

Our Ref : CC20080328/ SHC323H /WT/CK(st)

Your Ref :

Date : 7-Oct-2020

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr

Singapore 508969

**COMFORTDELGRO**  
**ENGINEERING**

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280

Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**CHINA TAIPING INSURANCE CO LTD**

**3 ANSON ROAD**

**#16-00 SPRINGLEAF TOWER**

**SINGAPORE 079909**

**Attn : Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC323H YOUR INSURED SMS8870Z**  
**AND OTHER ON 22 Aug 2020**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No :

**SHC323H** which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SMS8870Z**  
we are submitting these claims for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 19,099.50
2	11 days Loss of Rental @ \$ 161.18 per day	\$ 1,772.98
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation Fees	\$ -
<b>Sub Total :</b>		<b>\$ 20,879.97</b>

**HIRER'S CLAIM**

7	11 days Loss of Income @ \$ 160.00 per days	\$ 1,760.00
<b>Total Claims :</b>		<b>\$ 22,639.97</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SMS8870Z
- c) GIA / Police report/s of : SHC323H
- d) Letter of authority from owner / hirer / operator
  - ( ) Witness statement/s ( ☒ ) **Income Tax** ( ) Certificate of Insurance
  - ( ☒ ) **PIR** ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Catherine Koh*

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

**Workshops**

**Braddell**

205 Braddell Road  
Singapore 579701

**Loyang**

59 Loyang Drive  
Singapore 508969

**Sin Ming**

383 Sin Ming Drive  
Singapore 575717

**Pandan**

45 Pandan Road  
Singapore 609286

**Ubi**

320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**

7 Sungei Kadut Way  
Singapore 728791

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING VIANO (Maxi Cab) SHC323H , SMS8870Z ON 22-Aug-20 06:25**  
**ALONG ALONG AIRPORT BLVD TWDS CHANGI AIRPORT**

I / We **QUEK CHEE YONG FRA...** (Hirer) NRIC No.: **SXXXX333Z**

and/or (Relief) NRIC No.: **SXXXX333Z**

Taxi Number **SHC323H**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **22-Aug-2020**

Name of Hirer **QUEK CHEE YONG FRANKY**

Hirer NRIC **SXXXX333Z**

Signature :



Address **442B FAJAR ROAD #04-32**  
**672442**

Contact No. **91510432**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00018392000

Claim No : SNM20D203029

Claimant : CITYCAB PTE LTD

Amount : S\$21,200.00

DOLLARS TWENTY ONE THOUSAND AND TWO HUNDRED ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 323H

Insured Vehicle No. : SMS 8870Z

Date of Loss : 22/08/2020

Place of Accident : AIRPORT BLVD TWDS CHANGI AIRPORT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SOH SAI CHEOW

Driver Name : SOH JIAYI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$	21,200.00
		=====
TOTAL . . . . .	S\$	<b>21,200.00</b>
		=====

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Claimant Name : CITYCAB PTE LTD

NRIC No : 1XXXXX839G

Signature :

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Date :

1/3/21

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to.  
COMFORTDELGRO ENGINEERING PTE LTD



**TAX INVOICE**

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC 323HMAKE  
MERCEDES BENZMODEL  
VIANO CDI 2.2LDATE OF REG  
13.06.2013CHASSIS CODE  
WDF63981323794326NO/DATE  
91526034 29.09.2020JOB NO.  
305418358

ODOMETER READING

JOB TYPE

Description : 3P 22.08.2020

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt	17,850.00
Add GST @ 7.000 %	1,249.50
<b>Total Invoice amount</b>	<b>19,099.50</b>

Issued by : KATHERINETAN 29.09.2020 10:21:11  
Repair Type : CFSO/57/57  
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWEING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**A member of **COMFORTDELGRO**Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Our Ref: CC20080328



Date: 07 September 2020

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	22/08/2020 @ 06:25 hrs
ALONG	ALONG AIRPORT BLVD TWDS CHANGI AIRPORT
INVOLVING	SMS8870Z

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0323H** (the "Taxi"). The Taxi was hired to **QUEK CHEE YONG FRANKY IC NO SXXXX333Z** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$161.18** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Site 323

[illegible]

## Enquire Vehicle Insurance Details

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SMS8870Z 22 Aug 2020 / 06:25:00 Successful C01 CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)

[OK](#)

SUC 3234



Tax Reference No : SXXXX333Z  
Year of Assessment : 2018  
Income Tax  
Date : 11 Jun 2018

NOTICE OF ASSESSMENT  
ORIGINAL

SHC 323H



INLAND REVENUE  
AUTHORITY OF  
SINGAPORE

Please quote the Tax Reference Number (eg. NRIC, FIN, etc) in full when corresponding with us.

MR QUEK CHEE YONG, FRANKY  
442B FAJAR RD  
#04-32  
SINGAPORE 672442



55 Newton Road  
Revenue House  
Singapore 307987  
Tel: 1800-356 8300  
Website: <http://www.iras.gov.sg>  
e-Services: <https://mytax.iras.gov.sg>

1-1

	S'PORE (\$)	OTHER COUNTRIES (\$)	TOTAL (\$)
TRADE	41,000.00		41,000.00
TOTAL INCOME	41,000.00		41,000.00
LESS: Approved Donations			90.00
ASSESSABLE INCOME			40,910.00
LESS: PERSONAL RELIEFS			
Earned Income		1,000.00	
NSman-self/wife/parent		1,500.00	
Child (QCR)		8,000.00	
Provident Fund/Life Insurance		145.00	
TOTAL PERSONAL RELIEFS			10,645.00
CHARGEABLE INCOME			30,265.00
FIRST 30,000.00		200.00	
NEXT 265.00 @ 3.50%		9.28	209.28
LESS: TAX SETOFFS			
Parenthood Tax Rebate/Further Tax Rebate			209.28
TAX PAYABLE			0.00

1. Your tax assessment is based on information given by you through e-Filing on 21 Mar 2018.

2. If you have any objection, please submit your objection online within 30 days via the Object to Assessment e-service or email us at myTax Portal.

*Ng Wai Choong*

NG WAI CHOONG  
COMPTROLLER OF INCOME TAX



Tax Reference No : SXXXX333Z  
Year of Assessment : 2019  
Income Tax  
Date : 08 May 2019

NOTICE OF ASSESSMENT  
ORIGINAL

84C323H



Please quote the Tax Reference Number (eg. NRIC, FIN, etc) in full when corresponding with us.

MR QUEK CHEE YONG, FRANKY  
442B FAJAR RD  
#04-32  
SINGAPORE 672442

INLAND REVENUE  
AUTHORITY OF  
SINGAPORE



55 Newton Road  
Revenue House  
Singapore 307987  
Tel: 1800-356 8300  
Website: <http://www.iras.gov.sg>  
e-Services: <https://mytax.iras.gov.sg>

1-1

	S'PORE (\$)	OTHER COUNTRIES (\$)	TOTAL (\$)
TRADE	50,000.00		50,000.00
DIVIDENDS	1.00		1.00
<b>TOTAL INCOME</b>	<b>50,001.00</b>		<b>50,001.00</b>
<b>LESS: Approved Donations</b>			<b>90.00</b>
<b>ASSESSABLE INCOME</b>			<b>49,911.00</b>
<b>LESS: PERSONAL RELIEFS</b>			
Earned Income		1,000.00	
NSman-self/wife/parent		1,500.00	
Child (QCR)		8,000.00	
Provident Fund/Life Insurance		2,040.00	
<b>TOTAL PERSONAL RELIEFS</b>			<b>12,540.00</b>
<b>CHARGEABLE INCOME</b>			<b>37,371.00</b>
FIRST 30,000.00		200.00	
NEXT 7,371.00 @ 3.50%		257.99	<b>457.99</b>
<b>LESS: TAX SETOFFS</b>			
50 % Tax Rebate (capped at \$200)		200.00	
Parenthood Tax Rebate/Further Tax Rebate		257.99	<b>457.99</b>
<b>TAX PAYABLE</b>			<b>0.00</b>

1. Your tax assessment is based on information given by you through e-Filing on 30 Mar 2019.

2. If you have any objection, please submit your objection online within 30 days via the Object to Assessment e-service or email us at myTax Portal.

NG WAI CHOONG  
COMPTROLLER OF INCOME TAX

Tax Reference No : SXXXX333Z  
Year of Assessment : 2020  
Income Tax  
Date : 08 May 2020

NOTICE OF ASSESSMENT *SHC 323H*  
ORIGINAL



Please quote the Tax Reference Number (eg. NRIC, FIN, etc) in full when corresponding with us.

MR QUEK CHEE YONG, FRANKY  
442B FAJAR RD  
#04-32  
SINGAPORE 672442

INLAND REVENUE  
AUTHORITY OF  
SINGAPORE



55 Newton Road  
Revenue House  
Singapore 307987  
Tel: 1800-356 8300  
Website: <http://www.iras.gov.sg>  
e-Services: <https://mytax.iras.gov.sg>

1-1

	S'PORE (\$)	OTHER COUNTRIES (\$)	TOTAL (\$)
TRADE	60,000.00		60,000.00
DIVIDENDS	1.00		1.00
<b>TOTAL INCOME</b>	<b>60,001.00</b>		<b>60,001.00</b>
LESS: Approved Donations			90.00
<b>ASSESSABLE INCOME</b>			<b>59,911.00</b>
LESS: PERSONAL RELIEFS			
Earned Income		1,000.00	
NSman-self/wife/parent		1,500.00	
Child (QCR)		8,000.00	
Provident Fund/Life Insurance		831.00	
<b>TOTAL PERSONAL RELIEFS</b>			<b>11,331.00</b>
<b>CHARGEABLE INCOME</b>			<b>48,580.00</b>
FIRST 40,000.00		550.00	
NEXT 8,580.00 @ 7.00%		600.60	
<b>LESS: TAX SETOFFS</b>			
Parenthood Tax Rebate/Further Tax Rebate			1,150.60
<b>TAX PAYABLE</b>			<b>0.00</b>

1. Your tax assessment is based on information given by you through e-Filing on 09 Mar 2020.

2. If you have any objection, please submit your objection online within 30 days via the Object to Assessment e-service or email us at myTax Portal.

*Ng Wai Choong*

NG WAI CHOONG  
COMPTROLLER OF INCOME TAX



**SINGAPORE  
POLICE FORCE**

PIR received over counter from driver  
on 25/09/2020 @ 1240hrs.

Traffic Police  
10 Ubi Avenue 3  
Singapore 408865  
Tel +65 6547 0000  
Fax +65 6547 4883  
www.police.gov.sg

Our Ref : TP/IP/36431/2020  
Date : 14 September 2020

QUEK CHEE YONG, FRANKY  
442B FAJAR ROAD  
#04-32  
SINGAPORE 672442

Dear Sir/Madam

**ROAD TRAFFIC ACCIDENT INVOLVING SMS8870Z AND SHC323H ALONG AIRPORT  
BOULEVARD ON 22.08.2020 AT ABOUT 6.25 A.M**

I refer to the above accident.

2. Please be informed that we have completed our investigations which revealed that the driver/rider of **SMS8870Z** had committed an offence of **Careless Driving Causing Hurt under Section 65(1)(b) of the Road Traffic Act Chapter 276 p/u Section 65(4)(a) of the same Act.** Action has been initiated against the driver/rider for the said offence.
3. If you have any clarification, you may contact the Investigation Officer, Station Inspector Stephanie Ang Yi Ting at office number: 65476414.
4. Thank you.

Yours faithfully

**HEAD INVESTIGATION  
TRAFFIC POLICE  
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

**ACCIDENT INVOLVING SMS 8870Z AND SHC 323H ON 22/08/2020**

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Mon 12/7/2020 4:02 PM

To: KEITHSOH@DESIGN18.COM <KEITHSOH@DESIGN18.COM>

**Our Ref: CC3/CTI20008978/T1es3**

07 DEC 2020

**SOH SAI CHEOW**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMS 8870Z AND SHC 323H ON 22/08/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***



## Asher Sng (LKKAuto)

---

**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Thursday, 18 February 2021 3:40 PM  
**To:** Asher Sng (LKKAuto)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM20D203029/SMS8870Z/THAMYL / FW: Direct Settlement - Accident Involving SMS 8870Z (OI : CTI - TBA) and SHC 323H (TP : LKK REF - CC3/CTI20008978/T1es3) on 22/08/2020

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

[Confidential]

### Without Prejudice

Dear Asher

Your proposal is ok Except.. Loi & Lor offer up to 7days.

Repair days given is 4days.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Wednesday, January 27, 2021 1:10 PM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: SNM20D203029/SMS8870Z/THAMYL / FW: Direct Settlement - Accident Involving SMS 8870Z (OI : CTI - TBA) and SHC 323H (TP : LKK REF - CC3/CTI20008978/T1es3) on 22/08/2020

Your ref : SNM20D203029/SMS8870Z/THAMY

Dear Sirs,

We refer to the above matter.

Insured charged by the traffic police for careless driving.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,329.89 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 24,886.36	\$ 19,099.50
2. Loss of Rental (11days x \$161.18)	\$ 1,772.98	\$ 1,611.80 (10days x \$161.18)
3. Loss of Income (11days x \$160)	\$ 1,760.00	\$ 1,379.00 (10days x \$137.90)*
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 28,426.83	<b>\$ 22,097.79</b>

\*Third party submitted NOA to request for higher income calculation as follow:

YR 2018 - \$41,000  
YR 2019 - \$50,001  
YR 2020 - \$60,001  
Total : \$151,002 / 3yr / 365days = \$137.90

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Sent:** Saturday, 29 August 2020 11:52 PM  
**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM20D203029/SMS8870Z/THAMYL / FW: Direct Settlement - Accident Involving SMS 8870Z (OI : CTI - TBA) and SHC 323H (TP : LKK REF - CC3/CTI20008978/T1es3) on 22/08/2020

Dear Su Li

Insured report and video attached for your view.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Chong Boon Sen  
**Sent:** Tuesday, August 25, 2020 5:07 PM  
**To:** [suli@lkkauto.com](mailto:suli@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com); Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM20D203029/SMS8870Z/THAMYL / FW: Direct Settlement - Accident Involving SMS 8870Z (OI : CTI - TBA) and SHC 323H (TP : LKK REF - CC3/CTI20008978/T1es3) on 22/08/2020

Dear all,

Please note that officer in charge for this case is Pauline Tham 63896541.

Claim no. SNM20D203029/SMS8870Z/THAMYL.

Dear Pauline,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Tuesday, August 25, 2020 4:36 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SMS 8870Z (OI : CTI - TBA) and SHC 323H (TP : LKK REF - CC3/CTI20008978/T1es3) on 22/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 323H at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**



Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)