



Lonpac Insurance Bhd
300 Beach Road
#17- 04/07 The Concourse
Singapore 199555
Attention: Motor Claims

"Without Prejudice"

Your Ref :

Our Ref :

Date : 29 September 2020

Subject : **ACCIDENT INVOLVING VEHICLES SLV2207A & XD6571Z ON 22.08.2020**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$ 13895.02
Loss of use	:	S\$ 540.00 (S\$60.00 x 9 days)
GIA search fee	:	S\$ 2.00
Total	:	S\$ 14437.02

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill & GIA search slip
2. Copy of Certificate of Insurance
3. Copy of Letter of Authorisation

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)
www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel Aftersales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel Aftersales
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel Aftersales
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Body & Paint

Bernard Wan
Service Manager – Body & Paint

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SLV 2207A & XP 6571Z ON 22 Aug 2020

I, ONG Sher Hui owner of Vehicle Registration No. SLV 2207A
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

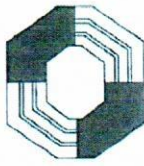
Name: ONG SHER HUI (Date) 26 AUG 2020
NRIC No.: S85216131

In the presence of:

CHUA KEE SIN
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Name: _____ (Date) _____
NRIC No.: _____

26/8/2020
@ 1216 hrs



LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VC05/023574
DATE : 01 OCTOBER 2020

DISCHARGE VOUCHER

I/We, ONG SHER HUI confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of XD 6571Z the sum of Singapore Dollar Fourteen Thousand Four Hundred Thirty Seven and Two Cents Only (\$14,437.02) in full and final satisfaction, liquidation and discharge of all property/injury losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLV 2207A on 22 August 2020 along WOODLANDS AVE 12 TWDS SLE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ NCK MANUFACTURING**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **PERFORMANCE MOTORS LIMITED.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  27 OCT 2020
.....
Signature of vehicle owner/Date

ONG SHER HUI 27 OCT 2020
.....
Name of vehicle owner /Date

*Without Prejudice for any
Personal Injury Claim

303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (Aft)
Fax. 63449773315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528 ()
63190533/530 ()
Fax. 64796601 ()
64796624 ()

SERVICE TAX INVOICE

Repair Order No. : B1 1483755

Date IN : 31/08/2020

Motor Claim Advisor: Chua Kee Sin

Page No. : 1 of 2

Invoice Number : 2288294 / WSB

Invoice Date : 28/09/2020

Payment Terms : 30 Days From Invoice

Invoice By : Mahamod Bin Mohd Sanif

- CUSTOMER INFORMATION -

Ms Ong Sher Hui (Wang Si Hui)
311C Clementi Avenue 4
#39-195
Singapore 123311

- INVOICE TO - 158

Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555REGN. NO.
SLV2207ACHASSIS NO.
WBA1V720X05G87437REGN. DATE
28/12/2017MODEL
116DMILEAGE
40878

- - - - LABOUR 1 - - - -

To replace right rear side fender including rear bumper
panel, rear right door, straighten accident area and
remove attachment parts to facilitates repair.NETT
5,100.00To respray rear bumper, rear right fender, right roof
frame, tail panel, floor pan and rear door entrance.

3,949.00

To remove and install rear hat-tray, rear seat, carpet
and roof top lining to facilitate repairs.

742.00

To check electrical wiring systems and lightings at the
rear section for proper function.

150.00

To remove and install fuel tank to facilitate repairs
including extract fuel and conduct leak tests.

451.00

To carry out body cavity preservation.

451.00

(For cut panel).

To carry out body cavity preservation.

100.00

(Per panel).

Sundries

150.00

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

0.00

DATE OF ACCIDENT : 22.08.2020. 3RD PARTY CAR : XD6571Z.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO ON
31.08.2020 @ 1455HRS. AUTHORIZED REPAIR BY MR JASPER
CHUA FROM LKK AUTO VIA EMAIL ON 27.08.2020.PROPOSE LOSS OF USE = \$60X9. THE AMOUNT IS SUBJECTED
TO INSURANCE COMPANY CONFIRMATION.

0.00

GIA SEARCH FEE = \$2.00.

0.00

Total Labour 1: 11,093.00

- - - - PARTS - - - -

RR RH FENDER

Qty	Retail Price
1	1,396.80

NETT
1,396.80

REINFORCEMENT PLATE C-PILLAR RH

1 53.75

53.75

REINFORCEMENT PLATE ROCKER PLATE RH

1 53.75

53.75

BLIND RIVET AVIBVLB

20 0.55

11.00

PUNCH RIVET N4

20 0.55

11.00

(S/L) SEAM SEAL 300ML

1 33.80

33.80



303, Alexandra Road
Sime Darby Performa
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770

280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (Aft)
Fax. 63449773

315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528 ()
63190533/530 ()
Fax. 64796601 ()
64796674 ()

SERVICE TAX INVOICERepair Order No. : **B1 1483755**Date IN : **31/08/2020**Motor Claim Advisor: **Chua Kee Sin**Page No. : **2 of 2**Invoice Number : **2288294 / WSB**Invoice Date : **28/09/2020**Payment Terms : **30 Days From Invoice**Invoice By : **Mahamod Bin Mohd Sanif**

(DG/SL) BODY ADHESIVE K5B (195ML)

1 331.80 331.80

SCREW (SF PLUS M5X15)

2 0.55 1.10

Total Parts : **1,893.00**Labour Charges : **10,943.00**Parts Charges : **1,893.00**Lubricant/Misc : **150.00**Total Labour & Parts Charges : **S\$ 12,986.00**Less Insurance Excess : **S\$ 0.00**Invoice Total Amount Exclude GST : **S\$ 12,986.00**GST @ 7% : **S\$ 909.02**Invoice Total Amount Include GST : **S\$ 13,895.02**

Computer generated invoice. No signature is required.

Amount Payable Include GST : S\$ 13,895.02

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-100846
Date of Request: 26/08/2020

Your Ref No: Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 26/08/2020
Enquiry By Melanie Setiawati
TP Vehicle No. XD6571Z
Accident Date 22/08/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
XD6571Z	Lonpac Insurance Bhd	21/08/2020-20/08/2021	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-100846

Date of Request: 26/08/2020

Your Ref No: Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 26/08/2020
Enquiry By Melanie Setiawati
TP Vehicle No. XD6571Z
Accident Date 22/08/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Jasper Chua (LKK Auto)

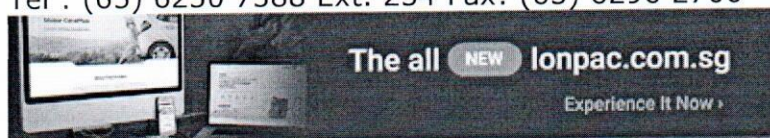
From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 1 October 2020 2:44 PM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLV2207A & XD6571Z ON 22.08.2020 Our Ref: 20/20/20/VC05/023574 [External General]

Lonpac External - General

Dear Jasper

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Thursday, 1 October 2020 10:23 AM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLV2207A & XD6571Z ON 22.08.2020 Our Ref: 20/20/20/VC05/023574 [External General]

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver change lane.

Summary to offer to repairer **PERFORMANCE MOTORS LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 18,329.47	\$ 13,895.02
Loss of Use (\$60.00 x 9 days)	\$ 540.00	\$ 540.00
GIA Search	\$ 2.00	\$ 2.00

Proposed Total	\$ 18,871.47	\$ 14,437.02
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Breakdown of days is as follows:

Recommended days	9 Days
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For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 3 September 2020 12:12 PM

To: 'ONG LI LI' <long@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLV2207A & XD6571Z ON 22.08.2020 Our Ref: 20/20/VC05/023574 [External General]

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLV 2207A at M/s PERFORMANCE MOTORS LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **Photographs of TP vehicle in its damaged condition**

Kindly take note that the case handler in-charge Jasper.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)