

Su Li (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Saturday, 29 August 2020 11:52 PM
To: Su Li (LKK Auto); Admin A; Asher Sng (LKKAuto)
Cc: Claims Dept of CTI
Subject: RE: SNM20D203029/SMS8870Z/THAMYL / FW: Direct Settlement - Accident Involving SMS 8870Z (OI : CTI - TBA) and SHC 323H (TP : LKK REF - CC3/CTI20008978/T1es3) on 22/08/2020
Attachments: oi Video - REAR.MP4; oi Video - FRONT.MP4; SMS8870Z - oi report.pdf

Dear Su Li

Insured report and video attached for your view.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Chong Boon Sen
Sent: Tuesday, August 25, 2020 5:07 PM
To: suli@lkkauto.com; admin-a@lkkauto.com; AsherSng@lkkauto.com; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D203029/SMS8870Z/THAMYL / FW: Direct Settlement - Accident Involving SMS 8870Z (OI : CTI - TBA) and SHC 323H (TP : LKK REF - CC3/CTI20008978/T1es3) on 22/08/2020

Dear all,

Please note that officer in charge for this case is Pauline Tham 63896541.

Claim no. SNM20D203029/SMS8870Z/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, August 25, 2020 4:36 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMS 8870Z (OI : CTI - TBA) and SHC 323H (TP : LKK REF - CC3/CTI20008978/T1es3) on 22/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 323H at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

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