

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 11.09.2020

EQ Insurance Company Limited
5 Maxwell Road
#17-00 Tower Block MND Complex
Singapore 069110

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SGW 4192Z / SMC 9936X ON 27.08.2020

We are the authorized repair workshop for the owner of motor vehicle no: **SGW 4192Z** , which was involved in the captioned accident with your insured vehicle no: **SMC 9936X** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

| | | |
|--------------------------------------|----|-----------------|
| 1) Cost of Repair (inclusive of GST) | \$ | 3,959.00 |
| 2) Loss of Rental | \$ | 700.00 |
| 3) GIA Search Fee | \$ | 2.00 |
| | \$ | 4,661.00 |

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving License |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 28.08.2020

TO : EQ Insurance Company Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SGW 41922 / SMC 9936X

ALONG Serangoon Central Dr twds Serangoon Nex.

ON 27.08.2020

I/We, Chang Wan Yue, Fiona
of (NRIC No./ROC No.) S 8916759J
of Blk 50 Teban Gardens Road # 08-577 Singapore 600050
owner of vehicle no. SGW 41922 in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SGW 41922 at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner :  _____

Name of Owner : Chang Wan Yue, Fiona.

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

EQ Insurance Company Limited
5 Maxwell Road
#17-00 Tower Block MND Complex
Singapore 069110

Attn : Motor Claim Department

Tax Invoice : 21947

Date 11.09.2020
Vehicle No SGW 4192Z
Make/Model TOYOTA VIOS
Chassis/Eng# :
Accident Date 27.08.2020
Claim No :
Reference 0820 -21947
Policy No

| | Amount |
|-------------------------------|-------------|
| To proceed on lump sum repair | S\$ 3700.00 |

E. & O. E.

Total : S\$ 3700.00

GST @ 7% : S\$ 259.00

Amount Due : **S\$ 3959.00**


for FASTECH AUTO PTE LTD

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: CHANG WAN YUE, FIONA

Invoice : DCR-2020-09-01

Date : 04.09.2020

Agreement No : 21364

Payment Terms : LOD

| DESCRIPTION | AMOUNT |
|--|-----------|
| Rental charges for vehicle : <u>SJQ 7086Z</u> (0820-21947) | \$ 700.00 |
| Rental Period from <u>28.08.2020</u> to <u>04.09.2020</u> . | |

| | |
|------------|------------------------|
| E. & O. E. | Total \$ <u>700.00</u> |
|------------|------------------------|

SHI YING
for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. **21364**

| | | | | | | |
|--|----------------|----------------|--|--|---|------------------|
| Name Chang Wan Yue, Fiona (S8916759J) | | | REG. No. SJQ 7086Z | | MAKE MODEL: | |
| ADDRESS Blk 50 Teban Gardens Road | | | DIESEL | | PETROL | E 1/4 1/2 3/4 F |
| # 08-577 | | | KM IN | | DATE & TIME IN 04.09.2020 @ 12:50pm | |
| Singapore 600050. | | | KM OUT | | DATE & TIME OUT 28.08.2020 @ 10:50 am | |
| NAMED DRIVER Chong JiaJun Eugene | | | KM DRIVEN | | TIME USED | |
| DRIVING LICENCE NO S893724B | DATE OF EXPIRY | PLACE OF ISSUE | HOURS | | @\$\$ | |
| PASSPORT NO | DATE OF ISSUE | PLACE OF ISSUE | 7 DAYS | | @\$\$ 100.00 | \$ 700.00 |
| ADD NAMED DRIVER | | | WEEKS | | @\$\$ | |
| DRIVING LICENCE NO | DATE OF EXPIRY | PLACE OF ISSUE | MONTHS | | @\$\$ | |
| PASSPORT NO | DATE OF ISSUE | PLACE OF ISSUE | BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.) | | SUB-TOTAL | |
| IMPORTANT NOTES: This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No Service on Public Holiday and Sunday. EXCESS: *Sec I - Used in S'pore Only :SGD2000 *Sec II - Used in S'pore Only :SGD2000 *Sec I - Used Outside S'pore Only :SGD4000 *Sec II - Used Outside S'pore Only :SGD4000 W/screen Excess In S'pore: SGD100 W/screen Excess Outside S'pore: SGD200 ADDITIONAL CONDITIONS: * Geographical areas: Singapore & West Malaysia. * Driver must be: a) 18 years old and above; b) holding a valid relevant class of driving license. * Additional Own Damage Excess of \$S1,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 66 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license. * Additional All Claims excess of \$S2,000 is applicable for any named/unnamed drivers who: a) is 18 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license. * Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We'll will not be responsible for any reporting of such losses. * Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earning while damage vehicle is under repair. Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims. | | | TOTAL RENTAL | | \$ 700.00 | |
| | | | DELIVERY FEE | | | |
| | | | COLLECTION FEE | | | |
| | | | PER DAY \$ | | PER WEEK \$ | PER MONTH \$ |
| BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.) | | | PER DAY \$ | | PER WEEK \$ | PER MONTH \$ |
| | | | PREPAYMENT | | TOTAL CHARGE | |
| CHECK | | | DEPOSIT | | | |
| CASH | | | | | | |
| RECEIPT NO. | | | NETT CHARGE | | | |
| AMOUNT DUE / REFUND | | | | | | |

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

X

DYNAMIC CAR RENTAL

X

RENTER'S/DRIVER'S SIGNATURE

Third Party Insurer Enquiry

Our Ref No: GR-20-101874
Date of Request: 28/08/2020

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 28/08/2020
Enquiry By Jason Tang Jun Zhong
Vehicle No. SMC9936X
Accident Date 27/08/2020

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|--------------------------|-----------------------|------------------|
| SMC9936X | EQ Insurance Company Ltd | 30/07/2020-29/07/2021 | 6223 9433 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735


TAX INVOICE

Our Ref No: GR-20-101874
Date of Request: 28/08/2020

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 28/08/2020
Enquiry By Jason Tang Jun Zhong
 Vehicle No. SMC9936X
Accident Date 27/08/2020

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 11 September 2020 1:27 PM
To: CHAIWANLING@YAHOO.COM.SG
Subject: <STANDARD LETTER> OUR REF: CC6/EQI20009115/Uga3 *** ACCIDENT INVOLVING SMC 9936X & SGW 4192Z ON 27/08/2020 ***

Our Ref: CC6/EQI20009115/Uga3

11 SEPTEMBER 2020

CHAI WAN LING

Dear Sir/Madam,

ACCIDENT INVOLVING SMC 9936X & SGW 4192Z ON 27/08/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (EQ INSURANCE COMPANY LIMITED) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SGW 4192Z.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.