

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 2 March 2021 10:12 AM
To: claims@focusauto.com.sg
Cc: focus.autopteltd@yahoo.com.sg
Subject: RE: REMINDER 6 - YOUR REF : 7664619447SG003 OUR REF : SKG 2990 L
ACCIDENT INVOLVING SKG 2990 L & SKR 534 B ALONG AMOY STREET ON 21
AUGUST 2020 AT ABOUT 1005 HOURS - ACCEPTANCE
Attachments: DV_SKG 2990L.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and **return together with your client's autorisation to act to us (LKK)** for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Focus Auto Pte Ltd <claims@focusauto.com.sg>
Sent: Monday, 1 March 2021 2:48 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: focus.autopteltd@yahoo.com.sg
Subject: REMINDER 6 - YOUR REF : 7664619447SG003 OUR REF : SKG 2990 L ACCIDENT INVOLVING SKG 2990 L & SKR 534 B ALONG AMOY STREET ON 21 AUGUST 2020 AT ABOUT 1005 HOURS - ACCEPTANCE

Dear Hsiao Tong

We are pleased to inform you that your offer is accepted.

Kindly forward the Discharge Voucher to us.

Thank you

Best Regards

Jenny Koh

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50

AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

From: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>

Sent: 2/25/21 11:29 AM

To: "claims@focusauto.com.sg" <claims@focusauto.com.sg>

Cc: "focus.autopteltd@yahoo.com.sg" <focus.autopteltd@yahoo.com.sg>

Subject: RE: REMINDER 6 - YOUR REF : 7664619447SG003 OUR REF : SKG 2990 L ACCIDENT INVOLVING SKG 2990 L & SKR 534 B ALONG AMOY STREET ON 21 AUGUST 2020 AT ABOUT 1005 HOURS - INSURER'S SEARCH FEE

Without Prejudice

Hi Jenny,

Our offer is on global basis.

Kindly advise if we may just proceed to close this case at \$1,820.00(all-in)?

Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Focus Auto Pte Ltd <claims@focusauto.com.sg>

Sent: Friday, 19 February 2021 2:53 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: focus.autopteltd@yahoo.com.sg

Subject: REMINDER 6 - YOUR REF : 7664619447SG003 OUR REF : SKG 2990 L ACCIDENT INVOLVING
SKG 2990 L & SKR 534 B ALONG AMOY STREET ON 21 AUGUST 2020 AT ABOUT 1005 HOURS -
INSURER'S SEARCH FEE

Dear Hsiao Tong

We refer to the above mentioned.

Previously, your offer includes the Insurer's Search Fee of \$2.00.

But your re-offer is not included.

Kindly advise.

Thank you

Best Regards
Jenny Koh

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6
#02-50

AutoBay@Kaki Bukit

Singapore 417883
Tel: 6886 9097 Fax: 68444625
Office Hours : Mon ~ Sat, 0900 ~ 1800

From: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>
Sent: 2/19/21 2:10 PM
To: "claims@focusauto.com.sg" <claims@focusauto.com.sg>
Cc: "focus.autopteltd@yahoo.com.sg" <focus.autopteltd@yahoo.com.sg>
Subject: RE: REMINDER 6 - YOUR REF : 7664619447SG003 OUR REF : SKG 2990 L ACCIDENT INVOLVING SKG 2990 L & SKR 534 B ALONG AMOY STREET ON 21 AUGUST 2020 AT ABOUT 1005 HOURS - GIA SEARCH FEE / TAX INVOICE

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We propose settlement at a global sum of **\$1,820.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Focus Auto Pte Ltd <claims@focusauto.com.sg>

Sent: Monday, 25 January 2021 10:22 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: focus.autopteltd@yahoo.com.sg

Subject: REMINDER 6 - YOUR REF : 7664619447SG003 OUR REF : SKG 2990 L ACCIDENT INVOLVING SKG 2990 L & SKR 534 B ALONG AMOY STREET ON 21 AUGUST 2020 AT ABOUT 1005 HOURS - GIA SEARCH FEE / TAX INVOICE

Dear Hsiao Tong

We refer to the above mentioned.

Kindly include the GIA Report's Search Fee of \$29.00 in the LOD.

As we submitted the LOD to you on 1 September 2020, we only received the report on the next day.

Appreicate your understanding and assistance.

Thank you

Best Regards
Jenny Koh

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6
#02-50

AutoBay@Kaki Bukit

Singapore 417883
Tel: 6886 9097 Fax: 68444625
Office Hours : Mon ~ Sat, 0900 ~ 1800

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
Sent: 1/24/21 1:00 PM
To: "claims@focusauto.com.sg" <claims@focusauto.com.sg>
Cc: "focus.autopteltd@yahoo.com.sg" <focus.autopteltd@yahoo.com.sg>
Subject: Re: REMINDER 6 - YOUR REF : 7664619447SG003 OUR REF : SKG 2990 L ACCIDENT INVOLVING SKG 2990 L & SKR 534 B ALONG AMOY STREET ON 21 AUGUST 2020 AT ABOUT 1005 HOURS - STATUS

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,391.00
2. Loss of Rental (4days x \$100.00)	\$ 400.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 1,793.00

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 18 January 2021 8:20 AM
To: claims@focusauto.com.sg <claims@focusauto.com.sg>
Cc: focus.autopteltd@yahoo.com.sg <focus.autopteltd@yahoo.com.sg>
Subject: RE: REMINDER 6 - YOUR REF : 7664619447SG003 OUR REF : SKG 2990 L ACCIDENT INVOLVING SKG 2990 L & SKR 534 B ALONG AMOY STREET ON 21 AUGUST 2020 AT ABOUT 1005 HOURS - STATUS

Without Prejudice

Dear Sirs/Mdm,

We are pending mandate approval from our principal.

We will expedite the matter and get back to you. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Focus Auto <claims@focusauto.com.sg>
Sent: Saturday, 16 January 2021 12:42 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: focus.autopteltd@yahoo.com.sg
Subject: REMINDER 6 - YOUR REF : 7664619447SG003 OUR REF : SKG 2990 L ACCIDENT INVOLVING SKG 2990 L & SKR 534 B ALONG AMOY STREET ON 21 AUGUST 2020 AT ABOUT 1005 HOURS - STATUS
Importance: High

Dear Khanchna

We refer to the above mentioned.

Kindly advise on the status.

Appreciate your assistance and prompt reply.

Thank you

Best Regards

Jenny Koh

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50

AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

From: "Focus Auto" <claims@focusauto.com.sg>

Sent: 11/30/20 2:46 PM

To: "khanchna@lkkauto.com" <khanchna@lkkauto.com>

Cc: "focus.autopteltd@yahoo.com.sg" <focus.autopteltd@yahoo.com.sg>

Subject: REMINDER 4 - YOUR REF : 7664619447SG003 OUR REF : SKG 2990 L ACCIDENT INVOLVING
SKG 2990 L & SKR 534 B ALONG AMOY STREET ON 21 AUGUST 2020 AT ABOUT 1005 HOURS - STATUS

Dear Khanchna

We refer to the above mentioned.

Kindly advise on the status.

Appreciate your assistance and prompt reply.

Thank you

Best Regards

Jenny Koh

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50

AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

From: "Focus Auto" <claims@focusauto.com.sg>

Sent: 10/27/20 10:23 AM

To: "khanchna@lkkauto.com" <khanchna@lkkauto.com>
Cc: "focus.autopteltd@yahoo.com.sg" <focus.autopteltd@yahoo.com.sg>
Subject: REMINDER 3 - YOUR REF : 7664619447SG003 OUR REF : SKG 2990 L ACCIDENT INVOLVING
SKG 2990 L & SKR 534 B ALONG AMOY STREET ON 21 AUGUST 2020 AT ABOUT 1005 HOURS - STATUS

Dear Khanchna

We refer to the above mentioned.

Kindly advise on the status.

Appreciate your assistance and prompt reply.

Thank you

Best Regards

Jenny Koh

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50

AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

From: "Focus Auto" <claims@focusauto.com.sg>

Sent: 10/17/20 5:33 PM

To: "khanchna@lkkauto.com" <khanchna@lkkauto.com>

Cc: "focus.autopteltd@yahoo.com.sg" <focus.autopteltd@yahoo.com.sg>

Subject: REMINDER 2 - YOUR REF : 7664619447SG003 OUR REF : SKG 2990 L ACCIDENT INVOLVING
SKG 2990 L & SKR 534 B ALONG AMOY STREET ON 21 AUGUST 2020 AT ABOUT 1005 HOURS - STATUS

Dear Khanchna

We refer to the above mentioned.

Kindly advise on the status.

Appreciate your assistance and prompt reply.

Thank you

Best Regards

Jenny Koh

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50

AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

From: "Focus Auto" <claims@focusauto.com.sg>

Sent: 10/5/20 12:13 PM

To: "khanchna@lkkauto.com" <khanchna@lkkauto.com>

Cc: "focus.autopteltd@yahoo.com.sg" <focus.autopteltd@yahoo.com.sg>

Subject: REMINDER 1 - YOUR REF : 7664619447SG003 OUR REF : SKG 2990 L ACCIDENT INVOLVING SKG 2990 L & SKR 534 B ALONG AMOY STREET ON 21 AUGUST 2020 AT ABOUT 1005 HOURS - STATUS

Dear Khanchna

We refer to the above mentioned.

Kindly advise on the status.

Appreciate your assistance and prompt reply.

Thank you

Best Regards

Jenny Koh

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50

AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

From: "Focus Auto" <claims@focusauto.com.sg>

Sent: 9/19/20 11:45 AM

To: "khanchna@lkkauto.com" <khanchna@lkkauto.com>

Cc: "focus.autopteltd@yahoo.com.sg" <focus.autopteltd@yahoo.com.sg>

Subject: YOUR REF : 7664619447SG003 OUR REF : SKG 2990 L ACCIDENT INVOLVING SKG 2990 L & SKR 534 B ALONG AMOY STREET ON 21 AUGUST 2020 AT ABOUT 1005 HOURS - STATUS

Dear Khanchna

We refer to the above mentioned.

Kindly advise on the status.

Appreciate your assistance and prompt reply.

Thank you

Best Regards

Jenny Koh

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50

AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

From: "Focus Auto" <claims@focusauto.com.sg>

Sent: 9/1/20 11:43 AM

To: "<khanchna@lkkauto.com>" <khanchna@lkkauto.com>

Cc: "<focus.autopteltd@yahoo.com.sg>" <focus.autopteltd@yahoo.com.sg>

Subject: YOUR REF : 7664619447SG003 OUR REF : SKG 2990 L ACCIDENT INVOLVING
SKG 2990 L & SKR 534 B ALONG AMOY STREET ON 21 AUGUST 2020 AT ABOUT 1005
HOURS - LOD

Dear Khanchna

Kindly refer to the attached for your reference and necessary action.

Thank you

Best Regards

Jenny Koh

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50

AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800