

Jaslin Kok (LKK Auto)

From: Jen Lim <jen.lim@eurokars.com.sg>
Sent: Friday, 13 November 2020 10:42 AM
To: Jia Le (LKK Auto); Admin A
Cc: Tommy Woon Wui Tew; Jessica Harry Shastri; Jess Francis Carlos
Subject: RE: FCI - SMS2097D Third Party Your ref: SH6848P DOA: 22/08/2020 (MAZDA)
Attachments: 3816_001.pdf

Dear Claims Admin,

The repairs have been completed for **SMS2097D**. We submit the following claims with supporting documents for your perusal:-

1) Invoice No. 30015382	\$6,089.26
2) Loss of Rental (Invoice #22338)	\$642.00
3) LTA/GIA Search Fees	
4) Letter of Authorization	
5) Discharge Voucher	
Please pay \$6,089.26 to Trans Eurokars Pte Ltd , \$642.00 to Eurokars Leasing Pte Ltd	\$6,731.26

We look forward to receiving your offer/Discharge Voucher soon.
Thank you.

Regards,

JEN LIM

Insurance Claims Admin
TEL: 6331 0698
27A, Tanjong Penjuru
Singapore 609042

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: 11 November 2020 1:57 PM
To: Jen Lim <jen.lim@eurokars.com.sg>
Subject: RE: FCI - SMS2097D FCOR (MAZDA)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, surveyor recommended amount at **P/P \$5,690.90(before GST)** with **6 repair days**.

*** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt to us (LKK) for our necessary action)

Please note that all finalisation subject to insurer's approval.

Thank you.

LETTER OF AUTHORISATION

In the matter of an accident involving motor vehicles SMS 2079D and SH 6848P
on 24/8/2020 along Cross Junction between Jln Bahar & Jurong West Ave 5

I/We, Toh Jun Chong the owner of vehicle registration number SMS 2079D
at the material time of accident hereby appoint Trans Eurokars Pte Ltd to proceed with the repairs
to the damages caused to my/our vehicle in the above accident in accordance with the
recommendations and advice of the licensed motor surveyor appointed by the insurers or on
my/our behalf.


I/We authorise Trans Eurokars Pte Ltd and/or its representative to submit and make any claims
which I/we may have against the other party/parties or alternatively under the insurance policy
taken up by me/us in respect of the cost of repairs suffered by me/us arising from the accident,
and to receive payment (such payment to be made by way of cheque in favour of Trans Eurokars
Pte Ltd) due to me/us in connection with and arising out of the above claim.

Trans Eurokars Pte Ltd and/or its representative are hereby authorised as my attorney to execute
and/or sign any documents/discharge vouchers regarding the above claim.

I/We further confirm that the acceptance by Trans Eurokars Pte Ltd of the settlement amount in
respect of such claim shall constitute the full discharge of my/our claim in respect of such loss and
damage.

I/We hereby declare that all acts and documents done by virtue of this Letter of Authorisation on
my/our behalf shall be good valid and effectual to all intents and purposes whatsoever as if the
same had been done or executed by me/us in person.

Dated the _____ day of _____ 2020.

Toh Jun Chong 
Owner Name and Signature
NRIC No.: S2837415J


Witness Name and Signature
NRIC No.: _____

DISCHARGE RECEIPT

CLAIM REFERENCE : D20003382MFSH
ACCIDENT DATE : 22/08/2020
ACCIDENT LOCATION : SLIP ROAD TO JALAN BAHAR TO JURONG WEST AVE 5
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : JEFFREY LIM LEE CHYE
INSURED VEHICLE : SH 6848P
INVOLVED PARTY : SMS 2097D
SETTLEMENT SUM : 6,731.26

I/We, the undersigned CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:


1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : TOH JUN CHONG


Signature and Date :

 21/12/2020

WITNESS :



Signature and Date :

 21/12/2020

ID: B05
mazda

TAX INVOICE

GST Reg No: M90364005A

Trans Eurokars Mazda (TP)

CODE: F0001 INS-FIRS

CUSTOMER: MS FIRST CAPITAL INSURANCE LTD

ADDRESS: 36 ROBINSON ROAD
#16-01
CITY HOUSE

TEL NO: 6507 3848

MODEL: MAZDA6 1PM 2L SDN STD BLACK LS

CHASSIS NO: JM6GL1072K0321467

PAGE NO: 1

INVOICE NO: I 30015382

DEPT/POS ID: I / 12

DATE IN: 31/08/2020

DATE PRINTED: 12/11/2020

JOB NO: 17807

CSO/OP CODE: Jenny Lim

REGN NO: SMS2097D

REGN DATE: 14/02/2020

MILEAGE: 13627

ENGINE NO: PE21294678

DESCRIPTION: Body repair

DESCRIPTION

REQUISITION NO:

AMOUNT

NOTES	INSURANCE CLAIMS: THIRD PARTY	0.00
	ACCIDENT DATE: 22/08/2020	
MZ-BR-SI	REPAIR LHR DOOR, LHR FENDER, REAR BUMPER.	1,320.00
MZ-SP-SS	SPRAY LHR DOOR, LHR FENDER, REAR BUMPER.	1,890.00
MZ-BR-WH	TO MOUNT SPORT RIM AND CONDUCT WHEEL BALANCING.	80.00
MZ-BR-WH	TO CHECK STEERING GEOMETRY & CONDUCT FULL WHEEL ALIGNMENT.	560.00
MZ-BR-EL	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONIN	150.00
MZ-BR-CA	TO CARRY-OUT BODY CAVITY PRESERVATION.	40.00
MZ-BR-RE	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	180.00
MZ-BR-SU	SUNDRIES	10.00
SUB	TO SUPPLY BRILLA PREMIUM COATING	240.00
GHP9-50-4R2A	GUARD STONE LHR GJ 1.0 17.40	17.40
9965-16-7570	WHEEL, DISC 17"X7 GL 1.0 1196.80	1196.80
9963-60-4140	VALVE, AIR 1.0 6.70	6.70

Parts 1,220.90

Surcharge 0.00

Labour 4,470.00

Menus 0.00

Net 5,690.90

G.S.T. 7% 398.36

Total 6,089.26

Paid 0.00

Amount Due 6,089.26

ORIGINAL COPY

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANS EUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER
NO:

Customer Signature

Authorised Signature



Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648
Tel: 6363 3003 Fax: 6369 3003 BRN:199103859N

Showrooms & Service Centres :

5 Ubi Close Singapore 408605
Sales Tel.: 6395 8888 Service Tel.: 6395 8899
Sales Fax: 6846 1700 Service Fax: 6744 9402

23 Leng Kee Road Singapore 159095
Sales Tel.: 6603 6118 Service Tel.: 6603 6128
Sales Fax: 6476 7073 Service Fax: 6476 7417

Eurokars Aftersales Centre :

27A Tanjong Penjuru Singapore 60904
Service Tel.: 6331 0606
Service Fax: 6331 0620

ZOOM-ZOOM

TAX INVOICE

Invoice to: FIRST CAPITAL INSURANCE LTD
36 ROBINSON ROAD
#16-01
CITY HOUSE
SINGAPORE 068877
ATTN:MOTOR CLAIM DEPT

Invoice number: 22338
GST REGN NO: M90364005A
Date: 16/09/2020
Account number: F0004
Invoice Currency: SIN
Term of Credit: C.O.D.
Page: 1

Description	GST	Amount
NAME OF CUSTOMER: TOH JUN CHONG CUSTOMER VEHICLE: SMS2097D (MAZDA 6)	S	600.00


LOAN'S CAR MODEL: TOYOTA CAMRY
LOAN'S CAR REGN NO: SKL5444B

BEING CAR RENTAL CHARGE FOR 5 DAYS
FROM 31/08/2020-05/09/2020 @\$120.00/DAY

Code	Description	% Rate	Goods Total	GST Total	SIN Total
S	Standard Rate	7.000	600.00	42.00	642.00

Totals for invoice			600.00	42.00	642.00
--------------------	--	--	--------	-------	--------

For Eurokars Leasing Pte Ltd



Authorised Signature

Jaslin Kok (LKK Auto)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Monday, 21 December 2020 8:34 AM
To: Jaslin Kok (LKK Auto)
Cc: Admin A
Subject: RE: SURVEY ASSESSMENT - D20003382MFSH/1 // EXPRESS SETTLEMENT *** LKK REF : CC4/FCI20008992/R1rs3q2
Attachments: TP LOD & DOCS.pdf; LKK SURVEY REPORT & PHOTOS.pdf

Dear Jaslin,

Please offer as per your recommendation at **\$ 6,731.26.**

- To request rental agreement from third party.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Tuesday, December 1, 2020 6:14 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20003382MFSH/1 // EXPRESS SETTLEMENT *** LKK REF : CC4/FCI20008992/R1rs3q2

Your ref : **D20003382MFSH**
Our ref : CC4/FCI20008992/R1rs3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SH 6848P (FCI) AND SMS 2097D (TP) ON 22/08/2020

We refer to the above matter.

We seek your approval to offer repairer "TRANS EUROKARS PTE LTD" at **\$6,731.26 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 16,768.90	\$ 6,089.26 (\$5,690.90 +7%GST)
2. Loss of Use (5days x \$120.00) (w/GST)	\$ 642.00	\$ 642.00
Total	\$ 17,410.90	\$ 6,731.26

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Tuesday, 8 September 2020 11:47 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20003382MFSH/1 // EXPRESS SETTLEMENT

Dear LKK,

Please proceed with express settlement.

Thank you

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862

| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, August 28, 2020 10:36 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20003382MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20003382MFSH
LKK REF: CC4/FCI20008992/R1ds3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SMS 2097D at M/s TRANS EUROKARS PTE LTD on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)
Sent: Tuesday, 25 August 2020 4:49 PM
To: 'Claim Workflow System'; assignments; Admin A
Cc: RACHELWU@MSFIRSTCAPITAL.COM.SG
Subject: RE: SURVEY ASSESSMENT - D20003382MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Tuesday, 25 August, 2020 4:45 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; RACHELWU@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D20003382MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.