

LOD Re: Accident on 23/8/2020 involving SHB 1432A & SMM 2245A (China Taiping's insured) Our Ref: TAX/08/20/2069/lg

Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Mon 10/12/2020 6:03 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

📎 1 attachments (485 KB)
0838_001.pdf;

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2,550.00
Loss of Rental	\$686.94 (6 days x \$114.49)
Loss of Income	\$537.60 (6 day x \$89.60)
LTA search fee	\$7.00
Total	\$3,781.54

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorization
- 6) Hirer's current & past 2 years Notice of Assessment
- 6) LTA search

Please let us have your offer soon. Thanks.

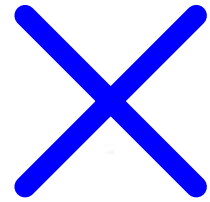
Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd





Date: 26/8/2020

Our Ref. No.:

Letter of Authorisation

I, Yee Soon Weng (NRIC No.: [REDACTED])
registered hirer / relief driver / taxi share driver of SMRT taxi registration number
3HB 1432 A hereby authorise **SMRT Automotive Services Pte Ltd**
("AutoSvs") to deal with all matters arising out of the accident between my taxi
and SMN 2245 A happened on 25-8-2020 1650
along Ang Mo Kio Ind Park 2
(the "Accident") on my behalf, including but not limited to instituting and any claims or
proceedings against such party or parties (as AutoSvs deems fit in its absolute
discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or
action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve
and settle any proceeding or claim arising out of the accidents, including but not limited
to doing any act or executing any document or signing the Discharge Voucher on my
behalf as may be required.

Name Yee Soon Weng Signature: [Signature]

NRIC No. [REDACTED]

Tel No. [REDACTED]

Address [REDACTED]

AUTHORIZATION TO ACT

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705** (address), owner of **SHB 1432A** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 1432A** that was damaged pursuant to the accident which occurred on **25/08/2020** (date) along **ANG MO KIO INDUSTRIAL PARK 2A** (location) involving vehicle no/s **SMM 2245A** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD.**

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 11 (day) of Jan (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00037282000

Claim No : SNM20D203075

Claimant : SMRT TAXIS PTE LTD

Amount : S\$3,750.00

DOLLARS THREE THOUSAND SEVEN HUNDRED AND FIFTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 1432A

Insured Vehicle No. : SMM 2245A

Date of Loss : 25/08/2020

Place of Accident : ANG MO KIO INDUSTRIAL PARK 2A

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MICRO PRECISION CALIBRATION PTE LTD

Driver Name : LI YANYAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 3,750.00
	=====
TOTAL	S\$ 3,750.00
	=====

Claimant Name : SMRT TAXIS PTE LTD

NRIC No : 198905369K

Signature :



Date :

11 JAN 2021

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



AUTOMOTIVE

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV201000062
Date : 06.10.2020
Vehicle No. : SHB1432A
Your Ref No. : TAX/08/20/2069
Our Ref No. : 24107966
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 2,550.00
GRAND TOTAL					\$ 2,550.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 25.08.2020

Payment instructions:-

By cheque: crossed and made payable to
SMRT TAXIS PTE LTD

and mail to:-

Claims Department
No.60 Woodlands Industrial Park E4
Singapore 757705

Koo Yew Chung

Koo Yew Chung (Oct 6, 2020 15:30 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/08/20/2069

From: SMRT Taxis Pte Ltd

Date: 04/09/20

**ACCIDENT ON 25/8/2020 INVOLVING SHB 1432A & SMM 2245A ALONG
ANG MO KIO INDUSTRIAL PARK 2A**

This is to confirm that the daily rental rate for SHB 1432A is \$114.49 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 20/08/2020

Accident End Date : 03/09/2020

Date Generated : 03/09/2020

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/08/20/2069	SHB1432A	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24107966	25/08/2020 5:11 PM	01/09/2020 8:14 AM

Enquire Transaction History

Transaction History Details

Log Date/Time:	26 Aug 2020 / 13:00:39	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SMM2245A	Business Transaction Reference No.:	20200826130039448921
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 25 Aug 2020 16:50:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Tax Reference No : SXXXX482A
Year of Assessment : 2020
Income Tax
Date : 30 Mar 2020

NOTICE OF ASSESSMENT ORIGINAL



INLAND REVENUE
AUTHORITY OF
SINGAPORE

Please quote the Tax Reference Number (eg. NRIC, FIN, etc) in full when corresponding with us.

MR_YEN SOON_WENG



55 Newton Road
Revenue House
Singapore 307987
Tel: 1800-356 8300
Website: <http://www.iras.gov.sg>
e-Services: <https://mytax.iras.gov.sg>

1-1

	S'PORE (\$)	OTHER COUNTRIES (\$)	TOTAL (\$)
TRADE	32,706.00		32,706.00
TOTAL INCOME	32,706.00		32,706.00
ASSESSABLE INCOME			32,706.00
LESS: PERSONAL RELIEFS			
Earned Income		6,000.00	
NSman-self/wife/parent		1,500.00	
Child (QCR)		12,000.00	
Provident Fund/Life Insurance		3,071.00	
TOTAL PERSONAL RELIEFS			22,571.00
CHARGEABLE INCOME			10,135.00
TAX PAYABLE			0.00

1. Your tax assessment is based on information given by you through e-Filing on 02 Mar 2020.

2. If you have any objection, please submit your objection online within 30 days via the Object to Assessment e-service or email us at myTax Portal.

NG WAI CHOONG
COMPTROLLER OF INCOME TAX

Tax Reference No : SXXXX482A
Year of Assessment : 2019
Income Tax
Date : 25 Mar 2019

NOTICE OF ASSESSMENT ORIGINAL



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AUTHORITY OF
SINGAPORE

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Revenue House
Singapore 307987
Tel: 1800-356 8300
Website: <http://www.iras.gov.sg>
e-Services: <https://mytax.iras.gov.sg>

1-1

	S'PORE (\$)	OTHER COUNTRIES (\$)	TOTAL (\$)
TRADE	30,400.00		30,400.00
TOTAL INCOME	30,400.00		30,400.00
ASSESSABLE INCOME			30,400.00
LESS: PERSONAL RELIEFS			
Earned Income		6,000.00	
NSman-self/wife/parent		1,500.00	
Child (QCR)		8,000.00	
Provident Fund/Life Insurance		2,555.00	
TOTAL PERSONAL RELIEFS			18,055.00
CHARGEABLE INCOME			12,345.00
TAX PAYABLE			0.00

1. Your tax assessment is based on information given by you through e-Filing on 02 Mar 2019.

2. If you have any objection, please submit your objection online within 30 days via the Object to Assessment e-service or email us at myTax Portal.

NG WAI CHOONG
COMPTROLLER OF INCOME TAX

Tax Reference No : SXXX482A
Year of Assessment : 2018
Income Tax
Date : 07 Nov 2018

NOTICE OF ASSESSMENT AMENDED



INLAND REVENUE
AUTHORITY OF
SINGAPORE

Please quote the Tax Reference Number (eg. NRIC, FIN, etc) in full when corresponding with us.

MR YEN SOON WENG



55 Newton Road
Revenue House
Singapore 307987
Tel: 1800-356 8300
Website: <http://www.iras.gov.sg>
e-Services: <https://mytax.iras.gov.sg>

1-1

	S'PORE (\$)	OTHER COUNTRIES (\$)	TOTAL (\$)
TRADE	31,174.00		31,174.00
TOTAL INCOME	31,174.00		31,174.00
ASSESSABLE INCOME			31,174.00
LESS: PERSONAL RELIEFS			
Earned Income		6,000.00	
NSman-self/wife/parent		1,500.00	
Child (QCR)		8,000.00	
Provident Fund/Life Insurance		3,196.00	
TOTAL PERSONAL RELIEFS			18,696.00
CHARGEABLE INCOME			12,478.00
TAX PAYABLE			0.00
Less: Previous assessment			0.00
TAX REPAYABLE/DISCHARGED AS PER THIS ASSESSMENT			0.00

1. If you have any objection,
please submit your objection
online within 30 days via the
Object to Assessment e-service
or email us at myTax Portal.

NG WAI CHOONG
COMPTROLLER OF INCOME TAX

ACCIDENT INVOLVING SMM 2245A AND SHB 1432A ON 25/08/2020

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Mon 10/19/2020 11:35 PM

To: JIAN.JUAN@MICROPRECISION.COM <JIAN.JUAN@MICROPRECISION.COM>

Our Ref: CC3/CTI20009082/Qea3

19 OCT 2020

MICRO PRECISION CALIBRATION PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SMM 2245A AND SHB 1432A ON 25/08/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

RE: [MANDATE REQUEST] Re: Direct Settlement - Accident Involving SMM2245A (OI : CTI - TBA) and SHB1432A (TP : LKK REF - CC3/CTI20009082/Qea3) on 25/08/2020 , oref : SNM20D203075/c02

Pauline Tham <pauline.tham@sg.cntaiping.com>

Sat 1/2/2021 11:40 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

[Confidential]

Without Prejudice

Hi Asher

Please proceed with your offer.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, December 4, 2020 3:04 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] Re: Direct Settlement - Accident Involving SMM2245A (OI : CTI - TBA) and SHB1432A (TP : LKK REF - CC3/CTI20009082/Qea3) on 25/08/2020 , oref : SNM20D203075/c02

Your ref : SNM20D203075

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured travel straight along minor road hit third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**SMRT AUTOMOTIVE SERVICES PTE LTD**" at **\$3,759.94 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 12,489.48	\$ 2,550.00
2. Loss of Rental (6days x \$114.49)	\$ 686.94	\$ 686.94 (6days x \$114.49)
3. Loss of Income (6days x \$89.60)	\$ 537.60	\$ 516.00 (6days x \$86)
4. LTA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 13,721.02	\$ 3,759.94

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Sunday, August 30, 2020 11:32 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SMM2245A (OI : CTI - TBA) and SHB1432A (TP : LKK REF - CC3/CTI20009082/Qea3) on 25/08/2020 , oref : SNM20D203075/c02

Hi Mei Kwan

Oi report attached for your view.

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Thanks.

Pauline Tham

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, August 27, 2020 5:08 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMM2245A (OI : CTI - TBA) and SHB1432A (TP : LKK REF - CC3/CTI20009082/Qea3) on 25/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 1432A at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)