# COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969

| Our | Dof |
|-----|-----|

Via Fax

Date

Your Insured:

Time of Fax:

Date of Acc

Attn: Motor Claims Department

Dear Sirs

## SURVEY OF CLIENT'S DAMAGED VEHICLE REG NO. SH

Our client has engaged us to repair the above vehicle and submit claims against the other party/parties-involved in the accident \_\_

In accordance to the motor claims framework, we hereby request your presence at 59 Loyang Drive, Singapore 508969 to survey our client's damaged vehicle.

Enclosed, please find:

- Our initial estimate of repairs of the damaged vehicle;
- ii) Accident report made by our client.

I would appreciate it if you could call us to arrange for the survey of the vehicle:-

| <ul> <li>Lim Kwok Eng</li> </ul>       | Tel: 6214 8316 or HP: 9824 0811 | ì                    |
|----------------------------------------|---------------------------------|----------------------|
| <ul> <li>Jumani Bin Masudin</li> </ul> | Tel: 6214 8315 or HP: 9635 5305 | jumanibm@cdge.com.sg |
| <ul> <li>Lim Tien Siong</li> </ul>     | Tel: 6214 8398 or HP: 9635 8546 | Fax no. 6546 8156    |
| <ul> <li>Chiang Liat Choon</li> </ul>  | Tel: 6214 8314 or HP: 9296 6006 | f -                  |
| <ul> <li>Larry Ng Nyuk Phin</li> </ul> | Tel: 6214 8315 or HP: 9230 2824 |                      |
| <ul> <li>Fauzy Bin Mokhtar</li> </ul>  | Tel: 6214 8319 or HP: 8125 9176 | ).                   |

If we do not hear from you within the next 48 hours, we shall deem that you have waived your rights to survey our client's vehicle and we shall proceed to engage independent surveyor without further reference to you. We henceforth reserve our rights to claim for Loss of Use and Loss of Rental during any delayed period of this survey arrangement.

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a Motor Surveyor appointed by the Insurance company.

Thank you.

Yours faithfully

for Vice President Crash Repairs & Claims Recovery

# OMFORTDELGRO ENGINEERING

member of ComfortDelgro

# ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6983 6280 Facsimile + 65 6280 9755

59 Loyang Drive Singapore 508969 383 Sin Ming Drive Singapore 575717 45 Pandan Road Singapore 609286

24 Senoko Loop Singapore 758156 7 Sungel Kadut Way Singapore 728791 501 Yishun Industrial Park A Singapore 768732

Date/Time 20 25 25 20 20 49 09:38

Page: 1

Team:

ARC Repair TP(CLSO)1

**JOB CARD** 

Sales Order:

OMER

1S

JC NO.: 305418599

COMFORT TRANSPORTATION PTE LTD

7010045

OMER NO 383 SIN MING DRIVE

Singapore SINGAPORE 575717

65508755

(O)

(R) (P)

OUNT CARD NO.

| - | REGN NO.:<br>SHC2268X     | MILEAGE         |    |
|---|---------------------------|-----------------|----|
|   | MAKE: HYUNDAI             | FUEL E1/2       | F  |
|   | MODEL I-40                | 24.08.2020 16:0 | 00 |
|   | YR OF MANU.<br>28.04.2016 | TARGET DATE     |    |

CHASSIS CODE KMHLB41UMGU087888

COMPLETION DATE/TIME:

JOB DESCRIPTION

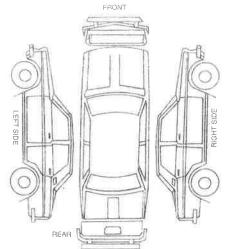
Accident Date: 24.08.2020

NATURE: 3P 24.08.2020

S/NO

LABOR CODE

DESCRIPTION



| 9 |     | REAR REAR | U) |
|---|-----|-----------|----|
|   |     |           |    |
|   | 127 |           |    |
|   |     |           |    |

KED & PASSED OUT BY:

SERVICE ADVISOR

**CUSTOMER'S SIGNATURE** 

ledgement Slip

Vo.:

SHC2268X

JU AIG

Vehicle No.:

Exit Pass

SHC2268X

f Service Advisor

Signature/Date

Name of Service Advisor

Date

turned to Service Reception upon collection

To be kept by Security Guard

#### COMFORTDELGRO ENGINEERING PTE LTD

Date: 25.08.2020

REPAIR ESTIMATE

Time: 09:45:28 Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)

**CUSTOMER:** 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO REGN NO 305418599

MILEAGE

: SHC2268X : 0000000000

MAKE

: HYUNDAI

MODEL

: I-40

DATE OF REGN : 28.04.2016 DATE/TIME IN : 24.08.2020 16:00

ACCIDENT DATE : 24.08.2020

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0579-G I40VC COVER ASSY-RR BUMPE 1 1,106.00 20.00 884.80

0002 04-01-0103-0738-G I40VC COVER-RR BUMPER LWR 1 228.00 20.00 182.40

0003 04-01-0101-0111-G HYUNDAI BUMPER COVER CLIP 10 L 22.00 20.00 17.60

SUB-TOTAL : 1,547.60

#### JOB NATURE

| 0000 PB |  |
|---------|--|
|---------|--|

PANEL BEATING

300.00

0001 SP

SPRAYPAINT CHARGE

300.00

0002 17-01

CHECK ALL LIGHTING

50.00

0003 20-05

RENEW ADVERTISMENT STICKER-BUMPER

50.00

0004 20-05

RENEW ADVERTISMENT STICKER-FENDER

200.00

#### COMFORTDELGRO ENGINEERING PTE LTD

Date: 25.08.2020 Time: 09:45:28

Page: 2

REPAIR ESTIMATE

COMPANY: THIRD PARTY'S CLAIMS (CAS)

**CUSTOMER: 7010045** 

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

**SINGAPORE SINGAPORE 575717** 

65508755

JOB NO

: 305418599

REGN NO MILEAGE : SHC2268X

MAKE

000000000

: HYUNDAI

MODEL

: I-40

DATE OF REGN : 28.04.2016 DATE/TIME IN : 24.08.2020 16:0

ACCIDENT DATE : 24.08.2020

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

0005 L

REMOVE/REFIX REVERSE SENSOR

80.00

SUB-TOTAL : 980.00

TOTAL : 2,527.60

AUTHORISED: YES / NO

MVA NAME & SIGNATURE

SURVEYOR NAME & SIGNATURE

DATE:

DATE:

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

|                             | ACCIDENT STATEMENT            |
|-----------------------------|-------------------------------|
| Date Of Report              | 24/08/2020 17:00              |
| Date Of Accident            | 24/08/2020 14:45              |
| Exact Location Of Accident  | JALAN BUKIT MERAH TOWARDS CTE |
| Country/State of Loss       | SINGAPORE                     |
|                             | DETAILS OF OWN VEHICLE        |
| Vehicle Registration Number | SHC2268X                      |

COMFORT TRANSPORTATION PTE LTD

Insured/Policyholder

Name Of Registered Owner

Co Reg No 1XXXXX821R

**Email Address** FLEETSAFETY@CDGTAXI.COM.SG

Mobile Phone No

OFFICE-65508768 Alternative Phone No

**Vehicle Particulars** 

Manufacturer **HYUNDAI** 

Model 140

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

THIRD PARTY If No, Please state action to be taken

**TAXI** Vehicle Category

**Insurance Company** 

MS FIRST CAPITAL INSURANCE LTD Name of Insurance Company THIRD PARTY FIRE AND/OR THEFT Type Of Coverage

Fleet Policy YES

Policy Number D-18088936MFSH

Cover Note Number

Date Of Driving Pass

Driver

Name of Driver YAP TONG BEE NRIC No SXXXX928J Date Of Birth 08/11/1962 Occupation **OUTDOOR** 06/03/1984

36 YEARS AND 5 MONTHS Driving Experience

MALE Gender

Mobile Number (LOCAL) +65-86472881

Fax Number

Contact Number

EMail Address YAPTONGBEE@HOTMAIL.COM

112 #07-653 PASIR RIS STREET 11 Address

Postcode 510112

NO Was driver an employee of the Insured's Company

OTHER - TAXI DRIVER If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

**General Information of the Accident** 

Type Of Accident COLLISION - HEAD TO REAR

**CLEAR** Weather Conditions Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

2

NO Was any body injured in the Accident?

Was any injured conveyed to hospital by

ambulance?

NO

Was any other material or property damaged?

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

2

YES

Number of Passengers (Including Driver)

Passenger 1

NAME:

. .

GENDER: MALE

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

**Circumstances of Accident** 

SEE ATTACH.

Attachment(s)

YES Are accident photos available for attachment? Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

GBJ5948G Vehicle Registration Number

Vehicle Make/Model/Colour

**Details Of Properties** 

COMMERCIAL VEHICLE Vehicle Category

Name of Driver

NRIC/Passport Number

Contact Number

Address Postcode

Insurance Company Name

Nature Of Damage

**FRT** 

Page 2 of 18

No. Of Passenger (Including Driver)

| SKETCH PLAN                                    |
|------------------------------------------------|
| CTE                                            |
|                                                |
| N=84C 3368 X                                   |
| B - C221 (2010)                                |
| B=GBJS948G<br>(NICCAN)                         |
|                                                |
| DESCRIBE CIRCUMSTANCES OF THE ACCIDENT         |
| On the 24/8/2000 1445/ms I was driving a boy   |
| Jalan Bukit Merah towards Cre direction with   |
| I passenger on board my taxi.                  |
|                                                |
| As I received the slip rapid, I slaw down to   |
| Stop to charteel any incoming vehicle before ! |
| pidaead to drive ab.                           |
| Then sucholony there is an impact from behind  |
| my taxi. I step at to checked and found a van  |
| of GBT 59486 'Rroom portion had collidad ate   |
| my taxi rear parties.                          |
|                                                |
|                                                |
| No injury at the point of accident.            |
| No injury at the point of accident.            |
| No injury at the point of accident.            |
| No injury at the point of accident.            |

# **DECLARATION**

I/We declare the foregoing particulars are true in every respect.

OMFORT TRANSPORTATION PTE LTD.
CO. REG. NO. 199303821R

Policyholder's Signature
Date & Time:

Driver's Signature (if driver is not the policyholder)
Date & Time: Reporting Centre Personnel's Signature 2 4 AUG 2020 Name:

NRIC/Fin No.

Olivia Wenny

#### Sketch Plan Pg. 2

### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process. 1.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material 3. facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the 4. insurance companies.
- Any false reporting may be referred to the Police for investigation. 5.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance 6, Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- Consent under the Personal Data Protection Act (PDPA) 8.

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information setout in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the malling of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which my be sited outisde of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared/disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigation, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or ourt orders.

COMFORT TRANSPORTATION PTE LTD CO. REG. NO. 199303821R

Policyholder's Signature

Date & Time:

Driver's Signature (if driver is not the policyholder) Date & Time:

Reporting Centre Personnel's Signature

Olivia Wendy

Name: NRIC/Fin No.:

2 4 AUG 2020