

Our Ref: TP 0820-6054

22.10.2020

LONPAC INSURANCE BHD
300 BEACH ROAD,
#17-04/07 The Concourse
Singapore 199555

Attn: Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING VEHICLE: SDD 6333 G & SDZ 2259 Z ON 25.08.2020

We are the authorized repair workshop for the owner of motor vehicle no: **SDD 6333 G** which was involved in the above captioned accident with your insured vehicle: **SDZ 2259 Z**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Coast of repair (incl gst)	\$	267.50
02)	GIA Search Fee	\$	2.00
03)	Reimbursement - Loss of Rental (01 days x \$100/day)	\$	100.00
		\$	<u>369.50</u>

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice / GIA Search Fee Invoice / Car rental No 7720

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully



Pei Wen
For Progressive Car Care Pte Ltd
Email : claims@procarcare.com.sg



PROGRESSIVE
CAR CARE PTE LTD

Progressive Car Care Pte Ltd

(Co. Reg. No. 201006949C)

Blk 3022A Ubi Road 1 #01-45/ 46 S408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg

Date : 22 October 2020

Our Ref : TP 0820-6054

I / We Nyap Fat Ming @ Richard Nyap Nric No S 2530 359H

Residing at 11A Jalan sayang Singapore 418634 owner of

Vehicle No SDD 6333G hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them

and also agreed that all Payments include Loss of Use to make in favour of

PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on

25/8/2020 Along / at New upper Changi road carpark will be full and

Final discharge of the claims inclusive of damages, loss of use etc.

SIGNATURE OF OWNER



LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VP05/023588
DATE : 14 DECEMBER 2020

DISCHARGE VOUCHER

I/We, Nyap Fat Ming @ Richard Nyap confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SDZ 2259D the sum of Singapore Dollar Three Hundred and Sixty Nine and cents Fifty Only (\$369.50) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SDZ 2259D and SDD 6333G on 25 August 2020 along Blk 59 New Upper Changi road carpark .

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ KOH SOON HENG/OR KOH SOON HENG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **PROGRESSIVE CAR CARE PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

Nyap Fat Ming @ Richard Nyap .
.....
Name of vehicle owner /Date

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
TEL: 6741 5336 FAX: 6741 7208 Email: claims@procarcare.com.sg
GST:201006949C RCB NO:201006949C

M/S : LONPAC INSURANCE BHD
300 Beach Road #17-04/07
The Concourse Singapore 199555

ATTN: Motor Claim Department
Your Ref No: TP 0820-6054
Claim Type: Third Party
Accident Date: 25/08/2020
TP Veh Reg No: SDZ 2259 Z

Claim No: EST1506189
Final No: PS1504536
Date: 22 Oct 2020
Policy No: 1700064512
Veh Reg No: SDD6333G
Make/Model: MERCEDES BENZ E 200
Chassis No: WDD2120482A513438
Engine No: 27186030334680
Reg. Date: 25/11/2011

Final Repair Bill SDD6333G

Description	Quantity	Price	Amount
		<u>S\$</u>	<u>S\$</u>
Labour			
1 TO RESPRAY PAINT ON ACCIDENT PORTIONS	1 JOB	250.00	
		250.00	250.00
Total			S\$ 250.00
Add GST @ 7%			17.50
Total Amount Payable			<u>S\$ 267.50</u>

TOTAL: SINGAPORE DOLLAR TWO HUNDRED SIXTY SEVEN AND CENTS FIFTY ONLY

For Progressive Car Care Pte Ltd
PROGRESSIVE CAR CARE PTE LTD
Blk 3022A Ubi Road 1 # 01-45/46
Singapore 408716
Tel: 6741 5336 Fax: 6741 7208
Email: claims@procarcare.com.sg
AUTHORISED SIGNATURE

**EXPRESS RENTAL**

Blk 3022A Ubi Road 1 #01-45 Singapore 408716 Tel: 6841 8055 (2 Lines) Fax: 6741 7208

1P 0820-6054
SDD 6333G**RENTAL AGREEMENT NO: 7720**

HIRER'S PARTICULAR Richard Nyap		GUARANTOR / ADD. DRIVER	
Name : Nyap Fat Ming @		Name : _____	
Address : 11A Jalan Sayang		Address : _____	
Singapore 418634			
Nric No : S2530359H		Nric No : _____	
Tel (R) : _____		Tel (R) : _____	
H/P : 96333633		H/P : _____	
Off : _____		Off : _____	
Licence Expiry : _____ Class : 3		Licence Expiry : _____ Class : _____	
Driving Experience : _____ Age : _____		Driving Experience : _____ Age : _____	
Co.Name/ Address : _____		Co.Name/ Address : _____	
Occupation: _____		Occupation: _____	
Make : Hyundai Avante		Vehicle No: SMR 5769J	
RENTAL CHARGES		METHODS OF PAYMENT	
Hours @\$ _____ per hour	S\$	Cash _____ Cheque No. _____ Bill Co: _____ Credit Card No: _____ Exp. Date _____ Type: _____	
1 Days @\$ 100 per day	100		
Weeks @\$ _____ per week			
Monthly @\$ _____ per month			
SUB-TOTAL			
Deposit			
TOTAL CHARGE 100			
INSURANCE EXCESS CLAUSE			
Hirer is responsible for the first S\$ 3000 (i.e. EXPRESS RENTAL'S) vehicle and also first S\$ party's vehicle for each and every accident / damage.		excess for collision / damage / fire & theft for the first party excess for collision / damage / fire & theft to third	
CHECK OUT		CHECK IN	
Date Out 28/9/2020 Time Out 1020		Date In 29/9/2020 Time In 1330	

HIRER'S DECLARATION

I have read the terms & conditions on overleaf of this rental agreement. I acknowledge receipt of vehicle in good condition plus accessories and if I opt to pay by credit/charge card, my signature here is to deemed to have been made on the application credit card charge slip. I am aware that Express Rental may have to take necessary steps by contact my employer in order to qualify me as a hirer.

Hire's Signature

EXPRESS RENTAL

**EXPRESS RENTAL**

Blk 3022A Ubi Road 1 #01-45 Singapore 408716 Tel: 6841 8055 (2 Lines) Fax: 6741 7208

OFFICIAL RECEIPT

No: **5829**

Date: 29/9/2020

Received from Nyap Fat Ming @ Richard Nyap
the sum of Dollars One Hundred Only

being payment of RA 7720 / SMR 5769 J.

\$ 100/-
Cash/Cheque No.

All receipts subject to the clearance of cheque.

EXPRESS RENTAL

Authorised Signature

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-100981

Date of Request: 26/08/2020

Your Ref No:

Online Purchase

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1
#01-45/46
Singapore 408716

Dear Sir/Madam,

Enquiry Date 26/08/2020

Enquiry By Lily Lim

TP Vehicle No. SDZ2259Z

Accident Date 25/08/2020



BY:.....

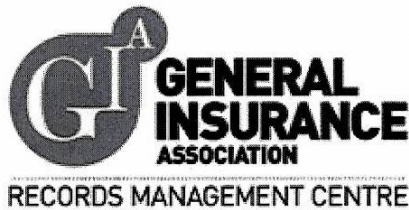
Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDZ2259Z	Lonpac Insurance Bhd	18/10/2019-15/01/2021	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
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TAX INVOICE

Our Ref No: GR-20-100981

Date of Request: 26/08/2020

Your Ref No:

Online Purchase

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1

#01-45/46

Singapore 408716

Dear Sir/Madam,

Enquiry Date 26/08/2020

Enquiry By Lily Lim

TP Vehicle No. SDZ2259Z

Accident Date 25/08/2020

26 AUG 2020
BY:

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Cecilia Chong (LKK Auto)

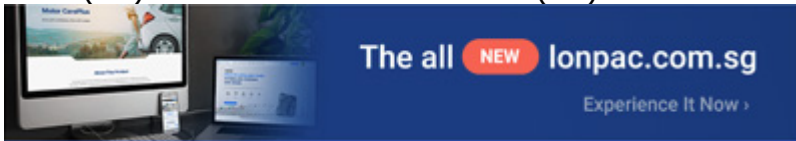
From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 10 December 2020 4:48 PM
To: Cecilia Chong (LKK Auto)
Cc: Admin A; Su Li (LKK Auto); MT_Claim_SG
Subject: RE: Direct Settlement - Accident Involving SDZ 2259D (OI : LPC 19/20/20/VP05/023588) AND SDD 6333G (TP : LKK REF - CC4/LPC20009106/g3) on 25/08/2020 [External General]

Lonpac External - General

Dear Cecilia

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Thursday, 10 December 2020 3:15 PM
To: ONG LI LI <llong@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement - Accident Involving SDZ 2259D (OI : LPC 19/20/20/VP05/023588) AND SDD 6333G (TP : LKK REF - CC4/LPC20009106/g3) on 25/08/2020 [External General]

Dear Lili,

Sorry for the final settlement amount error. The correct amount is \$369.50 instead of \$269.50

For your approval once again.

Thanks

Lonpac Ref: 19/20/20/VP05/023588
LKK Ref: CC4/LPC20009106/g3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 28/08/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

OI'S PASSENGER OPEN REAR DOOR HIT ONTO TPV. Liability is not in our driver's favour.

Summary to offer to third party repairer, "PROGRESSIVE CAR CARE PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,506.63	\$ 267.50
2. Loss of RENTAL (1day x \$100.00)	\$ 100.00	\$ 100.00 (1day x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,608.63	\$ 369.50

**01 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 10 December 2020 12:30 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Direct Settlement - Accident Involving SDZ 2259D (OI : LPC 19/20/20/VP05/023588) AND SDD 6333G (TP : LKK REF - CC4/LPC20009106/gs3) on 25/08/2020 [External General]

Lonpac External - General

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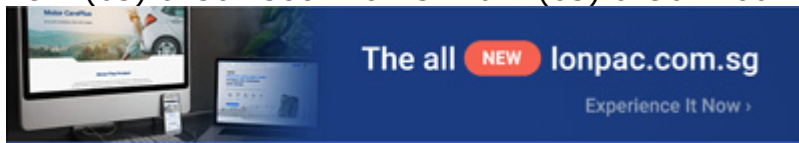
Please proceed.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse

Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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Lonpac External - General data is for internal / external use.

From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Tuesday, 8 December 2020 4:11 PM

To: ONG LI LI <long@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Direct Settlement - Accident Involving SDZ 2259D (OI : LPC 19/20/20/VP05/023588) AND SDD 6333G (TP : LKK REF - CC4/LPC20009106/g3) on 25/08/2020 [External General]

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Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd