

Khanchna (LKK Auto)

From: Steve Chen (LKK Auto)
Sent: 1 October 2020 9:13 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: FCI query - CC4/FCI20009107/Eks3 (MVA BETWEEN SDN 6616M (TP) & SHD 8523M ON 21/08/2020)
Attachments: P8287218.JPG; P8287223.JPG

Hi Khanchna,

Based on the video of the accident, it is noted that the impact is in front RH portion thus we recommend the same portion. We have noticed that the old damaged is in front LH portion. (attached the old damaged photo)

Thanks.

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Thursday, October 01, 2020 8:49 AM
To: Steve Chen (LKK Auto)
Cc: Admin A
Subject: RE: FCI query - CC4/FCI20009107/Eks3 (MVA BETWEEN SDN 6616M (TP) & SHD 8523M ON 21/08/2020)

Hi Steve,

TP got send video (as attached). Your comments please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: 28 September 2020 6:32 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FCI query - CC4/FCI20009107/Eks3 (MVA BETWEEN SDN 6616M (TP) & SHD 8523M ON 21/08/2020)

Dear Khanchna,

Check with Insurance got accident video.

Thanks.

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Monday, September 28, 2020 4:49 PM

To: Steve Chen (LKK Auto)

Cc: Admin A

Subject: FCI query - CC4/FCI20009107/Eks3 (MVA BETWEEN SDN 6616M (TP) & SHD 8523M ON 21/08/2020)

Hi Steve,

FCI wants your comments on damage consistency and whether it is old damages because Insured driver dispute that TP vehicle have old damages.

Your comments please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Sent: 8 September 2020 5:29 PM

To: Rico 60 <claims@rico60.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: Finalisation for SDN 6616 M

Dear John,

Kindly refer our finalize \$2050 (L/S, before GST). 3 repair days.

Kindly confirm.

Thanks.

Best Regards,
Steve Chen | Assistant Automotive Assessor
LKK Auto Consultants
Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rico 60 [<mailto:claims@rico60.com>]
Sent: Saturday, September 05, 2020 3:24 PM
To: Steve Chen (LKK Auto)
Subject: Finalisation for SDN 6616 M

Dear Sir,

I refer to attached for finalisation.

Thank you.

Best Regards,
John Ong



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Co. & GST Reg. No.: 201807623M
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Email: claims@rico60.com