

Mei Kwan (LKKAuto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 4 January, 2021 12:56 PM
To: Khanchna (LKK Auto); Cecilia Chong (LKK Auto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: SNM20D203116/GBK3352H/LEWLC / FW: Direct Settlement - Accident Involving GBK3352H (OI : CTI - TBA) and SMN9429K (TP : LKK REF - CC6/CTI20009160/Kka3) on 28/08/2020
Attachments: GBK3352H.pdf

Hi Khanchna/Cecilia,

Please refer to attached accident report.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, January 4, 2021 8:57 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: SNM20D203116/GBK3352H/LEWLC / FW: Direct Settlement - Accident Involving GBK3352H (OI : CTI - TBA) and SMN9429K (TP : LKK REF - CC6/CTI20009160/Kka3) on 28/08/2020

YOUR REF: SNM20D203116
LKK REF: CC6/CTI20009160/Kka3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report once OI reported for our necessary action.

Please take note that my colleague Cecilia is the current PIC.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Khanchna Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: 1 September 2020 1:59 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D203116/GBK3352H/LEWLC / FW: Direct Settlement - Accident Involving GBK3352H (OI : CTI - TBA) and SMN9429K (TP : LKK REF - CC6/CTI20009160/Kka3) on 28/08/2020

Dear Mei Kwan/ Khanchna,

We refer to your email dated 01.09.2020.

Insured yet to lodge the accident report.

Thank you.

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Regards,

Jenny Lew

Executive

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, September 1, 2020 12:50 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D203116/GBK3352H/LEWLC / FW: Direct Settlement - Accident Involving GBK3352H (OI : CTI - TBA) and SMN9429K (TP : LKK REF - CC6/CTI20009160/Kka3) on 28/08/2020

YOUR REF: SNM20D203116
LKK REF: CC6/CTI20009160/Kka3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of insured's accident report once OI reported for our necessary action.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Monday, 31 August, 2020 11:11 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D203116/GBK3352H/LEWLC / FW: Direct Settlement - Accident Involving GBK3352H (OI : CTI - TBA) and SMN9429K (TP : LKK REF - CC6/CTI20009160/ka3) on 28/08/2020

Dear Mei Kwan/ Khanchna,

We refer to your email dated 30.08.2020.

Insured yet to lodge the accident report.

Thank you.

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Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, August 31, 2020 10:58 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>;
admin-a@lkkauto.com; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D203116/GBK3352H/LEWLC / FW: Direct Settlement - Accident Involving
GBK3352H (OI : CTI - TBA) and SMN9429K (TP : LKK REF - CC6/CTI20009160/ka3) on 28/08/2020

Dear all,

Please note that officer in charge for this case is Jenny Lew 63896116.

Claim no. SNM20D203116/GBK3352H/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, August 30, 2020 10:37 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBK3352H (OI : CTI - TBA) and SMN9429K (TP : LKK REF - CC6/CTI20009160/ka3) on 28/08/2020

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Hui Yang Motor Pte Ltd - Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimate
- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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