

## Denise Tay (LKKAUTO)

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**From:** Ivy Yong <ivy.yong@ergo.com.sg>  
**Sent:** Monday, 31 August 2020 12:22 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department); Admin-D (LKKAUTO); Admin A; Mei Kwan (LKKAUTO)  
**Cc:** Phoebe Xie; Zheng Hanyang  
**Subject:** RE: FW: PRI | Accident involving our client SLB 7600 U and your insured YN 9031 G (CDMCG20001197) | DOA-28/08/2020

Dear Pauline,

Please send NR.

Thank you

Data Classification: Confidential, C3

Warmest Regards,  
Ivy Yong  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9197  
[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Monday, 31 August 2020 11:20 am  
**To:** Xin Hua <xinhua@workshop@gmail.com>; Ivy Yong <ivy.yong@ergo.com.sg>; Admin-D (LKKAUTO) (admin-d@lkkauto.com) <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>  
**Cc:** Phoebe Xie <phoebe.xie@ergo.com.sg>

**Subject:** RE: FW: PRI | Accident involving our client SLB 7600 U and your insured YN 9031 G (ERGO INS) | DOA-28/08/2020

Hi Ivy

Please register, upload this email and inform LKK our claims ref no. Thank you.

Hi LKK,

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Xin Hua <[xinhuaworkshop@gmail.com](mailto:xinhuaworkshop@gmail.com)>

**Sent:** Monday, 31 August 2020 10:33 am

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Cc:** Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>

**Subject:** Re: FW: PRI | Accident involving our client SLB 7600 U and your insured YN 9031 G (ERGO INS) | DOA-28/08/2020

Dear Pauline,

Please let LKK Auto Consultants Pte Ltd survey on our client vehicle.  
thanks.

from,  
kelvin chew  
8292 5595

Dear Kelvin,

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JKP	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

Warmest Regards,

Pauline Soh

Executive

**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985

DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)





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**From:** Xin Hua <[xinhuaworkshop@gmail.com](mailto:xinhuaworkshop@gmail.com)>

**Sent:** Saturday, 29 August 2020 11:47 am

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Subject:** PRI | Accident involving our client SLB 7600 U and your insured YN 9031 G (ERGO INS) | DOA-28/08/2020

Greetings,

We are instructed by **AIDIL BAKHTIAR BIN JOSOH** to notify you of a road traffic accident on **28/08/2020** at about **0930** at/along **PIE TWRD KPE(ECP) LAMP POST 571S12** involving our client's/customer's vehicle registration number **SLB 7600 U** and vehicle registration number **YN 9031 G** driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insured would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

We look forward to having a direct settlement and request that one of the following named survey companies to **be appointed as the single joint expert** as finalization/processing of the claims after finalization are done promptly.

- 1)
- 2)
- 3)

Thanks & regards,

Kelvin Chew

Xin Hua Workshop Pte Ltd

23 Kaki Bukit Avenue 4 #04-01

415933 Singapore

HP: 8292 5595

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