

Khanchna (LKK Auto)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: 29 September 2020 11:13 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: MANDATE REQUEST ON QUANTUM - SURVEY ASSESSMENT - D20003376MFSH/1
// EXPRESS SETTLEMENT VIA LKK - ACC INV SHC608L AND SCA6119L ON 23.08.2020

Follow Up Flag: Follow up
Flag Status: Flagged

Without Prejudice

Dear Khanchna,

You have our mandate to settle as follow:

COR : \$3,127.34
LOU : \$240.00
To offer : \$3,367.34

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
|Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, 25 September 2020 9:16 am
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST ON QUANTUM - SURVEY ASSESSMENT - D20003376MFSH/1 // EXPRESS SETTLEMENT VIA LKK - ACC INV SHC608L AND SCA6119L ON 23.08.2020

YOUR REF: D20003376MFSH/1
LKK REF: CC4/FCI20008998/Uka3q2

Dear Eric,

We refer to the above matter.

We seek your approval to offer third party repairer “**Kah Motor Co Sdn Bhd**” at **\$ 3,367.34(all in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (W/GST)	\$ 10,937.04	\$ 3,127.34
2. Loss of Use (4 days x \$60)	\$ 240.00	\$ 240.00 (4 days x \$60)
Total	\$ 11,177.04	\$ 3,367.34

Surveyor recommended 4 days for repair

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: 24 September 2020 8:51 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20003376MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHC608L AND SCA6119L ON 23.08.2020

Dear Sirs,

We refer to our email below.

Please let us have your recommendation soonest possible.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
|Company Regn. No. 195000106C | TEL: 6507 3848

A Member of MS&AD Insurance Group

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From: Eric Woo

Sent: Tuesday, September 8, 2020 10:43 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20003376MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHC608L AND SCA6119L ON 23.08.2020

Without Prejudice

Dear Mei Kwan,

This is a head to rear collision.

We are agreeable for Express Settlement.

Please let us have your recommendation soonest possible.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
|Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, September 2, 2020 3:58 PM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20003376MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHC608L AND SCA6119L ON 23.08.2020

YOUR REF: D20003376MFSH

LKK REF: CC4/FCI20008998/Uka3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SCA 6119L on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 25 August, 2020 5:05 PM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: ERICWOO@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D20003376MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Tuesday, 25 August, 2020 4:58 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; ERICWOO@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20003376MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.