

## Mei Kwan (LKKAuto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Sunday, 20 December 2020 12:44 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Cecilia Chong (LKK Auto); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SMH6074B (OI : CTI - TBA) and SHD1139L (TP : LKK REF - CC3/CTI20008940/T1ga3) on 25/08/2020, Oref : SNM20D203044/c02  
**Attachments:** SMH6074B - oi rept.pdf

[Confidential]

Hi Mei Kwan

Insured report attached.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Sunday, December 20, 2020 11:55 AM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SMH6074B (OI : CTI - TBA) and SHD1139L (TP : LKK REF - CC3/CTI20008940/T1ga3) on 25/08/2020

Dear Pauline,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly provide us a copy of your insured's GIA report for our necessary action.

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

**Sent:** Wednesday, 26 August 2020 7:48 PM

**To:** Mei Kwan (LKKAuto)

**Cc:** Khanchna (LKK Auto); Admin A

**Subject:** RE: Direct Settlement - Accident Involving SMH6074B (OI : CTI - TBA) and SHD1139L (TP : LKK REF - CC3/CTI20008940/T1ka3) on 25/08/2020

Hi Mei Kwan

We are still waiting for our insured report.

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Thanks.

**Pauline Tham**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Claims Dept of CTI

**Sent:** Wednesday, August 26, 2020 9:57 AM

**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Subject:** FW: Direct Settlement - Accident Involving SMH6074B (OI : CTI - TBA) and SHD1139L (TP : LKK REF - CC3/CTI20008940/T1ka3) on 25/08/2020

fya

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, August 26, 2020 9:52 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SMH6074B (OI : CTI - TBA) and SHD1139L (TP : LKK REF - CC3/CTI20008940/T1ka3) on 25/08/2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 1139L at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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