

LOD Re: Accident on 21/8/2020 involving SHD 6273Z, SLV 2018D (AIG's insured) Our Ref: TAX/08/20/2065/lg

Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Mon 10/12/2020 5:26 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

📎 1 attachments (436 KB)
0843_001.pdf;

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$5,700.00
Loss of Rental	\$1,074.82 (10.25 days x \$104.86)
Loss of Income	\$615.00 (10.25 day x \$60.00)
LTA search fee	\$7.00
Total	\$7,396.82

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorization
- 6) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd





Date:

Our Ref. No.:

Letter of Authorisation

I, Name TAY THIAN HUAT (NRIC No. [REDACTED])
registered hirer / relief driver / taxi share driver of SMRT taxi registration number
SHD 6273 Z hereby authorise **SMRT Automotive Services Pte Ltd**
("AutoSvs") to deal with all matters arising out of the accident between my taxi
and SLV 2018 P (B) SFA 6862 M (C) happened on 21/8/20
along Ang Mo Kio Ave 1
(the "Accident") on my behalf, including but not limited to instituting and any claims or
proceedings against such party or parties (as AutoSvs deems fit in its absolute
discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or
action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve
and settle any proceeding or claim arising out of the accidents, including but not limited
to doing any act or executing any document or signing the Discharge Voucher on my
behalf as may be required.

Name TAY THIAN HUAT Signature: [Signature]

NRIC No. : [REDACTED]

Tel No. : [REDACTED]

Address : [REDACTED]

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705** (address), owner of **SHD 6273Z** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHD 6273Z** that was damaged pursuant to the accident which occurred on **21/08/2020** (date) along **ANG MO KIO AVENUE 1** (location) involving vehicle no/s **SLV 2018D** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 4 (day) of Jan (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$6,940.00** (Global Sum) for vehicle no. **SHD 6273Z** that was damaged pursuant to the accident which occurred on **21/08/2020** (date) along **ANG MO KIO AVENUE 1** involving vehicle no/s **SLV 2018D**.

This is pursuant to the inspection conducted on **25/08/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** (“the third party claimant”) of vehicle no. **SHD 6273Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 6273Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 7 (day) of Jan (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV201000060
Date : 06.10.2020
Vehicle No. : SHD6273Z
Your Ref No. : TAX/08/20/2065
Our Ref No. : 24107940
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 5,700.00

GRAND TOTAL \$ 5,700.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 21.08.2020

Payment Instructions

Please issue cheque in favour
of SMRT TAXIS PTE LTD.

Koo Yew Chung

Koo Yew Chung (Oct 6, 2020 13:48 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd

E. & O.E



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/08/20/2065

From: SMRT Taxis Pte Ltd

Date: 2/9/2020

**ACCIDENT ON 21/08/2020 INVOLVING SHD 6273Z, SLV 2018D ETC ALONG
ANG MO KIO AVE 1**

This is to confirm that the daily rental rate for SHD 6273Z is \$104.86 per day.

Please proceed to recover any rental loss from the third party as a result of the
above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 21/08/2020

Accident End Date : 09/10/2020

Date Generated : 09/10/2020

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/08/20/2065	SHD6273Z	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24107940	24/08/2020 3:33 PM	04/09/2020 8:42 AM

Enquire Transaction History

Transaction History Details

Log Date/Time:	25 Aug 2020 / 09:23:42	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SLV2018D		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20200825092342571209

Search Date / Time: 21 Aug 2020 19:35:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

ACCIDENT INVOLVING SLV 2018D / SHD 6273Z / OTHERS ON 21/08/2020

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Mon 8/31/2020 4:15 PM

To: RASHIDAH@CORNDAL.COM <RASHIDAH@CORNDAL.COM>; ROMAN.AYMOND@HOTMAIL.COM
<ROMAN.AYMOND@HOTMAIL.COM> 1 attachments (321 KB)

ADDENDUM FORM .pdf;

Our Ref: CC3/AIG20009072/Qes3

31 AUG 2020

RASHIDAH BTE HUSSIN MRS RASHIDAH AYMOND / ROMAN GUY AYMOND

Dear Sir/Madam,

ACCIDENT INVOLVING SLV 2018D / SHD 6273Z / OTHERS ON 21/08/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.comc.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Print Received Message

This mail is associated with :

***SHD6273Z (9116449364SG)**
[SLV2018D]

TP

SMRT TAXIS PTE LTD

Aug 21 2020 7:00PM

[RASHIDAH BTE HUSSIN MRS RASHIDAH AYMOND]

SMRT Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 29/12/2020 13:04 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (\$\$7100.01) - SHD6273Z - Claim Handler: Goh, Jeremy-CX

Approved:7100.01:Mandate approved. COR as per recommended. LOR and LOI at 9 days max, to settle at 7-8 days. GIA/LTA as per LOD. Please upload Status of Driving license into Merimen