

INDIA INTERNATIONAL INSURANCE PTE LTD  
64, #04-05 IOB BUILDING,  
CECIL STREET,  
Singapore 048583

Attention : MOTOR CLAIMS DEPT

Our Ref.: WL/AUG2020/008 GBD5620H  
Your Ref.: SHD3695J

Dear Sirs / Madam,

**ACCIDENT INVOLVING GBD5620H AND SHD3695J ON 23 AUG 2020**

LETTER OF CLAIM

We claim on behalf of SMRT TRAINS LTD owner of the vehicle No.: GBD5620H. Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

- |  |   |            |
|--|---|------------|
| 1. Cost of Repair (invoice EV201100076)      | : | \$1,605.00 |
| 2. Loss of Use for 3 days @ \$150 /day       | : | \$ 450.00  |
| 3. Loss of Rental for days @ /day            | : | -          |
| 4. Loss of Income for days @ S\$ /day        | : | -          |
| 5. Police Report/ SAS Report/ LTA Search Fee | : | -          |
| 6. Survey Fee                                | : | -          |

**Total Claims : \$ 2,055.00**

We enclose the following documents:

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Repair Invoice          | <input checked="" type="checkbox"/> Letter of Authorisation |
| <input type="checkbox"/> Survey Report                      | <input type="checkbox"/> LTA Search result                  |
| <input type="checkbox"/> Photographs pcs                    | <input type="checkbox"/> Others :                           |
| <input type="checkbox"/> Investigation results              | 1. Satisfaction Form  |
| <input type="checkbox"/> Proof of Loss of Use/Rental/Income | 2.  |
| <input type="checkbox"/> Police / SAS report of             | 3.  |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to SMRT AUTOMOTIVE SERVICES PTE LTD for amount of \$2,055.00.

Yours sincerely,  
**SMRT AUTOMOTIVE SERVICES PTE LTD**

For Manager,  
Claims Department

## LETTER OF AUTHORITY

ACCIDENT ON 23/8/2020 INVOLVING GBD5620H AND SHD 3695J

BY THIS LETTER OF AUTHORITY given on the \_\_\_\_\_, I/we, SMRT Trains Ltd  
who is the owner of motorcar bearing registration number GBD5620H do hereby  
confirm that I/we have appointed SMRT Automotive Services Pte Ltd. to represent  
me/us and to do all or any of the following acts and things:

- i) To submit, resolve and make any claim(s) which I/we may have against the other party/parties to the Accident and under the insurance policy/policies taken up by such party/parties in respect of the cost of repairs, loss of use and all other costs and expenses, etc. suffered by me/us arising from the Accident (the "loss and damage");
- ii) To carry out direct negotiation with any third party insurer(s) in respect of the cost of repairs, loss of use and all other costs and expenses, etc. arising from the accident involving the third party insured;
- iii) To agree to any compensation or enter into any settlement or compromise as it deems fit, in the best interests of me/us, and to do all things or acts, as may deem necessary or expedient for the purpose of settlement of the claims;
- iv) To receive all monies payable to me/us, such payment to be made by way of cheque in favour of "SMRT Automotive Services Pte Ltd" and to give a valid receipt and discharge therefor;
- v) To execute and sign on my/our behalf, any discharge voucher or any other documents in connection with the settlement and/or payment of the Claim(s) to give good discharge.

I/We further confirm that the acceptance by SMRT Automotive Services Pte Ltd. of the settlement amount in respect of such claim shall constitute the full discharge of my/our claim(s) in respect of such loss and damage.

Y 59117493F

Signature & NRIC No.

**SMRT TRAINS LTD**  
Engineering & Projects Divis  
Maintenance Group  
Bishan Depot  
500 Bishan Road  
Fax: 6552807

Co. Stamp (if applicable)

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III - Direct Settlement (PODS)

India Ref: MCT20080330  
Claimant Ref: GBD5620H

We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 1,750.00(global sum) (repair cost), S\$ (loss of rental), S\$ (search fee), vehicle no. GBD5620H that was damaged pursuant to the accident which occurred on 23/08/2020 (date) at BUKIT TIMAH RD SLIP RD TO FARRER RD (location) involving vehicle no. SHD3695J (insured vehicle). This is pursuant to the inspection conducted on 02/09/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TRAINS LTD ("the third party claimant") of vehicle no. GBD5620H to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to GBD5620H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.


This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,750.00 to SMRT TRAINS LTD.

Dated this ..... day of ..... 20 .....

**CLAIMANT:**

Signature:

  
Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:



**WITNESS:**

Signature:

  
Signed by appointed Surveyor

Name:

NRIC:

Address:

Nationality:

Occupation:

LKK AUTO CONSULTANTS PTE LTD

199607198R

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK

#02-25 SINGAPORE 408933



SMRT Automotive Services Pte Ltd  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000017

INDIA INTERNATIONAL INSURANCE PTE L  
CLAIMS MANAGER  
Block 64 Unit #04-#05  
IOB BUILDING  
CECIL STREET  
SINGAPORE 049711

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : EV201100076  
Date : 05.11.2020  
Vehicle No. : GBD5620H  
Your Ref No. : WL/AUG2020/008  
Our Ref No. : 24108680  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
<b>Others</b>					
REPAIR COST AS APPROVED BY SURVEYOR	1.00	\$1500.00	0.00	\$ 0.00	\$ 1500.00

TOTAL BEFORE GST	\$	1,500.00
ADD GST @ 07 %	\$	105.00
GRAND TOTAL	\$	1,605.00

Remark :

Make/Model :

Accident Date :

### Payment Instructions

- By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
  - Account Name : SMRT Automotive Services Pte Ltd
  - Bank Name : DBS Bank Ltd - SGD
  - Bank Account No.: 018-008617-4
  - Swift Code : DBSSSGSG

*Koo Yew Chung*

Koo Yew Chung {Nov 5, 2020 16:25 GMT+8}

Authorised Signature  
for SMRT Automotive Services Pte Ltd

## Print Received Message

This mail is associated with :

**\*GBD5620H (MCT20080330)**  
**[SHD3695J]**

TP

SMRT TRAINS LTD  
Aug 23 2020 12:00AM

[-]

SMRT Automotive Services Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 17/11/2020 10:07 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$1905.00) - GBD5620H - Claim Handler: Priya

Approved:1905.00.