

Su Li (LKK Auto)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Friday, 28 August 2020 5:04 PM
To: Su Li (LKK Auto)
Cc: Admin A; Cecilia Chong (LKK Auto)
Subject: RE: Direct Settlement - Accident Involving GBG 788A (OI : EQI - TBA) and SGG 8984M (TP : LKK REF - CC6/EQI20009111/Kgs3) on 26/08/2020
Attachments: GBG788A.PDF

Hi Su Li

Please find attached OI's report for your attention.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachabl

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be cond

Regards

Janice Goh

Executive | Claims



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From: Su Li (LKK Auto) [mailto:suli@lkkauto.com]

Sent: Friday, August 28, 2020 11:59 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG 788A (OI : EQI - TBA) and SGG 8984M (TP : LKK REF - CC6/EQI20009111/Kgs3) on 26/08/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SGG 8984M at M/s HWA SENG SPRAY PAINTING COMPANY on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

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