

## Su Li (LKK Auto)

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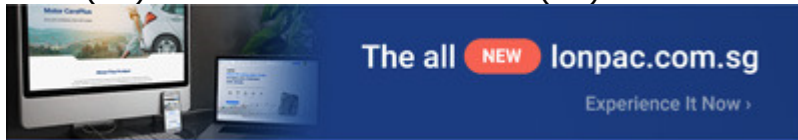
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Friday, 28 August 2020 4:25 PM  
**To:** Su Li (LKK Auto); MT\_Claim\_SG  
**Cc:** Admin A; Cecilia Chong (LKK Auto)  
**Subject:** RE: Direct Settlement - Accident Involving SDZ 2259D (OI : LPC 19/20/20/VP05/023588) AND SDD 6333G (TP : LKK REF - CC4/LPC20009106/gs3) on 25/08/2020 [External General]  
**Attachments:** RE: Our Ref: 19/20/20/VP05/023588 [External General]; SAS2812418.PDF

## Lonpac External - General

Dear Su Li

Please see attached for our Insured's GIA report and earlier email to your team.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Su Li (LKK Auto) [mailto:suli@lkkauto.com]  
**Sent:** Friday, 28 August 2020 4:11 PM  
**To:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Subject:** Direct Settlement - Accident Involving SDZ 2259D (OI : LPC - TBA) AND SDD 6333G (TP : LKK REF - CC4/LPC20009106/gs3) on 25/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s PROGRESSIVE CAR CARE PTE LTD and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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