

Summer Lee (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 26 August, 2020 3:42 PM
To: erofia@singnet.com.sg; 'assignments'; SUR
Cc: Claims Dept of CTI; Alfred Toh
Subject: SNM20D203048/SKB7827U/TOHHS / FW: Request pre-repair inspection for accident involving SKB7827U and FBQ5728M on 15 August 2020
Attachments: FBQ5728M - DOC.pdf

Your Ref: FBQ5728M

Our Ref: **SNM20D203048C02/7(tohhs)** SKB7827U

M/s LKK Auto Consultants Pte Ltd

Dear Sirs

While waiting for Insured to file accident, please assist to arrange survey on FBQ5728M.

Merimen folder shall be created shortly and/or soonest possible.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Erofia Motor - LeeLee Tan <erofia@singnet.com.sg>
Sent: Wednesday, August 26, 2020 3:21 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM20D203048/SKB7827U/TOHHS / FW: Request pre-repair inspection for accident involving SKB7827U and FBQ5728M on 15 August 2020

Without Prejudice

Dear Sir

Kindly arrange Mr Marcus Chua of LKK

Thank you

Regards
LeeLee Tan
Erofia Motor Trading Pte Ltd
Tel: 67527740
Fax: 67528669

From: Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]
Sent: 26 August, 2020 3:12 PM
To: erofia@singnet.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM20D203048/SKB7827U/TOHHS / FW: Request pre-repair inspection for accident involving SKB7827U and FBQ5728M on 15 August 2020

Without Prejudice

Your Ref: FBQ5728M
Our Ref: SNM20D203048C02/7(tohhs) SKB7827U

Dear Sirs

We refer to your email of 26 August 2020.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop while waiting for our Insured to file report.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Chong Boon Sen
Sent: Wednesday, August 26, 2020 2:05 PM
To: erofia@singnet.com.sg; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D203048/SKB7827U/TOHHS / FW: Request pre-repair inspection for accident involving SKB7827U and FBQ5728M on 15 August 2020

Dear Alfred,

Please conduct PRS for **FBQ5728M**. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Alfred Toh

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Erofia Motor - LeeLee Tan <erofia@singnet.com.sg>

Sent: Wednesday, August 26, 2020 1:14 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Request pre-repair inspection for accident involving SKB7827U and FBQ5728M on 15 August 2020

Dear Sir

With reference to the above mentioned, attached necessary documents for your arrangement of pre-repair inspection for our client's

Motorcycle No: FBQ5728M

Workshop:

Erofia Motor Trading Pte Ltd
1 Kaki Bukit Avenue 6 #02-62
AutoBay @ Kaki Bukit
Singapore 417883

Tel: 67527740

Thank you

Regards

LeeLee Tan
Erofia Motor Trading Pte Ltd
Tel: 67527740
Fax: 67528669