



Cycle & Carriage Kia Pte Ltd  
Kia Customer Service centre  
209 Pandan Gardens Singapore 609339  
T 6568 4555 F 6569 1056 W [kia.com](http://kia.com)  
Company No 199405410K

25 February 2020

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #08-16  
#08-16 AIG Building  
Singapore 079120

Attention: Motor Claim Department

Re: Regn. SKU7908U KIA CERATO – Own Damage Claim

We regret to inform you that the extent of the damage is not economical to carry out the repair. In review to the extent of the damaged, the degree of structure is difficult to restore to its original condition as manufactured by factory.  
Estimate Report Cost \$50,000

Kindly arrange your surveyor to inspect the above vehicle at our Service Centre, 209 Pandan Gardens, Singapore 609339 at the soonest possible.

Your early reply is much appreciated.

Yours faithfully

Edwin Caina  
Adviser-Customer Service  
Cycle & Carriage Kia Pte Ltd

For enquiry, please contact: 65684501

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

*Paul*  
Hp 900 10068  
26/08/2020 P 1040

*Paul*  
Recommended total loss