

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) <OngHuaYen@smrt.com.sg>

Sent: Monday, 12 October, 2020 5:50 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA) <FeiYuan@smrt.com.sg>; Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses) <BalqishBAH@smrt.com.sg>; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>

Subject: OUR REF:BUS/08/20/1030 - ACCIDENT ON 18/08/20 INVOLVING SMB3591B AND SMP9603M ALONG JALAN TOA PAYOH (AFTER BS:52089-OPP BLK 195)

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB3591B. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$1,316.00
Loss of Use	\$875.00 (2.5 days x \$350.00)
LTA search fee	\$7.00
Total	\$2,198.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) 3) LTA Search Fee

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200900400
Date : 28.09.2020
Vehicle No. : SMB3591B
Your Ref No. : BUS/08/20/1030
Our Ref No. : 24107965
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount		Amount
Parts						
Exterior Panel, Rad Access Door R/H	1.00	\$2485.08	100.00	\$2485.08	\$	0.00
PANEL,EXTERIOR:R/H,FOR ADL DD BUS	1.00	\$ 408.91	100.00	\$ 408.91	\$	0.00
POD,TAIL LIGHT:R/H,FOR ADL E500 DD BUS	1.00	\$1703.25	100.00	\$1703.25	\$	0.00
				Sub-Total		\$ 0.00
Labour						
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$ 530.00	0.00	\$ 0.00	\$	530.00
Others						
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 786.00	0.00	\$ 0.00	\$	786.00
				GRAND TOTAL		\$ 1,316.00

Remark :

Make/Model : ENVIRO 500
Accident Date : 18.08.2020

Payment Instructions

- By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
 - Account Name : SMRT Automotive Services Pte Ltd
 - Bank Name : DBS Bank Ltd - SGD
 - Bank Account No.: 018-008617-4
 - Swift Code : DBSSSGSG

Koo Yew Chung

Koo Yew Chung, Sep 28, 2020 16:43 GMT+8

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time: 24 Aug 2020 / 16:02:09

Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SMP9603M		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20200824160209283932

Search Date / Time: 18 Aug 2020 08:30:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

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