Summer Lee (LKK Auto)

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Sent: Tuesday, 25 August, 2020 11:29 AM

To: Admin-D (LKKAuto); 'SUR'

Cc: Loganathan Agoram; Derrick Quok; Kenneth Lim

Subject: FW: PRS on ACCIDENT INVOLVING XD 2962 E & SMS 9192 R ON 18 AUGUST 2020

|| C10007064

Attachments: image004.emz; XD2962E.pdf; SMS9192R.pdf

Hi Team,

We would like to arrange TP PRS XD2962E. TP is asking Mr. Marcus Chua to survey their clients vehicle.

Workshop information:

Mah Lian Motor Vehicle Repairer

No.38 Defu Lane 9 Singapore 539278

Contact Person: Mr Goh / Ms Si Hui (6282 3336)

Please confirm. Thank you.

Regards,

Ivy Ratilla Executive, Claims Admin

T +65 6540 2185 F +65 6725 0853

E ivy.r@budgetdirect.com.sq



Customer Care +65 6221 2111 **Claims** +65 6221 2199 **Claims (Int.)** +65 6540 2199

190 Clemenceau Avenue, #03-01 Singapore Shopping Centre Singapore 239924

budgetdirect.com.sg



Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **<u>Budget</u> <u>Direct Insurance</u>**.

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email)

reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

From: Jerome Soh < jeromesoh@visionlawllc.com>

Sent: Tuesday, 25 August 2020 9:50 AM

To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>; Claims <claims@budgetdirect.com.sg>

Cc: jactan@visionlawllc.com

Subject: RE: PRS on ACCIDENT INVOLVING XD 2962 E & SMS 9192 R ON 18 AUGUST 2020 ALONG OLD AIRPORT

ROAD TOWARDS MOUNTBATTEN ROAD AT ABOUT 1550 HOURS

Our Ref: AM.jt.lns.M46.113851.20 (sj)

Your Ref: SMS 9192 R

25 August 2020

BUDGET DIRECT INSURANCE TRADING AS AUTO & GENERAL INSURANCE (SINGAPORE) PTE LTD Email: claims@budgetdirect.com.sg

190 Clemenceau Avenue #03-01 Singapore Shopping Centre Singapore 239924

Attention: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING XD 2962 E & SMS 9192 R ON 18 AUGUST 2020 ALONG OLD AIRPORT ROAD TOWARDS MOUNTBATTEN ROAD AT ABOUT 1550 HOURS (NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We refer to your email <u>25 August 2020</u> of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of Mr. Marcus Chua (LKK Auto Consultant Pte Ltd) as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: <u>Mah Lian Motor Vehicle Repairer</u>

No.38 Defu Lane 9

Singapore 539278

Contact Person: Mr Goh / Ms Si Hui (6282 3336)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Jerome Soh (on behalf of Anjalli M) Assistant Secretary Vision Law LLC 133 New Bridge Road #18-01/02 Chinatown Point Singapore 059413

FOR SURVEYOR Rease initial here after completion of Thank you.	of pre-repair	inspection.
1 st Survey on Appointed surveyor : (Name & Signature)		
2 rd Survey on Appointed surveyor (Name & Signature)		
3 rd Survey on Appointed Surveyor (Name & signature)	_	

Tel: 6534-2811 Fax: 6535-6802

From: Jerome Soh < jeromesoh@visionlawllc.com >

Sent: Monday, 24 August 2020 5:10 PM

To: Albert Hong <albert.hong@budgetdirect.com.sg>; Claims <claims@budgetdirect.com.sg>

Cc: jactan@visionlawllc.com

Subject: PRS on ACCIDENT INVOLVING XD 2962 E & SMS 9192 R ON 18 AUGUST 2020 ALONG OLD AIRPORT ROAD

TOWARDS MOUNTBATTEN ROAD AT ABOUT 1550 HOURS

Our Ref: AM.jt.lns.M46.XD2962E.20 (sj)

Your Ref: SMS 9192 R

24 August 2020

BUDGET DIRECT INSURANCE TRADING AS AUTO & GENERAL INSURANCE (SINGAPORE) PTE LTD

190 Clemenceau Avenue #03-01 Singapore Shopping Centre Singapore 239924

Attention: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING XD 2962 E & SMS 9192 R ON 18 AUGUST 2020 ALONG OLD AIRPORT ROAD TOWARDS MOUNTBATTEN ROAD AT ABOUT 1550 HOURS

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We are instructed by Lei Engineering Pte Ltd to notify you of a road traffic accident on **18 AUGUST 2020** at about **1550 HOURS** at/along **OLD AIRPORT ROAD TOWARDS MOUNTBATTEN ROAD** involving our client's vehicle registration number **XD 2962 E** and vehicle registration number **SMS 9192 R** driven by you/your insured at the material time

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Jerome Soh (on behalf of Anjalli M) Assistant Secretary Vision Law LLC 133 New Bridge Road #18-01/02 Chinatown Point Singapore 059413

Tel: 6534-2811 Fax: 6535-6802

VISION LAW LLC

Advocates & Solicitors (Incorporated with limited liability)

Unique Entity No. 200721148H

Address: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

DISCLAIMER:

The contents of this email (including any attachments) are confidential and privileged and only intended for the recipient(s) addressed above. If you received this email

by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any

person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email

transmission or any illegal or unauthorised usage or tampering of its email system.

This email is sent by Auto & General Insurance (Singapore) Pte. Limited, Auto & General (SEA) Services Pte. Limited, Easy Compare (Thailand) Co., Ltd or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised. If you are not the intended addressee, please immediately notify the sender and then delete the email. Auto & General does not warrant that this email is error or virus free.

VISION LAW LLC

Advocates & Solicitors (Incorporated with limited liability)

Unique Entity No. 200721148H

Address: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

DISCLAIMER:

The contents of this email (including any attachments) are confidential and privileged and only intended for the recipient(s) addressed above. If you received this email

by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any

person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email

transmission or any illegal or unauthorised usage or tampering of its email system.

This email is sent by Auto & General Insurance (Singapore) Pte. Limited, Auto & General (SEA) Services Pte. Limited,

Easy Compare (Thailand) Co., Ltd or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised. If you are not the intended addressee, please immediately notify the sender and then delete the email. Auto & General does not warrant that this email is error or virus free.