

**Shirley Hiew (LKK Auto)**

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**From:** Rasul (LKKAuto)  
**Sent:** Friday, 9 October 2020 2:04 pm  
**To:** Shirley Hiew (LKK Auto)  
**Cc:** Celine Fong (LKKAuto)  
**Subject:** RE: Claim No: 0858656789SG(003)-Paper Survey PART 1

12 DAYS  
Kindly indicate the repair limit value

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,  
**Rasul** | Assessor  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)  
 *Save the Earth. Print only when necessary.*

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Friday, 9 October, 2020 2:03 PM  
**To:** Rasul (LKKAuto)  
**Cc:** Celine Fong (LKKAuto)  
**Subject:** RE: Claim No: 0858656789SG(003)-Paper Survey PART 1

Hi Rasul,

What is the repair days?

Need indicate the nett value in report?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Sent:** Friday, 9 October 2020 11:06 am  
**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Cc:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>  
**Subject:** RE: Claim No: 0858656789SG(003)-Paper Survey PART 1

Hi Shirley,

Refer to attachment

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Wednesday, 7 October, 2020 4:29 PM  
**To:** Rasul (LKKAuto)  
**Cc:** Celine Fong (LKKAuto)  
**Subject:** RE: Claim No: 0858656789SG(003)-Paper Survey PART 1

Hi Rasul,

Paper survey done?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Sent:** Friday, 25 September 2020 5:00 pm  
**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Cc:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>  
**Subject:** RE: Claim No: 0858656789SG(003)-Paper Survey PART 1

Hi Rasul,

Paper survey done?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>  
**Sent:** Monday, 31 August 2020 9:32 am  
**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>; Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Subject:** RE: Claim No: 0858656789SG(003)-Paper Survey PART 1

Dear Rasul,

Please do paper survey. PRS done by you. Document uploaded in Views.

Vehicle No. SJH 5465Z

Thank you.

Best Regards,  
**Celine Fong**  
**LKK Auto Consultants Pte Ltd**  
phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>  
**Sent:** Sunday, 30 August 2020 6:17 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Claim No: 0858656789SG(003)-Paper Survey PART 1

Dear Team,

Refer to the above.

Please assist to conduct paper adjustment as attached.

Thank you

Kind regards  
Norsiah

**Norsiah Md Noor**  
**AIG**  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419-1606  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)



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