 2:43 PM  
**To:** Loi Ai Ting; Rasul (LKKAuto)  
**Cc:** SUR; Jojo Cheng; Lauro Araos Songcuan JR; Andre Chow En De  
**Subject:** RE: SJX9133X, finalisation (Mit WIP: 56609)

**This email was sent from outside of your organisation**

Dear Ai Ting,

Kindly inform our surveyor still review the finalization.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>  
**Sent:** Monday, 16 November 2020 10:40 am  
**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Jojo Cheng <[jojo.cheng@cyclecarriage.com.sg](mailto:jojo.cheng@cyclecarriage.com.sg)>; Lauro Araos Songcuan JR <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>  
**Subject:** RE: SJX9133X, finalisation (Mit WIP: 56609)

Hi, Rasul,

Kindly confirm finalised amount at \$27,267.90, after GST.

Thanks.

**Best Regards,**

**Loi Ai Ting**

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**From:** Loi Ai Ting  
**Sent:** Tuesday, 10 November, 2020 5:43 PM  
**To:** Rasul (LKKAuto)  
**Cc:** SUR; Jojo Cheng; Songcuan JR Lauro Araos; Andre Chow En De  
**Subject:** SJX9133X, finalisation (Mit WIP: 56609)

Hi, Rasul,

Please confirm finalised amount at \$27,267.90, after GST.

Thanks.

Best Regards,

Loi Ai Ting



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