

8993/T1da3

Our Ref : T 0820 / SHC2268X /KS(st)  
 Your Ref: \_\_\_\_\_  
 Date : 3-Sep-2020

**COMFORTDELGRO**  
**ENGINEERING**

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**

**78 Shenton Way**

**#07-16**

**Singapore 079120**

**Attn : Motor Claims Department**

Dear Sir

**WITHOUT PREJUDICE**

CDGE Taxi Claims Dept  
 59 Loyang Drive 4th Floor  
 Singapore 508969

ComfortDelGro Engineering Pte Ltd  
 205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
 Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**Workshops**

**Braddell**  
 205 Braddell Road  
 Singapore 579701

**Loyang**  
 59 Loyang Drive  
 Singapore 508969

**Sin Ming**  
 383 Sin Ming Drive  
 Singapore 575717

**Pandan**  
 45 Pandan Road  
 Singapore 609286

**Ubi**  
 320 Ubi Road 3  
 Singapore 408649

**Sungei Kadut**  
 7 Sungei Kadut Way  
 Singapore 728791

**ACCIDENT INVOLVING OUR TAXI SHC2268X YOUR INSURED GBJ5948G**  
**AND OTHER \_\_\_\_\_ ON 24-Aug-2020**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHC2268X which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : GBJ5948G we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$	1,872.50
2	3 days Loss of Rental @ \$ 114.95 per day	\$	344.85
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	2,224.84

**HIRER'S CLAIM**

7	3 days Loss of Income @ \$ 80.00 per days	\$	240.00
	<b>Total Claims :</b>	\$	2,464.84

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : GBJ5948G
- c) GIA / Police report/s of : SHC2268X
- d) Letter of authority from owner / hirer / operator
  - ( ) Photograph/s of Accident Scene
  - ( ) Certificate of Insurance
  - ( ) Witness statement/s
  - ( ) PIR
  - ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Kazali Hj Selahudin*

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING 140 SHC2268X , GBJ5948G  
ALONG JALAN BUKIT MERAH TOWARDS CTE****ON 24-Aug-20 14:45****I / We YAP TONG BEE (Hirer) NRIC No.: SXXXX928J****and/or (Relief) NRIC No.: SXXXX928J****Taxi Number SHC2268X****hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):**

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.**
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).**
- 3. To sign Discharge Voucher on my/our behalf.**
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".**

**Date 24-Aug-2020****Name of Hirer YAP TONG BEE****Hirer NRIC SXXXX928J****Signature :****Address 112 PASIR RIS STREET 11 #07-653  
510112****Contact No. 86472881**



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,872.50** (Repair Cost), **S\$329.90** (Loss of Use/Rental), **S\$7.49** (Disbursement) for vehicle no. **SHC 2268X** that was damaged pursuant to the accident which occurred on **24/08/2020** (date) along **JALAN BUKIT MERAH TOWARDS CTE** (location) involving vehicle no/s **GBJ 5948G** This is pursuant to the inspection conducted on **25/08/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 2268X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 2268X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14<sup>th</sup> (day) of January (month) 20 21 (year)



MTH

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

**TAX INVOICE**

8010004

**AIG ASIA PACIFIC INSURANCE PTE LTD****78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE 079120****CONTACT NO: 64193000 3225094****VEHICLE NO**  
**SHC2268X****MAKE**  
**HYUNDAI****MODEL**  
**I-40****DATE OF REG**  
**28.04.2016****CHASSIS CODE**  
**KMHLB41UMGU067888****NO/DATE**  
**91521730 31.08.2020****JOB NO.**  
**305418599****ODOMETER READING****JOB TYPE****Description : 3P 24.08.2020****Invoice for Lump Sum Repair**

<b>Total Lump Sum Repair Amt</b>	<b>1,750.00</b>
<b>Add GST @ 7.000 %</b>	<b>122.50</b>
<b>Total Invoice amount</b>	<b>1,872.50</b>

**Issued by : KATHERINETAN 31.08.2020 10:32:04**  
**Repair Type : CLSO/57/57**  
**Payment Type/Term : /Credit 30 days**

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**  
A member of **COMFORTDELGRO****Head Office:**  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT20080363

Date: 31 August 2020



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 24/08/2020 @ 14:45 hrs  
ALONG JALAN BUKIT MERAH TOWARDS CTE  
INVOLVING GBJ5948G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2268X** (the "Taxi"). The Taxi was hired to **YAP TONG BEE IC NO SXXXX928J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.





## Enquire Transaction History

### Transaction History Details

Log Date/Time:	24 Aug 2020 / 17:06:22		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	GBJ5948G		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20200824170622778698

Search Date / Time: 24 Aug 2020 14:45:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

## Jia Le (LKK Auto)

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**From:** Jia Le (LKK Auto)  
**Sent:** Friday, 2 October 2020 11:05 AM  
**To:** 'Johnson Poon'  
**Subject:** ACCIDENT INVOLVING GBJ 5948G & SHC 2268X ALONG/AT JALAN BUKIT MERAH CTE ENTRY ON 24/08/2020

Our Ref: CC4/AIG20008993/T1da3

### FULCO LEASING PTE LTD

Dear Sir/Madam,

#### **ACCIDENT INVOLVING GBJ 5948G & SHC 2268X ALONG/AT JALAN BUKIT MERAH CTE ENTRY ON 24/08/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 2268X against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Aug 2020 17:47	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	25 Aug 2020 17:47	Clm Veh Model Changed	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] HOW MEI KWAN
3	25 Aug 2020 17:47	Clm Created	Reg No: SHC2268X. Acct Date: 2020/08/24. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] HOW MEI KWAN
4	25 Aug 2020 17:47	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 Aug 2020 17:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/09/03	[A] HOW MEI KWAN
6	25 Aug 2020 17:47	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Aug 2020 17:47	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	25 Aug 2020 17:47	Label Added	(23):Express.	[A] HOW MEI KWAN
9	25 Aug 2020 17:47	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	23 Nov 2020 14:39	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	23 Nov 2020 14:39	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	23 Nov 2020 14:39	Clm Dtl Modified	JPJ Reg. Date: -> 2016/04/28.	[A] JOANNE LEE KHANG MIN
13	23 Nov 2020 14:39	Clm Details Notified		[A] JOANNE LEE KHANG MIN
14	09 Dec 2020 14:34	Adj Mandate Request	Cur.Req:2374.84:Liab:100%(OI REAR-ENDED TP)*Quantum: (a)CORw/GST: \$1,872.50+ (b)LORw/GST(3days x \$114.95): \$344.85 + (c)L OI(3days x \$50):\$150 + (d)LTA/GIA search fee: \$7.49 = Total:\$2,374.84 *Vehicle Model: HYUNDAI I40 1.7 CRDI F/L*Recommended 2 rep a	[A] Jaslin Kok Chin Yi
15	13 Jan 2021 12:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/09/03	[I] Lee, Ming-Yao
16	13 Jan 2021 12:04	Adj Mandate Set	Approved:2374.84.	[I] Lee, Ming-Yao

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2569038	25 Aug 2020 17:54:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC2268X	GBJ5948G	11.00
2644366	23 Nov 2020 14:39:22	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC2268X	GBJ5948G	11.00