

## Summer Lee (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Tuesday, 25 August, 2020 10:21 AM  
**To:** Rico 60  
**Cc:** Claims Dept of CTI; 'SUR'; 'assignments'; 'Admin-D (LKKAuto)'  
**Subject:** RE: SNM20D203014/GBF2587E/THAMYL / FW: PRI Arrangement for SJT 908 H

### Without Prejudice

Hi John

Thanks for reply

Hi LKK

Please conduct PRS.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Rico 60 <claims@rico60.com>  
**Sent:** Tuesday, August 25, 2020 9:17 AM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM20D203014/GBF2587E/THAMYL / FW: PRI Arrangement for SJT 908 H

Dear All,

Kindly arrange Steve to survey the vehicle.

Thank you.

Best Regards,  
*John Ong*



**RICO 60 AUTO SERVICES PTE. LTD.**

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: [claims@rico60.com](mailto:claims@rico60.com)

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**From:** [Pauline Tham](#)

**Sent:** Monday, 24 August 2020 3:35 PM

**To:** [Enquiry](#)

**Cc:** [Claims Dept of CTI](#)

**Subject:** RE: SNM20D203014/GBF2587E/THAMYL / FW: PRI Arrangement for SJT 908 H

**Without Prejudice**

Dear Shanelle

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

**Pauline Tham**

Senior Executive

Claims Department

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**From:** Claims Dept of CTI

**Sent:** Monday, August 24, 2020 3:16 PM

**To:** Enquiry <[claims@rico60.com](mailto:claims@rico60.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D203014/GBF2587E/THAMYL / FW: PRI Arrangement for SJT 908 H

Dear Pauline,

Please conduct PRS for SJT908H.

Note: officer in charge – Pauline Tham 63896541.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Enquiry <[claims@rico60.com](mailto:claims@rico60.com)>

**Sent:** Monday, August 24, 2020 2:38 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** PRI Arrangement for SJT 908 H

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SJT 908 H

Your Insured – GBF 2587 E

DOA – 23/08/2020

**\*\* Person-In-Charge : John/Elf**

Thank you.

Best Regards,

*Shanelle Lim*



**RICO 60 AUTO SERVICES PTE. LTD.**

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