

Mei Kwan (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 27 August, 2020 11:16 PM
To: Pauline Tham; Mei Kwan (LKKAUTO); Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI
Subject: O/R : SNM20D203075/SMM2245A/THAMYL - Accident Involving SMM2245A (OI : CTI - TBA) and SHB1432A (TP : LKK REF - CC3/CTI20009082/Qea3) on 25/08/2020
Attachments: Preliminary Advice.pdf; TP GIA REPORT.pdf; TP ESTIMATE - MARKED.pdf; SMM2245A.pdf

Dear All,

Enclosed our insured GIA report.

Note : officer in charge – Pauline

Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Thursday, August 27, 2020 5:08 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMM2245A (OI : CTI - TBA) and SHB1432A (TP : LKK REF - CC3/CTI20009082/Qea3) on 25/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 1432A at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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