

Summer Lee (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 31 August, 2020 10:30 AM
To: Ronnie Tan; 'assignments'; SUR; Suhaimi
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: Firstauto (KB) - Ronnie Tan/ Direct Asia Insurance/ TP Our insured SJA 819G / DOA 27/08/2020 - SNM20D203085C02/GBB9157M(tohhs)

CLAIM NO: SNM20D203085C02/GBB9157M(tohhs)

M/s LKK Auto Consultants Pte Ltd

Dear Sirs

Please assist to arrange for survey on SJA819G on Without Prejudice Basis.

Merimen folder shall be created shortly and/or soonest possible.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Ronnie Tan <ronnie.tan@firstautoworks.com.sg>
Sent: Monday, August 31, 2020 10:07 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Suhaimi <suhaimi@firstautoworks.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: Firstauto (KB) - Ronnie Tan/ Direct Asia Insurance/ TP Our insured SJA 819G / DOA 27/08/2020

Hi Mr Alfred

Please kindly arrange Adrain (LKK) to survey SJA 819G

Thank You

Yours faithfully,

Ronnie Tan
1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4
#04-01 (South Wing)
Singapore 415933
Vicom building

On 2020-08-31 09:18, Alfred Toh wrote:

Without Prejudice

Your Ref: SJA819G

Our Ref: SNM20D203085C02/GBB9157M/tohhs

Dear Sirs

We refer to your email of 28 August 2020 pertaining to the above matter.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our

surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at
claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Ronnie Tan <ronnie.tan@firstautoworks.com.sg>

Sent: Friday, August 28, 2020 3:06 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Suhaimi <suhaimi@firstautoworks.com.sg>

Subject: Firstauto (KB) - Ronnie Tan/ Direct Asia Insurance/ TP Our insured SJA 819G / DOA 27/08/2020

Date: 28/8/2020

Notice of accident

Firstauto (KB) - Ronnie Tan/ Direct Asia Insurance/ TP Our insured SJA 819G / DOA 27/08/2020

To: China Taiping Insurance (Singapore) Pte. Ltd

Dear Sir

We are instructed by TTAN JEE JOAN to notify you of a road traffic accident on 27/08/2020 at about 08:30 hrs at LOR AH SOO MARKET MSC involving our client's/customer's vehicle registration number SJA 819G and vehicle registration number GBB 9157M driven by you at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Yours faithfully,

Ronnie Tan

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4

#04-01 (South Wing)

Singapore 415933

Vicom building