Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Tuesday, 1 September 2020 11:31 AM

To: Claims; SUR

Subject: RE: OD CLAIMS FOR SMM 8993 J

Dear Syafiq,

As instructed by our client, please proceed to repair the insured vehicle SMM 8993J (Excess \$300/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg> Sent: Wednesday, 26 August 2020 3:19 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SMM 8993 J

Dear all,

Attached is the estimate for your reference.

Best Regards, Syafiq Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W) 55 Ubi Road 1 Road Singapore 408699 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183 e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Sent: Tuesday, 25 August 2020 4:04 PM

To: 'Claims' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: OD CLAIMS FOR SMM 8993 J

Dear George,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg>
Sent: Tuesday, 25 August, 2020 3:55 PM

To: 'SUR' < sur@lkkauto.com; 'assignments' < assignments@lkkauto.com>

Cc: 'Claims' < claims@premiumauto.com.sg Subject: OD CLAIMS FOR SMM 8993 J

Dear all,

Please register own policy claims for the above mentioned vehicle.

Attached is the GIA report, Interview form, undertaking form, CI and DL for your reference.

Do take note, video were uploaded.

Aside to Summer,

Kindly arrange for survey on 28 of Aug@10am

Location: 281 Alexandra Road Singapore 159938

Thank you.

Best Regards, **George Wong** Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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