

## Jasper Chua (LKK Auto)

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**From:** Jasper Chua (LKK Auto)  
**Sent:** Thursday, 1 October 2020 10:23 AM  
**To:** ONG LI LI  
**Cc:** 'MT\_Claim\_SG'; Admin A  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLV2207A & XD6571Z ON 22.08.2020 Our Ref: 20/20/20/VC05/023574 [External General]  
**Attachments:** 1 LKK INSPECTION REPORT.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; 4 LKK REINSPECTION PHOTOS.pdf; TP\_LOD.pdf

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver change lane.

Summary to offer to repairer **PERFORMANCE MOTORS LTD** is as follows:

| TP CLAIMED                     |                     | REVISED -TO<br>OFFER |
|--------------------------------|---------------------|----------------------|
| Cost of Repair (w/gst)         | \$ 18,329.47        | \$ 13,895.02         |
| Loss of Use (\$60.00 x 9 days) | \$ 540.00           | \$ 540.00            |
| GIA Search                     | \$ 2.00             | \$ 2.00              |
| <b>Proposed Total</b>          | <b>\$ 18,871.47</b> | <b>\$ 14,437.02</b>  |

Breakdown of days is as follows:

|                  |        |
|------------------|--------|
| Recommended days | 9 Days |
|------------------|--------|

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Su Li (LKK Auto) <suli@lkkauto.com>  
**Sent:** Thursday, 3 September 2020 12:12 PM  
**To:** 'ONG LI LI' <llong@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLV2207A & XD6571Z ON 22.08.2020 Our Ref: 20/20/20/VC05/023574 [External General]

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLV 2207A at M/s PERFORMANCE MOTORS LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **Preliminary advice**
- **Photographs of TP vehicle in its damaged condition**

Kindly take note that the case handler in-charge Jasper.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Jasper Chua (LKK Auto)

**Sent:** Thursday, 27 August 2020 2:49 PM

**To:** 'ONG LI LI'

**Cc:** 'MT\_Claim\_SG'; Admin A

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLV2207A & XD6571Z ON 22.08.2020 Our Ref: 20/20/20/VC05/023574 [External General]

Dear Li Li,

We will submit preliminary advice once vehicle surveyed

Thanks

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Thursday, 27 August, 2020 12:52 PM

**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

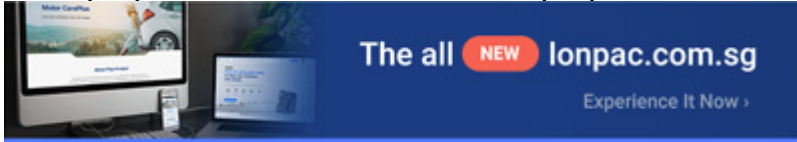
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SLV2207A & XD6571Z ON 22.08.2020 Our Ref: 20/20/20/VC05/023574 [External General]

**Lonpac External - General**

Hi Summer

Is the preliminary advice ready?

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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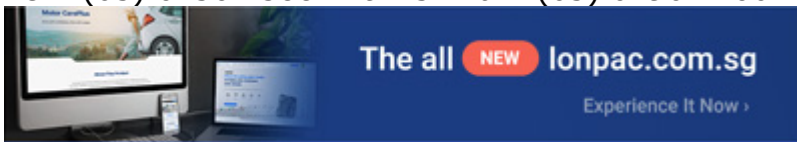
**From:** ONG LI LI  
**Sent:** Wednesday, 26 August 2020 3:22 PM  
**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: REQUEST FOR DIRECT SETTLEMENT - SLV2207A & XD6571Z ON 22.08.2020 Our Ref: 20/20/20/VC05/023574 [External General]

## Lonpac External - General

Dear LKK

Please arrange TP survey.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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*Lonpac External - General data is for internal / external use.*

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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]  
**Sent:** Wednesday, 26 August 2020 2:18 PM  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Subject:** REQUEST FOR DIRECT SETTLEMENT - SLV2207A & XD6571Z ON 22.08.2020

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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