

Date: 22/09/2020

Teo Keng Mui
160 Sin Ming Drive
#05-11 Sin Ming Antecity
Singapore 575722

Attn: Motor Claim Department

Your Ref:

EQ Insurance Company Ltd
5 Maxwell Road
#17-00 Tower Block, MND Complex
Singapore 069110

Dear Sirs/Madam,

DIRECT SETTLEMENT

Accident on 26/08/2020 involving Vehicle No. SGG 8984M & GBB 788A
At No 3 AMK ST 62 Link @ AMK (569/39)

I/We refer to my/our letter date

Arising out of the above accident, as a assessment on the damaged to my/our Vehicle No. SGG 8984M was being conducted by your appointed panel surveyor.

Due to the negligence/fault of your insured/driver of Vehicle No. GBB 788A. I/We am/are now claiming against you for the repair and other consequential suffered by me/us.

For the purpose of a amicable settlement. I/We quantified my/our claim as follows:-

a) Cost of repair at	SS 3,350.00
b) Loss of use for 7 days at rate of (\$70 per day inclusive of 1 Sunday)	SS 490.00
c) Police/ROV Fee	SS
d) Others LTA Search Fee	SS 7.45

Total Cost

SS 3,847.45

I/We enclose herewith copies of all relevant documents for your perusal.

Kindly also direct all correspondence or liase with my Repairer's Messrs Hwa Sen Spray Painting Pte Ltd relating to the said accident without any further reference to me/us.

Thanking you and awaiting your favourable response.

Yours Faithfully



LETTER OF AUTHORIZATION

To Whom It May Concern

Accident on 26/08/2020 involving SGG 8984M and GBG 788A

along NO. 3 AMK ST 62 Link @

AMK (569139)

I/~~We~~ Teo Keng Mui NRIC No. S1369109F

of BLK 446 #08-105 Bright Hill Drive Spore 570446

Owner of Motor Vehicle Registration No. SGG 8984M insured by _____

of NTUC Income Insurance Co-operative Ltd under Policy No. 510066943-02 (Drive Classic)

do hereby authorize M/s Hwa Seng Spray Painting Pte Ltd

as my/our representative with full authority to write, negotiate and settle claim

for damages on my/our behalf against the owner and/or driver of

Motor Vehicle No. GBG 788A in regard to the abovementioned accident.

I/~~We~~ also consent to the agreed settlement sum be made in favour of my/our

representative, M/s Hwa Seng Spray Painting Pte Ltd and

the said payment be forwarded to them to be construed as full and final discharge of

my/our claim.



Owner Signature & Company Stamp

Date : 22/09/2020

HWA SENG SPRAY PAINTING PTE. LTD.

160 Sin Ming Drive, #05-11, Sin Ming Autocity

Singapore 575722

Tel No. : 64533100 Fax No. : 62669932

Buss. Reg. No. : 202017045G

TEO KENG MUI

BLK 446 #08-105 BRIGHT HILL DRIVE
570446

Attention : Motor Claim Department

Contact : 97232330

Final Repair Bill : H000002

Date : 22/09/2020

Vehicle Num. : SGG 8984 M

Make/Model : TOYOTA ALTIS

Chassis/Eng# :

Accident Date : 26/08/2020

Claim No. :

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR :		
		On lump sum basis repair inclusive of spare parts, panel knocking, spray paint and misc charges		3,350.00
		Labour Total S\$:		3,350.00

E. & O.E.

Total S\$: 3,350.00

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for HWA SENG SPRAY PAINTING PTE. LTD.

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 Aug 2020 / 11:38:32

Receipt Date/Time : 27 Aug 2020 / 11:38:32

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200827-001351

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBG788A				
As at 26 Aug 2020/18:05:00				
Insurance Co: EQ INSURANCE COMPANY LTD				
1	Insurance Enquiry - GBG788A Enquiry Fee 20200827113708013051	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
400682XXXXXX8782		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 15 September 2020 3:45 PM
To: SYADMIN@SUNYU.COM.SG
Subject: <STANDARD LETTER> OUR REF: CC6/EQI20009111/Kgs3 *** ACCIDENT INVOLVING GBG 788A & SGG 8984M ON 26/08/2020 ***

Our Ref: CC6/EQI20009111/Kgs3

15 SEPTEMBER 2020

SUNYU PRODUCTS & SERVICES PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 788A & SGG 8984M ON 26/08/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (EQ INSURANCE COMPANY LIMITED) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SGG 8984M.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

KINDLY PROVIDE THE FOLLOWING:

1. ACCIDENT VIDEO FOOTAGE
2. ACCIDENT SCENE PHOTO

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. EQ INSURANCE COMPANY LIMITED
(Motor Claims Dept)

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Wednesday, 9 December 2020 3:26 PM
To: Cecilia Chong (LKK Auto)
Cc: Admin A; Su Li (LKK Auto)
Subject: RE: Direct Settlement - Accident Involving GBG 788A (OI : EQI - DM20HO01248/SG) and SGG 8984M (TP : LKK REF - CC6/EQI20009111/Kgs3) on 26/08/2020

Hi Cecilia

Please proceed.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachabl

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be cond

Regards

Janice Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Tuesday, December 8, 2020 4:47 PM
To: Janice Goh <janice.goh@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBG 788A (OI : EQI - TBA) and SGG 8984M (TP : LKK REF - CC6/EQI20009111/Kgs3) on 26/08/2020

EQ ref : **TBA**
LKK ref : CC6/EQI20009111/Kgs3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBG 788A (EQ-OI) AND SGG 8984M (TP) ON 26/08/2020

We refer to the above matter.

(OI COMING OUT FROM MSCP ENTERING INTO MAIN RD / TP DRIVING STRAIGHT AT MAIN RD).

A letter was sent out to the Insured to notify Third Party claim and NCD issues. No further feedback till to date.

We seek your approval to offer Third Party repairer “**HWA SENG SPRAY PAINTING COMPANY**” at **3,777.45(all-in).**

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,324.55	\$ 3,350.00
2. Loss of Use (7days x \$70.00)	\$ 490.00	\$ 420.00 (7days x \$60.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 7,822.00	<u>\$ 3,777.45</u>

**6days recommendation for repair + 1Sunday = 7days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh [<mailto:janice.goh@eqinsurance.com.sg>]

Sent: Friday, 28 August 2020 5:04 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBG 788A (OI : EQI - TBA) and SGG 8984M (TP : LKK REF - CC6/EQI20009111/Kgs3) on 26/08/2020

Hi Su Li

Please find attached OI's report for your attention.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachabl

Cecilia Chong (LKK Auto)

From: Painter Hsh <hsh.painter@yahoo.com>
Sent: Friday, 11 December 2020 11:13 AM
To: Cecilia Chong (LKK Auto)
Subject: Re: Date of accident 26/08/2020 at No 3 AMK ST 62 LINL @ AMK (569139)
Attachments: uob bank acc.pdf

dear sir,

please check the attachment.

bank details fill.

Account Name : HWA SENG SPRAY PAINTING PTE LTD.
Account Number :314-310-822-6
Bank Name : UOB
Bank & Branch Code: BANK CODE : 7375 BRANCH CODE :007

thank you.

hwa seng spray painting pte ltd
hwee boon

On Thursday, 10 December 2020, 05:55:04 pm SGT, Cecilia Chong (LKK Auto) <ceciliachong@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Hwee Boon,

Thanks for your acceptance.