# LOD Re: Accident on 23/8/2020 involving SHB 1432A & SMM 2245A (China Taiping's insured) Our Ref: TAX/08/20/2069/lg

Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Mon 10/12/2020 6:03 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

1 attachments (485 KB)

0838\_001.pdf;

Dear All,

We quantify our claim as follows:-

| Cost of Repair | \$2,550.00 |   |   |   |        |          |   |
|----------------|------------|---|---|---|--------|----------|---|
| Loss of Rental | \$686.94   | ( | ( | 6 | days x | \$114.49 | ) |
| Loss of Income | \$537.60   | ( | ( | 6 | day x  | \$89.60  | ) |
| LTA search fee | \$7.00     |   |   |   |        |          |   |
| Total          | \$3,781.54 |   |   |   |        |          |   |

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorization
- 6) Hirer's current & past 2 years Notice of Assessment
- 6) LTA search

Please let us have your offer soon. Thanks.

# Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



# **AUTHORIZATION TO ACT**

I, <u>SMRT TAXIS PTE LTD</u> (the third party claimant") of <u>60 WOODLANDS INDUSTRIAL</u> <u>PARK E4 SINGAPORE 757705</u> (address), owner of <u>SHB 1432A</u> (vehicle no.) hereby authorize <u>SMRT AUTOMOTIVE SERVICES PTE LTD</u> ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no <u>SHB 1432A</u> that was damaged pursuant to the accident which occurred on <u>25/08/2020</u> (date) along <u>ANG MO KIO INDUSTRIAL PARK 2A</u> (location) involving vehicle no/s <u>SMM 2245A</u> ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 20-1 (year)

Signed by "the third party claimant"

(with chop if applicable)

Signed by "the workshop" (with chop)

#### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00037282000

Claim No : SNM20D203075

Claimant : SMRT TAXIS PTE LTD

Amount : \$\$3,750.00

DOLLARS THREE THOUSAND SEVEN HUNDRED AND FIFTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 1432A Insured Vehicle No. : SMM 2245A

Date of Loss

: 25/08/2020

Place of Accident

: ANG MO KIO INDUSTRIAL PARK 2A

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: MICRO PRECISION CALIBRATION PTE LTD

Driver Name

: LI YANYAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum

s\$ 3,750.00

S\$ 3,750.00

Claimant Name: SMRT TAXIS PTE LTD

NRIC No : 198905369K

Signature

Date

1 1 JAN 2021

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and with not affect his personal injuries claim and/or uninsured losses claim in a later date.

Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the suggest gratter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

# RECEIVED

0.7 OCT 2020

SMRT AUTOMOTIVE SERVICES PTE LTD Claims & Insurance Agency SMRT Automotive Services Pte Ltd 2 Tanjong Katong Road, Tower 3, Paya Lebar Quarter, #08-01, Singapore 437161 Tel: 65 69083530 Fax: 65 69083592

# Tax Invoice

GST Reg No. : MR-8500001-7

CRN : 199004280Z

Invoice No. : IV201000062 Date : 06.10.2020

Vehicle No. : SHB1432A Your Ref No. : TAX/08/20/2069

Our Ref No. : 24107966

Terms : 30 Days

| December 1.1  |      |              |       | . 50      | vays     |          |
|---|------|--------------|-------|-----------|----------|----------|
| Description   | Qty  | Unit<br>Cost | Add / | (Discount | <u>)</u> | Amount   |
| LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION | 1.00 |              |       |           | \$       | 2,550.00 |
|   | 8-   |              | GRAND | TOTAL     |          | 2 550 35 |
|   |      |              | GRAND | TOTAL     | \$       | 2,550.0  |

Remark :

Make/Model : TOYOTA PRIUS Accident Date : 25.08.2020

Payment instructions:-

By cheque: crossed and made payable to

SMRT TAXIS PTE LTD

and mail to:-

Claims Department No.60 Woodlands Industrial Park E4 Singapore 757705 KOO YEW Chung
KOO YEW Chung (Oct 6, 2020 15:55 GMT+8)

Authorised Signature for SMRT Automotive Services Pte Ltd



# **SMRT Taxis Pte Ltd**

# **MEMORANDUM**

To:

Claims Dept

Our Ref:

TAX/08/20/2069

From: SMRT Taxis Pte Ltd

Date:

04/09/20

# ACCIDENT ON 25/8/2020 INVOLVING SHB 1432A & SMM 2245A ALONG ANG MO KIO INDUSTRIAL PARK 2A

This is to confirm that the daily rental rate for SHB 1432A is \$114.49 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely SMRT TAXIS PTE LTD

for Manager



# Laid Up Report

Accident Start Date ; 20/08/2020

Accident End Date : 03/09/2020

Date Generated: 03/09/2020

User Name : LeeGek

| Case Reference Number | Vehicle Registration<br>Number | Company Type       | Vehicle Make | Vehicle Model | Job Card Number | Date and Time<br>(Accident Repair) | Date and Time<br>(Repair Completed) |
|-----------------------|--------------------------------|--------------------|--------------|---------------|-----------------|------------------------------------|-------------------------------------|
| TAX/08/20/2069        | SHB1432A                       | SMRT Taxis Pte Ltd | ТОУОТА       | PRIUS         | 24107966        | 25/08/2020 5:11 PM                 | 01/09/2020 8:14 AM                  |



# **Enquire Transaction History**

Transaction History Details

Log Date/Time:

Asset Type:

26 Aug 2020 / 13:00:39

Asset ID:

Vehicle SMM2245A

Transaction Type:

User ID:

18.32 Insurance Enquiry (GIRO Payment)

ESASBAHO-BALQISH BINTE ABDUL HALIL

Transaction Amount:

\$7.49

Channel:

Business Transaction Reference No.:

External Agency

20200826130039448921

Search Date / Time:

25 Aug 2020 16:50:00

Insurance Company:

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time,

**Enquire Related Logs** 

ОК

Tax Reference No: SXXXX482A Year of Assessment :2020 Income Tax Date: 30 Mar 2020

# **NOTICE OF ASSESSMENT ORIGINAL**

INIAND REVENUE **AUTHORITY OF** SINGAPORE

Please quote the Tax Reference Number (eg. NRIC, FIN, etc) in full when corresponding with us. MR YEN SOON WENG



55 Newton Road Revenue House Singapore 307987
Tel: 1800-356 8300
Website: http://www.iras.gov.sg e-Services: https://mytax.iras.gov.sg

1-1

|   | S'PORE (\$) | OTHER<br>COUNTRIES (\$)                       | TOTAL (\$) |
|---|-------------|---|------------|
| TRADE   | 32,706.00   |   | 32,706.00  |
| TOTAL INCOME  | 32,706.00   |   | 32,706.00  |
| ASSESSABLE INCOME   |             |   | 32,706.00  |
| LESS: PERSONAL RELIEFS Earned Income NSman-self/wife/parent Child (QCR) Provident Fund/Life Insurance | е           | 6,000.00<br>1,500.00<br>12,000.00<br>3,071.00 |            |
| TOTAL PERSONAL RELIEFS  |             |   | 22,571.00  |
| CHARGEABLE INCOME   |             |   | 10,135.00  |
| TAX PAYABLE   |             |   | 0.00       |

- Your tax assessment is based on information given by you through e-Filing on 02 Mar 2020.
- 2. If you have any objection, please submit your objection online within 30 days via the Object to Assessment e-service or email us at myTax Portal.

Sworthoon

**NG WAI CHOONG** COMPTROLLER OF INCOME TAX

Tax Reference No: \$XXXX482A Year of Assessment :2019 Income Tax Date: 25 Mar 2019

# **NOTICE OF ASSESSMENT ORIGINAL**

Please quote the Tax Reference Number (eg. NRIC, FIN, etc) in full when corresponding with us. MR YEN SOON WENG

INLAND REVENUE **AUTHORITY OF** SINGAPORE

# հյանգներնակիրո

55 Newton Road Revenue House Revenue House Singapore 307987 Tel: 1800-356 8300 Website: http://www.iras.gov.sg e-Services: https://mytax.iras.gov.sg

1-1

|   | S'PORE (\$) | OTHER<br>COUNTRIES (\$) | TOTAL (\$) |
|---|-------------|-------------------------|------------|
| TRADE   | 30,400.00   |                         | 30,400.00  |
| TOTAL INCOME  | 30,400.00   |                         | 30,400.00  |
| ASSESSABLE INCOME   |             |                         | 30,400.00  |
| LESS: PERSONAL RELIEFS Earned Income NSman-self/wife/parent |             | 6,000.00<br>1,500.00    |            |
| Child (QCR) Provident Fund/Life Insurance                   | e           | 8,000.00<br>2,555.00    |            |
| TOTAL PERSONAL RELIEFS                                      |             |                         | 18,055.00  |
| CHARGEABLE INCOME   |             |                         | 12,345.00  |
| TAX PAYABLE   |             |                         | 0.00       |

- Your tax assessment is based on information given by you through e-Filing on 02 Mar 2019.
- 2. If you have any objection, please submit your objection online within 30 days via the Object to Assessment e-service or email us at myTax Portal.

**NG WAI CHOONG** COMPTROLLER OF INCOME TAX

Tax Reference No : SXXXX482A Year of Assessment : 2018 Income Tax Date : 07 Nov 2018

# **NOTICE OF ASSESSMENT AMENDED**

INIAND REVENUE **AUTHORITY OF** SINGAPORE

Please quote the Tax Reference Number (eg. NRIC, FIN, etc) in full when corresponding with us. MR YEN SOON WENG

կլներիվիվիսինինի

55 Newton Road Revenue House Singapore 307987
Tel: 1800-356 8300
Website: http://www.iras.gov.sg e-Services: https://mytax.iras.gov.sg

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|                                      | S'PORE (\$)    | OTHER<br>COUNTRIES (\$) | TOTAL (\$) |
|--------------------------------------|----------------|-------------------------|------------|
| TRADE                                | 31,174.00      |                         | 31,174.00  |
| TOTAL INCOME                         | 31,174.00      |                         | 31,174.00  |
| ASSESSABLE INCOME                    |                |                         | 31,174.00  |
| LESS: PERSONAL RELIEFS               |                |                         |            |
| Earned Income                        |                | 6,000.00                |            |
| NSman-self/wife/parent               |                | 1,500.00                |            |
| Child (QCR)                          |                | 8,000.00                |            |
| Provident Fund/Life Insu             | rance          | 3,196.00                |            |
| TOTAL PERSONAL RELIEFS               |                |                         | 18,696.00  |
| CHARGEABLE INCOME                    |                |                         | 12,478.00  |
| TAX PAYABLE                          |                |                         | 0.00       |
| Less: Previous assessment            |                |                         | 0.00       |
| TAX REPAYABLE/DISCHARG<br>ASSESSMENT | ED AS PER THIS |                         | 0.00       |

1. If you have any objection, please submit your objection online within 30 days via the Object to Assessment e-service or email us at myTax Portal.

worlhoon

**NG WAI CHOONG** COMPTROLLER OF INCOME TAX

# ACCIDENT INVOLVING SMM 2245A AND SHB 1432A ON 25/08/2020

Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Mon 10/19/2020 11:35 PM

To: JIAN.JUAN@MICROPRECISION.COM < JIAN.JUAN@MICROPRECISION.COM>

Our Ref: CC3/CTI20009082/Qea3

19 OCT 2020

# MICRO PRECISION CALIBRATION PTE LTD

Dear Sir/Madam,

#### ACCIDENT INVOLVING SMM 2245A AND SHB 1432A ON 25/08/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Case Handler

Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

RE: [MANDATE REQUEST] Re: Direct Settlement - Accident Involving SMM2245A (OI: CTI-TBA) and SHB1432A (TP: LKK REF - CC3/CTI20009082/Qea3) on 25/08/2020, oref: SNM20D203075/c02

Pauline Tham <pauline.tham@sg.cntaiping.com>

Sat 1/2/2021 11:40 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

[Confidential]

#### Without Prejudice

Hi Asher

Please proceed with your offer.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:62247175">62247175</a>. Any inconvenience caused is much regretted

Thanks.

#### **Pauline Tham**

Senior Executive Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Friday, December 4, 2020 3:04 PM

**To:** Pauline Tham <pauline.tham@sg.cntaiping.com> **Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] Re: Direct Settlement - Accident Involving SMM2245A (OI: CTI - TBA) and SHB1432A (TP:

LKK REF - CC3/CTI20009082/Qea3) on 25/08/2020, oref: SNM20D203075/c02

Your ref: SNM20D203075

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured travel straight along minor road hit third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "SMRT AUTOMOTIVE SERVICES PTE LTD" at \$3,759.94 (all-in).

The summary is as follows: -

|                                      | An      | nount Claimed | Ar   | nount Revised             |
|--------------------------------------|---------|---------------|------|---------------------------|
| 1. Cost of Repairs (with GST)        | \$ 1    | 2,489.48      | \$ 2 | 2,550.00                  |
| 2. Loss of Rental (6days x \$114.49) | \$      | 686.94        | \$   | 686.94 (6days x \$114.49) |
| 3. Loss of Income (6days x \$89.60)  | \$      | 537.60        | \$   | 516.00 (6days x \$86)     |
| 4. LTA Search Fee                    | \$      | 7.00          | \$   | 7.00                      |
|                                      | Total\$ | 13,721.02     | \$ 3 | 3,759.94                  |

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham pauline.tham@sg.cntaiping.com>

Sent: Sunday, August 30, 2020 11:32 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: RE: Direct Settlement - Accident Involving SMM2245A (OI: CTI - TBA) and SHB1432A (TP: LKK REF -

CC3/CTI20009082/Qea3) on 25/08/2020, oref: SNM20D203075/c02

Hi Mei Kwan

Oi report attached for your view.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

#### **Pauline Tham**

Senior Executive Claims Department

# China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Thursday, August 27, 2020 5:08 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: Direct Settlement - Accident Involving SMM2245A (OI: CTI - TBA) and SHB1432A (TP: LKK REF -

CC3/CTI20009082/Qea3) on 25/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 1432A at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

# To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

# LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)