

AUTOWORX HOUSE

176 Sin Ming Drive, #02-01 Sin Ming Autocare Singapore 575721

Email: claims.autoworxhouse@gmail.com

•TEL: 6452 8211 •FAX: 6451 7420

Direct Settlement THIRD PARTY CLAIM

Your ref:

Our ref: SJM 2131 E

LONPAC INSURANCE BHD

Attn: Officer In Charge

(Motor Claim Department)

19/04/2021

Dear Sir,

RE : ACCIDENT INVOLVING SJM2131E & SCV 7808P ON 12/03/2016.

We have been authorized by ADRIAN CHO CHANG WHYE, the registered owner of vehicle number SJM2131E, which was involved in the above accident and at the material time to make a 3rd party claims against vehicle number SCV 7808P.

The accident was clearly caused by your insured's negligence. We, therefore seeking compensation from you for our client financial losses as itemized below: -

Repair cost	S\$	9,000.00
Loss of Use (11 days x \$60.00)	S\$	660.00
Search Fee	S\$	2.00
Total	S\$	9,662.00

We have enclosed copies of relevant documents to support our claims.

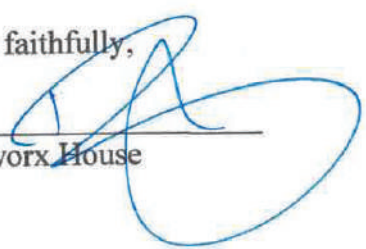
Please settle this matter within 7 days.

Your prompt settlement of our claim would be much appreciated.

Do contact us at 64528211 for any clarification.

Thank you.

Yours faithfully,


Autoworx House

To: Autoworx House
SINGAPORE

Letter of Authorisation

RE: ACCIDENT INVOLVING SJM 2131 E & SCV 7808P
ALONG/AT PIE (BEFORE EUNOS) TOWARDS CHANGI
ON 12/03/2016.

1. I/We, Adrian Cho Chang Whye (NRIC No. 797 Z),
owner/driver of motor vehicle no. SJM 2131 E, & residing at _____

respectively in consideration of your workshop Autoworx House repairing my/our vehicle, I/we hereby authorise you to claim on my/our behalf for the costs of repair and loss of use. I/We further confirm and authorise you to use my/our name/s to engage the said service of a solicitor to proceed with negotiation with the defaulting party's insurance company for payment of the same and in the event negotiation fails, to instruct the solicitor to issue Summons on my/our behalf and in my/our name/s to claim for the same. Irrespective whether the claim is successful or not, all legal costs incurred shall be borne by you, provided we rendered our assistance as per second paragraph stated herein below.

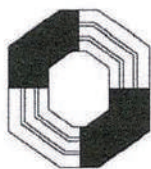
2. I/We understand that by signing this Letter of Authorisation, I/we has/have to render whatever reasonable assistance to you including signing all relevant Court's document and attendance in Court to give evidence to enable the claim to succeed. If I/we failed or neglected to do so despite request from you, you shall be entitled to claim from me/us the repair costs together with legal costs, other incidental costs and expenses pertaining the issuance of Summons in order to obtain payment from defaulting party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my/our claim, you are authorised to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my/our claim, on my/our behalf. You also have my/our full authority to collect all compensation monies pertaining to the above-mentioned accident from insurance company or any other party, directly to your workshop M/s Autoworx House.
4. In the event the claim is settled or judgment is obtained against the defaulting party, payment after deducing all costs and disbursements incurred should be drawn in your name and will be forwarded to you.
5. This letter of Authorisation is irrevocable.

Signature: _____

Name: _____

NRIC NO: _____

Date this 12 day of Mar 20 20.



LONPAC INSURANCE BHD

CLAIM NO : 15/16/16/VP05/018486
DATE : 07 MAY 2021

DISCHARGE VOUCHER

I/We, ADRIAN CHO CHANG WHYE confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SCV 7808P the sum of Singapore Dollar Nine Thousand and Six Hundred Only (**\$9,600.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJM 2131E and SCV 7808P on 12 March 2016 along PIE TWDS CHANGI (BEFORE EUNOS) .

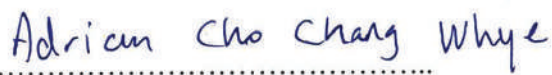
I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ LIEW KHIM HWA**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **AUTOWORX HOUSE**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 7/5/2021

.....
Signature of vehicle owner/Date


.....
Name of vehicle owner /Date

AUTOWORX HOUSE

C/O.176 SIN MING DRIVE #02-01 SINGAPORE 575721

TEL: 64528211 FAX: 64517420

Registration No. 5296929B

INVOICE 5447

LONPAC INSURANCE BHD
300 BEACH ROAD
#17-04/07 THE CONCOURSE

19/4/2021

QUANTITY	PARTICULARS	AMOUNT (\$)
	<u>RE : SUZUKI SWIFT / SJM 2131 E</u>	
	Lump sum repair for the above mentioned vehicle.	9,000.00
	Total	9,000.00



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

10 Anson Road, #06-16 International Plaza, Singapore 079903

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-16-027471

Date of Request: 12/03/2016

Your Ref No: Online Purchase

Supreme Auto Service Pte Ltd

176 Sin Ming Drive

#02-01

Singapore 786548

Dear Sir/Madam,

Enquiry Date 12/03/2016

Enquiry By MEMESAN

TP Vehicle No. SCV7808P

Accident Date 12/03/2016

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

10 Anson Road, #06-16 International Plaza, Singapore 079903

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-16-027471

Date of Request: 12/03/2016

Your Ref No:

Online Purchase

Supreme Auto Service Pte Ltd
176 Sin Ming Drive
#02-01
Singapore 786548

Dear Sir/Madam,

Enquiry Date 12/03/2016
Enquiry By MEMESAN
TP Vehicle No. SCV7808P
Accident Date 12/03/2016

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SCV7808P	Lonpac Insurance Bhd	11/03/2015-26/08/2016	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Jasper Chua (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 6 May 2021 5:04 PM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: Your Ref: CC4/LPC16004854/M1ZB3 Our Ref: 15/16/16/VP05/018486 Accident involving SCV7808P & SJM2131E etc on 12/3/16 [External General]

Lonpac External - General

Dear Jasper

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Thursday, 6 May 2021 1:11 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Your Ref: CC4/LPC16004854/M1ZB3 Our Ref: 15/16/16/VP05/018486 Accident involving SCV7808P & SJM2131E etc on 12/3/16 [External General]

Dear Li Li,

This case, we had temporarily closed in May 2018 due to inactivity and no development from TP workshop. In August 2020, TP emailed us for follow up on finalization. When asked on the long timeframe, they informed us that there were a few staff changes at their end and no one had followed up on this file.

We had finalized this case in April this year as original surveyor who inspected the vehicle had since left our company and we had to retrieve all photos from our archive for review by our technical audit team again.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 5 May 2021 2:54 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Your Ref: CC4/LPC16004854/M1ZB3 Our Ref: 15/16/16/VP05/018486 Accident involving SCV7808P & SJM2131E etc on 12/3/16 [External General]

Lonpac External - General

Hi Jasper

When was the re-inspection conducted & cost of repairs finalised?

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]
Sent: Wednesday, 5 May 2021 11:57 AM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: Your Ref: CC4/LPC16004854/M1ZB3 Our Ref: 15/16/16/VP05/018486 Accident involving SCV7808P & SJM2131E etc on 12/3/16

Dear Sir/Mdm,

We refer to the subject matter.

The cost of repair finalised and TP wish to proceed with the claim. It was reported that insured driver involve in 5 vehicle chain collision ; insured driver is the 3rd car.

Summary to offer to repairer **AUTOWORX HOUSE** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair	\$ 22,287.26	\$ 9,000.00
Loss of Use (11 days x \$60.00)	\$ 660.00	\$ 660.00
GIA Search	\$ 2.00	\$ 2.00
Proposed Total	\$ 22,949.26	\$ 9,662.00

Breakdown of days is as follows:

Recommended repair days	9
Weekends / Downtime / Public Holiday	2
CLAIM DAYS	11

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Monday, 14 May, 2018 2:12 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Your Ref: CC4/LPC16004854/M1ZB3 Our Ref: 15/16/16/VP05/018486 Accident involving SCV7808P & SJM2131E etc on 12/3/16

Hi Joy

Ok.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]

Sent: Friday, 11 May, 2018 4:26 PM

To: Shu Pei (LKKAuto); ONG LI LI

Cc: MT_Claim_SG; Admin A

Subject: RE: Your Ref: CC4/LPC16004854/M1ZB3 Our Ref: 15/16/16/VP05/018486 Accident involving SCV7808P & SJM2131E etc on 12/3/16

Dear Li Li,

This file has been inactive since inspection date.

No finalization of cost yet and TP repairer did not follow-up for this claim since March 2016.

May we proceed to wp this file?

Kindly advise.