

Su Li (LKK Auto)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Thursday, 27 August 2020 5:38 PM
To: Su Li (LKK Auto)
Cc: Jia Le (LKK Auto); Admin A
Subject: RE: EXPRESS SETTLEMENT - Accident Involving SHC 323H (OI : FCI - D20003437MFSH) and SMS 8870Z (TP : LKK REF - CC6/FCI20009019/Uds3) on 22/08/2020
Attachments: MCD620071762-SHC323H - 1.pdf

Dear Su Li,

Attached GIA report for your perusal.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

**As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.
We appreciate your kind understanding. Stay safe.**

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, August 27, 2020 4:08 PM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: EXPRESS SETTLEMENT - Accident Involving SHC 323H (OI : FCI - TBA) and SMS 8870Z (TP : LKK REF - CC6/FCI20009019/Uds3) on 22/08/2020

YOUR REF: TBA
LKK REF: CC6/FCI20009019/Uds3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SMS 8870Z at M/s CAR CITY AUTO CENTRE PTE LTD on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

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Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)