

**Shirley Hiew (LKK Auto)**

---

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Wednesday, 2 September 2020 5:12 pm  
**To:** 'Chan, Peggy'  
**Cc:** SUR; assignments  
**Subject:** RE: TP Survey assignment for SLU6453J DOA: 22/08/2020 Our ref: NSV2000240/PC  
**Attachments:** PRELI ADVISE - SLU 6453J.pdf

Dear Peggy,

Kindly informed we are in the midst of preparing report and will update you once done.

Enclosed preliminary revised of vehicle SLU 6453J.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 2 September 2020 1:29 pm  
**To:** 'Chan, Peggy' <Peggy.Chan@awac.com>; assignments <assignments@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: TP Survey assignment for SLU6453J DOA: 22/08/2020 Our ref: NSV2000240/PC

Dear Sir/Madam,

Thank you for the email.

Dear Shirley,

Kindly assit.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Chan, Peggy <[Peggy.Chan@awac.com](mailto:Peggy.Chan@awac.com)>  
**Sent:** Wednesday, 2 September, 2020 1:25 PM  
**To:** Summer Lee (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Subject:** RE: TP Survey assignment for SLU6453J DOA: 22/08/2020 Our ref: NSV2000240/PC

Hi Summer

Please advise if the PRS survey report is ready.  
What is the estimated cost of repairs and duration for repairs?  
Thanks.

Regards  
Peggy Chan  
Assistant Vice President  
Asia-Pacific Claims Group

**Allied World** Assurance Company, Ltd  
60 Anson Road #08-01 Mapletree Anson Singapore 079914  
T: +65 64230865  
F: +65 64230864  
E: [peggy.chan@awac.com](mailto:peggy.chan@awac.com)  
W: [www.awac.com](http://www.awac.com)

**From:** Summer Lee (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Wednesday, 26 August 2020 3:41 PM  
**To:** Goh, Stella <[stella.goh@awac.com](mailto:stella.goh@awac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Subject:** RE: TP Survey assignment for SLU6453J DOA: 22/08/2020 Our ref: NSV2000240/PC

**CAUTION:** External Email

Dear Sir/Madam,  
  
Thank you for the assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Goh, Stella <[stella.goh@awac.com](mailto:stella.goh@awac.com)>  
**Sent:** Wednesday, 26 August, 2020 3:27 PM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com); Selamatshahh Zainal <[Selamatshahh.Zainal@ethozgroup.com](mailto:Selamatshahh.Zainal@ethozgroup.com)>; [jackson.teo@ethozgroup.com](mailto:jackson.teo@ethozgroup.com)  
**Subject:** TP Survey assignment for SLU6453J DOA: 22/08/2020 Our ref: NSV2000240/PC

The above captioned accident refers.  
  
Pursuant to the Practice Directions Amendment No. 1 of 2016 which was effective on 1 April 2016, we like to advise that the third party claimant and us **do** have consensus in the appointment of **Mr Xing Guo Qiang** as the Single Joint Expert to conduct the pre-repair survey of the third party claimant’s vehicle.

Please conduct "THIRD PARTY" survey on without prejudice basis. The information as are follows:

3 <sup>rd</sup> Party Vehicle	:	SLU 6453 J
Insured Vehicle	:	XD 4883 L
Policy Number	:	BVFCSB0007172013
Name of Workshop	:	ETHOZ GROUP LTD
Contact Number	:	9624 8656 / 6654 7519
Person to Contact	:	SELAMATSHAHH ZAINAL
Estimated Cost of repairs	:	\$ 15,900.76

Regards,  
Claims Division

Copy to {ETHOZ GROUP LTD} (Your Ref: SLU6453J ) via Email.

Note -

- ( X )
1. This is to keep you informed that we have appointed surveyors to conduct inspection to your client's damaged vehicle on a without prejudice basis.
  2. **Please keep our motor surveyor and us informed so as to enable the surveyor to conduct a post repair inspection once your client's vehicle has been repaired and before returning the repaired vehicle to your customer.**
  3. Please quantify your client's claim with all relevant supporting documents once your client's vehicle has been repaired.
  4. Please do not construe this appointment of surveyor and our above request as an admission of liability.

Regards,

Claims Division

---

The information contained in this e-mail and any attachments hereto is confidential. If you are not the intended recipient, you must not use or disseminate any of this information. If you have received this e-mail in error, please immediately notify the sender by reply e-mail and permanently delete the original e-mail (and any attachments hereto) and any copies or printouts thereof. Although this e-mail and any attachments hereto are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by Allied World Assurance Company Holdings, Ltd or its subsidiaries or affiliates, either jointly or severally, for any loss or damage arising in any way from its use.