

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 2 September 2020 10:09 AM
To: Admin-D (LKKAUTO); 'Teo, Grace'; assignments; SUR; irene.henry@sompo.com.sg
Cc: 'Henry, Irene James'
Subject: RE: LKK \ CMTD2002491/IJH - SLS3772T & SJW4859Z ACC ON 22.08.20 PRE REPAIR INSPECTION FOR SJW4859Z
Attachments: PRELI ADVISED.pdf

Dear Irene,

Enclosed preliminary revised of vehicle SJW 4859Z
Date of survey: 26.8.20
Number of days (estimated) : 5 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 26 August 2020 5:18 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; irene.henry@sompo.com.sg
Cc: 'Henry, Irene James' <irene.henry@sompo.com.sg>
Subject: RE: LKK \ CMTD2002491/IJH - SLS3772T & SJW4859Z ACC ON 22.08.20 PRE REPAIR INSPECTION FOR SJW4859Z

Dear Irene,

Please be informed that we have inspected the vehicle SJW 4859Z on 26/8/20.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Tuesday, 25 August 2020 4:40 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Henry, Irene James' <irene.henry@sompo.com.sg>

Subject: RE: LKK \ CMTD2002491/IJH - SLS3772T & SJW4859Z ACC ON 22.08.20 PRE REPAIR INSPECTION FOR SJW4859Z

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, 25 August, 2020 4:32 PM

To: admin@mycar.sg; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: Henry, Irene James <irene.henry@sompo.com.sg>

Subject: LKK \ CMTD2002491/IJH - SLS3772T & SJW4859Z ACC ON 22.08.20 PRE REPAIR INSPECTION FOR SJW4859Z

Without Prejudice

Our Reference: CMTD2002491/IJH

Your Reference: SJW4859Z

Hi Huiqin,

We refer to your email reply of today.

We will appoint **LKK Auto** to conduct the survey.

Aside to **LKK AUTO**,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **SJW4859Z** on a without prejudice and any admission of liability basis.

Please be informed that Ms. Irene Henry is the handler of this case who can be contacted at 63224 618/
irene.henry@sompo.com.sg.

Please revert your report upon completion of survey to my colleague, **Ms. Irene**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: My Car Consultant <admin@mycar.sg>

Sent: Tuesday, August 25, 2020 4:17 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: Re: PRI \ CMTD2002491/IJH - SLS3772T & SJW4859Z ACC ON 22.08.20 PRE REPAIR INSPECTION FOR SJW4859Z

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

Please appoint LKK for survey

Best Regards,

Huiqin

Claims | My Car Consultant Pte Ltd

 **+65 88668832**

 **Admin@mycar.sg**

 **Mycar.sg**

 **53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934**

This Email, including attached files, may contain confidential information and is intended only for the use of the individual and/or entity to which it is addressed. If you have received this message in error, please notify the sender of the error and delete the message. Thank you.

From: "Teo, Grace" <grace.teo@sompo.com.sg>

Sent: 8/25/20 4:14 PM

To: "admin@mycar.sg" <admin@mycar.sg>, "Henry, Irene James" <irene.henry@sompo.com.sg>

Subject: PRI \ CMTD2002491/IJH - SLS3772T & SJW4859Z ACC ON 22.08.20 PRE REPAIR INSPECTION FOR SJW4859Z

Our Reference: CMTD2002491/IJH

Your Reference: SJW4859Z

Date: 25/08/2020

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S MY CAR CONSULTANT

Dear Huiqin,

ACCIDENT INVOLVING SLS3772T & SJW4859Z ON 22.08.2020

We refer to your Notice of Accident dated 25/08/2020.

Please be informed that **Ms. Irene Henry** is the handler of this case who can be contacted at 63224 618/
irene.henry@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: My Car Consultant <admin@mycar.sg>

Sent: Tuesday, August 25, 2020 2:58 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: OUR REF: SJW4859Z YOUR REF: SLS3772T PRE REPAIR INSPECTION FOR SJW4859Z

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

OUR REF: SJW4859Z

YOUR REF: SLS3772T

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SJW4859Z
ACCIDENT INVOLVING SJW4859Z AND SLS3772T

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

Best Regards,

Huiqin

Claims | My Car Consultant Pte Ltd

■ **+65 88668832**

■ Admin@mycar.sg

■ Mycar.sg

■ 53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

This Email, including attached files, may contain confidential information and is intended only for the use of the individual and/or entity to which it is addressed. If you have received this message in error, please notify the sender of the error and delete the message. Thank you.