

9028/T1Ka³

COMFORTDELGRO ENGINEERING

Our Ref : T 0820 / SHC3879B /KS(st)
Your Ref: _____
Date : 3-Sep-2020

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building
78 Shenton Way
#07-16
Singapore 079120

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC3879B YOUR INSURED SLQ2509E
AND OTHER _____ ON 22-Aug-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No **SHC3879B** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SLQ2509E** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	1,417.64
2	<u>3</u> days Loss of Rental @ \$ 126.47 per day	\$	379.41
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$	-
4	GIA / LTA Search Fees	\$	2.00
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	1,799.05

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$	240.00
	Total Claims :	\$	2,039.05

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SLQ2509E
- c) GIA / Police report/s of : SHC3879B
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene () Certificate of Insurance
 - () Witness statement/s () PIR (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Kazali Hj Selahudin
CDGE Taxi Claims Department
Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

- Workshops**
- Braddell**
205 Braddell Road
Singapore 579701
 - Loyang**
59 Loyang Drive
Singapore 508969
 - Sin Ming**
383 Sin Ming Drive
Singapore 575717
 - Pandan**
45 Pandan Road
Singapore 609286
 - Ubi**
320 Ubi Road 3
Singapore 408649
 - Sungei Kadut**
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

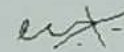
(NAF / PAF)

**ACCIDENT INVOLVING TOYOTA PRIUS SHC3879B , SLQ2509E
ALONG TAMPINES ST 41 X TAMPINES ST 41****ON 22-Aug-20 14:15****I / We NG POH CHUAN (Hirer) NRIC No.: SXXXX384F****and/or (Relief) NRIC No.: SXXXX384F****Taxi Number SHC3879B****hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):**

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date 24-Aug-2020**Name of Hirer NG POH CHUAN****Hirer NRIC SXXXX384F**

Signature :

**Address 351A CANBERRA ROAD #06-317
751351****Contact No. 98717455**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,417.64 (Repair Cost), S\$529.41 (Loss of Income/Rental), S\$- (Disbursement) for vehicle no. SHC 3879B that was damaged pursuant to the accident which occurred on 22/08/2020 (date) along TAMPINES ST 41 (location) involving vehicle no/s SLO 2509E.

This is pursuant to the inspection conducted on 24/08/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC 3879B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 3879B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.


This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22nd (day) of September (month) 20 21 (year)



MTH

Signed by appointed surveyor


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC3879B

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
31.05.2019

CHASSIS CODE
JTDKB3FU303081248

INV. NO/DATE
91521716 31.08.2020

JOB NO.
305418359

ODOMETER READING

DATE/TIME IN
24.08.2020 08:40

Description : 3P 22.08.2020

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2282	REAR BUMPER	1	458.60	25.00	343.95
0002	04-01-0302-2287	REAR BUMPER CENTER-Black	1	552.60	25.00	414.45
0003	04-01-0302-2267	REAR BUMPER CLIPS	10	2.20	25.00	16.50
SUB-TOTAL			:			774.90

JOB NATURE

0001	PB	PANEL BEATING	320.00	320.00
0002	SP	SPRAYPAINT CHARGE	200.00	200.00
0003	L	R/I REVERSE SENSOR	30.00	30.00
SUB-TOTAL			:	550.00

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91521716	1,417.64	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT20080335

Date: 28 August 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	22/08/2020 @ 14:15 hrs
ALONG	TAMPINES ST 41 X TAMPINES ST 41
INVOLVING	SLQ2509E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3879B** (the "Taxi"). The Taxi was hired to **NG POH CHUAN IC NO SXXXX384F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: 30 September 2020 1:11 PM
To: 'TIAM_XI_YOU@HOTMAIL.COM'
Cc: Admin A
Subject: ACCIDENT INVOLVING SLQ2509E & SHC3879B ALONG/AT TAMPINES ST 41 (T-JUNCTION) ON 22/08/2020

Our Ref: C4/AIG20009028/T1ka3

CHEN XIN YOU
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLQ2509E & SHC3879B ALONG/AT TAMPINES ST 41 (T-JUNCTION) ON 22/08/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident reports and accident video, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call/e-mail us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Print Received Message

This mail is associated with :

***SHC3879B (4628580490SG)**
[SLQ2509E]

TP

COMFORT TRANSPORTATION PTE LTD

Aug 22 2020 2:00PM

[CHEN XIN YOU]

ComfortDelGro Engineering Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **02/07/2021 14:16 PM.**
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$1949.05) - SHC3879B - Claim Handler: Lee, Ming-Yao**

Approved:1949.05:Approval subject to documents in order.