

Summer Lee (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, 31 August, 2020 11:20 AM
To: Xin Hua; Ivy Yong; Admin-D (LKKAuto (admin-d@lkkauto.com)); 'Admin A'; Mei Kwan (LKKAuto (Meikwan@lkkauto.com))
Cc: Phoebe Xie
Subject: RE: FW: PRI | Accident involving our client SLB 7600 U and your insured YN 9031 G (ERGO INS) | DOA-28/08/2020

Hi Ivy

Please register, upload this email and inform LKK our claims ref no. Thank you.

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Xin Hua <xinhuaworkshop@gmail.com>
Sent: Monday, 31 August 2020 10:33 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: Re: FW: PRI | Accident involving our client SLB 7600 U and your insured YN 9031 G (ERGO INS) | DOA-28/08/2020

Dear Pauline,

Please let LKK Auto Consultants Pte Ltd survey on our client vehicle.
thanks.

from,
kelvin chew
8292 5595

ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> 于2020年8月31日周一 上午10:02写道 :

Dear Kelvin,

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JKP	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

Warmest Regards,

Pauline Soh

Executive

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From: Xin Hua <xinhuaworkshop@gmail.com>
Sent: Saturday, 29 August 2020 11:47 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: PRI | Accident involving our client SLB 7600 U and your insured YN 9031 G (ERGO INS) | DOA-28/08/2020

Greetings,

We are instructed by **AIDIL BAKHTIAR BIN JOSOH** to notify you of a road traffic accident on **28/08/2020** at about **0930** at/along **PIE TWRD KPE(ECP) LAMP POST 571S12** involving our client's/customer's vehicle registration number **SLB 7600 U** and vehicle registration number **YN 9031 G** driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insured would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

We look forward to having a direct settlement and request that one of the following named survey companies to **be appointed as the single joint expert** as finalization/processing of the claims after finalization are done promptly.

- 1)
- 2)
- 3)

Thanks & regards,

Kelvin Chew

Xin Hua Workshop Pte Ltd

23 Kaki Bukit Avenue 4 #04-01

415933 Singapore

HP: 8292 5595

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