

Our Ref : CC20080108/ SHB4723R /WT/CK(st)

Your Ref :

Date : 3-Sep-2020

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

COMFORTDELGRO
ENGINEERING

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199505048W

CHINA TAIPING INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHB4723R YOUR INSURED SMN4817G
AND OTHER ON 23 Aug 2020

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHB4723R which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SMN4817G we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,884.42
2	3 days Loss of Rental @ \$ 125.19 per day	\$ 375.57
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 3,267.48

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 3,507.48

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SMN4817G
- c) GIA / Police report/s of : SHB4723R
- d) Letter of authority from owner / hirer / operator
 - () Photocopies of Accident Scene Photos
 - () Certificate of Insurance
 - () PIR
 - (x) Downtime/Mileage record
 - (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Catherine Koh

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING Hyundai Ioniq SHB4723R , SMN4817G **ON 23-Aug-20 21:50**
ALONG YISHUN AVE 4 X SAFRA CARPARK EXIT

I / We **GOH LEE WAH** (Hirer) NRIC No.: **SXXXX326H**

and/or (Relief) NRIC No.: **SXXXX326H**

Taxi Number **SHB4723R**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

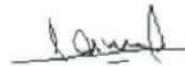
1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **24-Aug-2020**

Name of Hirer **GOH LEE WAH**

Hirer NRIC **SXXXX326H**

Signature :



Address **314 SEMBAWANG DRIVE #07-454**
750314

Contact No. **92351296**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00001932000 Claim No : SNM20D203028/C02/SMN4817G/tohhs

Claimant : CITYCAB PTE LTD

Amount : S\$3,320.00
DOLLARS THREE THOUSAND THREE HUNDRED AND TWENTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 4723R

Insured Vehicle No. : SMN 4817G

Date of Loss : 23/08/2020

Place of Accident : YISHUN AVE 4 X SAFRA CARPARK EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ADVANCE CR PTE.LTD

Driver Name : LEE YIP MENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 3,320.00
	=====
TOTAL	S\$ 3,320.00
	=====

Claimant Name : CITYCAB PTE LTD

NRIC No : 1XXXXX839G

Signature :


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
159 LOYANG DRIVE
SINGAPORE 508909

Date :

11/3/21

The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3
TAX INVOICE
COMPANY REG. NO.: 199506048W
Page: 1

8010012

**CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER**
**3 ANSON ROAD #16-00
SINGAPORE SG 079909**
CONTACT NO: 62222366
**VEHICLE NO
SHB4723R**
**MAKE
HYUNDAI**
**MODEL
IONIQ(G2)**
**DATE OF REG
26.06.2019**
**CHASSIS CODE
KMHC851CVKU164515**
**INV. NO/DATE
91521783 31.08.2020**
**JOB NO.
305418586**
ODOMETER READING
**DATE/TIME IN
24.08.2020 11:10**
Description : 3P 23.08.2020

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-0592	FRT DOOR RH	1	1,797.20	20.00	1,437.76
0002	04-01-0104-2468	FRT DOOR PROTECTOR RH	1	116.20	20.00	92.96
0003	28-01-0103-0007	Frt Door ComfortDelGro RH	1	75.00	0.00	75.00
0004	28-01-9999-2024	Rear Door APPS Sticker RH	1	80.00	0.00	80.00
SUB-TOTAL			:			1,685.72

JOB NATURE

0001	PB	PANEL BEATING		320.00		320.00
0002	SP	SPRAYPAINT CHARGE		600.00		600.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.		30.00		30.00
0004	L	TRANSFER OF DOORS		60.00		60.00

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of **COMFORTDELGRO**
Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91521783	2,884.42	

GST REG. NO. M2-8921817-3
TAX INVOICE
COMPANY REG. NO.: 199506048W
Page: 2
8010012
CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER
3 ANSON ROAD #16-00
SINGAPORE SG 079909
CONTACT NO: 62222366
VEHICLE NO
SHB4723R
MAKE
HYUNDAI
MODEL
IONIQ(G2)
DATE OF REG
26.06.2019
CHASSIS CODE
KMHC851CVKU164515
INV. NO/DATE
91521783 31.08.2020
JOB NO.
305418586
ODOMETER READING
DATE/TIME IN
24.08.2020 11:10
S/No Part No.
Qty Unit Price %Disc Net
SUB-TOTAL : 1,010.00
Items total 2,695.72
Add GST @ 7.000 % 188.70
Invoice amount 2,884.42
Issued by : KATHERINETAN 31.08.2020 11:10:27
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

- 1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 4% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of **COMFORTDELGRO**
Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91521783	2,884.42	

Our Ref: CC20080347



Date: 31 August 2020

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 23/08/2020 @ 21:50 hrs
ALONG YISHUN AVE 4 X SAFRA CARPARK EXIT
INVOLVING SMN4817G

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB4723R** (the "Taxi"). The Taxi was hired to **GOH LEE WAH IC NO SXXXX326H** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI20008973/T1es3

07 DEC 2020

ADVANCE CR PTE.LTD
82 LORONG 23 GEYLANG
#03-06 ATRIX
SINGAPORE 388409

Dear Sir/Madam,

ACCIDENT INVOLVING SMN 4817G AND SHB 4723R ON 23/08/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

asher

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 10 March 2021 9:07 AM
To: Asher Sng (LKKAUTO); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SMN 4817G (SNM20D203028/C02/SMN4817G/tohhs) and SHB 4723R (TP : LKK REF - CC3/CTI20008973/T1es3) on 23/08/2020

Follow Up Flag: Follow up
Flag Status: Flagged

LKK REF - CC3/CTI20008973/T1es3
CTI REF - SNM20D203028/C02/SMN4817G/tohhs

Dear Sirs

We refer to the above matter.

Please proceed to resolve the property damage claim at \$3,329.89.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI
Sent: Wednesday, January 27, 2021 12:15 PM
To: Angie Foo <angie.foo@sg.cntaiping.com>
Subject: lod - FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SMN 4817G (SNM20D203028C02/7(tohhs) and SHB 4723R (TP : LKK REF - CC3/CTI20008973/T1es3) on 23/08/2020

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, January 27, 2021 11:59 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SMN 4817G (SNM20D203028C02/7(tohhs) and SHB 4723R (TP : LKK REF - CC3/CTI20008973/T1es3) on 23/08/2020

Your ref : SNM20D203028C02/7(tohhs)

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured travel turn right into the main road and hit third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,329.89 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 5,082.11	\$ 2,884.42
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 312.98 (2.5days x \$125.19)
3. Loss of Income (3days x \$80)	\$ 240.00	\$ 125.00 (2.5days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 5,705.17	\$ 3,329.89

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Tuesday, 25 August 2020 6:00 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Direct Settlement - Accident Involving SMN 4817G (SNM20D203028C02/7(tohhs) and SHB 4723R (TP : LKK REF - CC3/CTI20008973/T1es3) on 23/08/2020

LKK REF - CC3/CTI20008973/T1es3)
CTI REF - SNM20D203028C02/7(tohhs)

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

Please assist to obtain third party video footage.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Chong Boon Sen

Sent: Tuesday, August 25, 2020 4:54 PM

To: suli@lkkauto.com; admin-a@lkkauto.com; AsherSng@lkkauto.com; Alfred Toh
<alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203028/SMN4817G/TOHHS / FW: Direct Settlement - Accident Involving SMN 4817G (OI : CTI - TBA) and SHB 4723R (TP : LKK REF - CC3/CTI20008973/T1es3) on 23/08/2020

Dear all,

Please note that officer in charge for this case is Alfred Toh

Claim no. SNM20D203028/SMN4817G/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, August 25, 2020 4:17 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMN 4817G (OI : CTI - TBA) and SHB 4723R (TP : LKK REF - CC3/CTI20008973/T1es3) on 23/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHB 4723R at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

Enquire Vehicle Insurance Details

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SMN4817G 23 Aug 2020 / 21:50:00 Successful C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)

[OK](#)

SHB 473K