

Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad) 15 Ubi Road 4

Singapore 408610 Tel: +65 6841 3838 Fax: +65 6748 0770 www.honda.com.sg

M/s

MS First Capital Insurance Ltd

36 Robinson Road #16-01 City House Singapore 068877 Date: 08/09/2020

Your ref: D20003376MFSH

Attn: Motor Claims Department / Woo Jun Kiateric

Our ref: SCA6119L

Dear Sir / Madam,

#### THIRD PARTY DIRECT SETTLEMENT

### ACCIDENT INVOLVING SCA6119L AND SHC608L ON 23.08.20

We refer to the items(s) marked ( ✓ ) below:

( ✓ ) We refer to Your Claim Workflow Email dated 25.08.20

( < ) We enclose herewith the repair invoice / Third Party Direct Settlement Agreement.

( < ) Kindly forward the discharge voucher for our client's signature within 2 weeks via email to cslim@honda.com.sg or faeaz@honda.com.sg

) We return your discharge voucher duly completed.

( ✓ ) Kindly expedite settlement the following:-

Repair Cost

S\$3,127.34 Payable To Kah Motor Co Sdn Bhd

Loss of Use

S\$60.00 X 4 Days = S\$240.00 Payable To Goh Shao Hern, Sean

Rental

NIL

LTA Search

NIL

**GIA Search** 

NIL

Other

NIL

( < ) Kindly let us have your cheque made in favour of the above mentioned names(s) for our transmission as soon as possible.

( ✓ ) Letter of Authority

Thank you.

Yours faithfully,

Ary Chua

# LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN
ACCIDENT INVOLVING (OWNER'S VEHICLE NO.)
ACCIDENT INVOLVING (OWNER'S VEHICLE NO.)
& (THIRD PARTY'S VEHICLE NO.) SHC 608 L  ON 23 AUG 2020 0 (6:30pm ALONG HollandSlip Rd NHolland Ave (4/p/4/2)
<ul> <li>I hereby authorize Kah Motor Co Sdn Bhd and its agents or any person authorized by Kah Motor to do all or any of the following.</li> <li>To submit, resolve and make any claims(s) which I may have against the 3<sup>rd</sup> party insurers.</li> </ul>
<ul> <li>To execute, sign discharge voucher / indemnity forms and all necessary documents in connection with and arising out of the above claim</li> </ul>

Any payment should be made in favour of my name / Kah Motor Co Sdn Bhd

Owner Signature

(Co stamp & authorized signature if it's Co. registered vehicle)

Name: Groh Shao Hern, Seqn

NRIC No: SCA 6119 L

Vehicle No:

Date 2 4 AUG 2020



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9

6 Raffles Quay #21-00 Singapore 048580

Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore

#### WITHOUT PREJUDICE to:

## Any Personal Injury Claims

## DISCHARGE RECEIPT

CLAIM REFERENCE

D20003376MFSH/1

ACCIDENT DATE

23/08/2020

ACCIDENT LOCATION

HOLLAND ROAD TOWARDS HOLLAND AVE

INSURED

CITYCAB PTE LTD

INSURED DRIVER

**GHAN DJIN HOAT** 

**INSURED VEHICLE** 

SHC608L

INVOLVED PARTY

SCA6119L

SETTLEMENT SUM

\$3,367.34

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest.

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: GOH SHAO HERN, SEAN

Signature and Date:

WITNESS : Lim Chon Siong



## Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad) 15 Ubi Road 4, SINGAPORE 408610

Ubi Parts Centre

Phone No.: +65 6841 3838 Fax No.:

MS FIRST CAPITAL INSURANCE LIMITED MOTOR CLAIMS DEPT 36 ROBINSON ROAD #16-01 CITY HOUSE SINGAPORE, 068877

Customer Code: CU0129743 Payment Term: 30 Days

Service Tax Invoice

GST Reg No. M200050223

Company Ref. No. S60FC1380G

SVO20042768

SINV-BS20001324 Invoice No. 08/09/20 **Invoice Date** 

Order No. Reference

75048 Job Card No. 01/09/20 / 5:42:24 PM

Date/Time Received SCA6119L Licence No.

**CIVIC 1.6 VTI YM2018** Model MRHFC5650JT002173 Car Chassis No. R16B25502558 Car Engine No. :

22065 Mileage ARY CHUA WAI NGEE 1490A

Service Advisor **ARYCHUA** Served By

Page

								7% GST Amo	ount inclo
No.		Description	Qty.	UoM	U. PriceDi	sc %	Amount	Amount	GS
1101		TP DIRECT SETTLEMENT (J/NO: 75048)							
		OWNER: GOH SHAO HERN, SEAN							
		OWNER INSURER: AVIVA LTD			3				
		ACC DATE: 23/08/2020@16.30PM							
		ACC: HOLLAND SLIP RD TOWARDS HOLLAN	D AVE	(L/P141/2	?)				
		SURVEYED BY: MARCUS CHUA(LKKAUTO)01/09/2020@11.30A							
		REF NO: D20003376MFSH							
		TP INSURER: MS FIRST CAPITAL INSURANCE	E LIMI	TED					
		TP VEH: SHC608L - HYUNDAI/IONIQ/YELLOW	/ TAXI						
BOSUN	0672	SUNDRIES	1	Hours	20.00		20.00	1.40	21.4
BML02I	1864	INSPECT RR LIGHTING MECHANISMS.	1	Hours	120.00		120.00	8.40	128.4
		PERFORM WATER							
		TEST.(N)			110.00		140.00	9.80	149.
BA02R	1864	REMOVE & INSTALL REVERSE SENSORS-4	1	Hours	140.00		140.00	9.60	143.0
DIADDOOG	1864	PCS (N) STRAIGHTEN ALIGN RR PANEL RR R	1	Hours	975.00		975.00	68.25	1,043.2
BKRP22S	1004	FENDER INCLUDING		110410					
		FITTING ON ATTACHMENT ITEMS.							
BP02R	EXT-	SPRAY PAINTING ON REPAIRED OR	1	Hours	1,040.00		1,040.00	72.80	1,112.
	YBH	REPLACED AREAS.(2P)							
		DEALL COMPDE BUMBER	1	Each	180.00	25	135.00	9.45	144.4
71530-TEA-T00ZZ		BEAM COMPRR.BUMPER	1	Each	39.80	25	29.85	2.09	31.
71502-TEX-Y00		GARNISH,RR.BUMPER LOWER	1	Each	617.20	25	462.90	32.40	495.
71500-TEC-Q00ZZ		FACE ASSY,RR.BUMPER	'	Lacii	017.20	20	,02.00		
		Sum Labor		2,295.00	160.65	2,455.			
			Sum Item			627.75	43.94	671.	
			Tota	I SGD			2,922.75	204.59	3,127.
			Tota	l Payable	(SGD)				3,127.

## **Khanchna (LKK Auto)**

From: Eric Woo < Eric Woo@msfirstcapital.com.sq >

**Sent:** 29 September 2020 11:13 AM

To: Khanchna (LKK Auto)

Cc: Admin A

Subject: RE: MANDATE REQUEST ON QUANTUM - SURVEY ASSESSMENT - D20003376MFSH/1

// EXPRESS SETTLEMENT VIA LKK - ACC INV SHC608L AND SCA6119L ON 23.08.2020

**Follow Up Flag:** Follow up **Flag Status:** Flagged

Without Prejudice

Dear Khanchna,

You have our mandate to settle as follow:

COR: \$3,127.34 LOU: \$240.00 To offer: \$3,367.34

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: <a href="mailto:EricWoo@msfirstcapital.com.sg">EricWoo@msfirstcapital.com.sg</a> | Company Regn. No. 195000106C

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From: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Sent: Friday, 25 September 2020 9:16 am

**To:** Eric Woo < Eric Woo @msfirstcapital.com.sg >

Cc: Admin A <admin-a@lkkauto.com>

Subject: MANDATE REQUEST ON QUANTUM - SURVEY ASSESSMENT - D20003376MFSH/1 //

EXPRESS SETTLEMENT VIA LKK - ACC INV SHC608L AND SCA6119L ON 23.08.2020

YOUR REF: D20003376MFSH/1

LKK REF: CC4/FCI20008998/Uka3q2

Dear Eric,

We refer to the above matter.

We seek your approval to offer third party repairer "Kah Motor Co Sdn Bhd" at \$ 3,367.34(all in).

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (W/GST)	\$ 10,937.04	\$ 3,127.34
2. Loss of Use (4 days x \$60)	\$ 240.00	\$ 240.00 (4 days x \$60)
Total	\$ 11,177.04	\$ 3,367.34

Surveyor recommended 4 days for repair

Enclosed herewith all the documents for your perusal.

### Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Khanchna Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360**| email: <u>Khanchna@lkkauto.com</u>|Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo < <u>Eric Woo@msfirstcapital.com.sg</u>>

**Sent:** 24 September 2020 8:51 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Khanchna (LKK Auto) < khanchna@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20003376MFSH/1 // EXPRESS SETTLEMENT - ACC INV

SHC608L AND SCA6119L ON 23.08.2020

Dear Sirs,

We refer to our email below.

Please let us have your recommendation soonest possible.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: <a href="mailto:EricWoo@msfirstcapital.com.sg">EricWoo@msfirstcapital.com.sg</a> | Company Regn. No. 195000106C | TEL: 6507 3848

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From: Eric Woo

Sent: Tuesday, September 8, 2020 10:43 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Subject: RE: SURVEY ASSESSMENT - D20003376MFSH/1 // EXPRESS SETTLEMENT - ACC INV

SHC608L AND SCA6119L ON 23.08.2020

Without Prejudice

Dear Mei Kwan,

This is a head to rear collision.

We are agreeable for Express Settlement.

Please let us have your recommendation soonest possible.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: <u>EricWoo@msfirstcapital.com.sg</u> |Company Regn. No. 195000106C

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

**Sent:** Wednesday, September 2, 2020 3:58 PM **To:** Eric Woo < Eric Woo @msfirstcapital.com.sg>

Cc: Khanchna (LKK Auto) < khanchna@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20003376MFSH/1 // EXPRESS SETTLEMENT - ACC INV

SHC608L AND SCA6119L ON 23.08.2020

YOUR REF: D20003376MFSH LKK REF: CC4/FCI20008998/Uka3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SCA 6119L on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Sent:** Tuesday, 25 August, 2020 5:05 PM

**To:** 'Claim Workflow System' < <u>cwsmotorclaims@msfirstcapital.com.sg</u>>; assignments

<assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: ERICWOO@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D20003376MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

From: Claim Workflow System < <a href="mailto:cwsmotorclaims@msfirstcapital.com.sg">cwsmotorclaims@msfirstcapital.com.sg</a>

Sent: Tuesday, 25 August, 2020 4:58 PM To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; ERICWOO@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20003376MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards, Admin Team Claim Workflow System Motor Claims Department MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.