Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 5 January 2021 5:06 PM **To:** Wong Meiy (VGS - SG/Singapore)

Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Chee

Steven (VGS - SG/Singapore); Foo John (VGS - SG/Singapore)

Subject: RE: OFFER + DV REQUEST - FOR VEHICLE INVOLVING SKF3860C & SFD7733E ON

22/08/2020

Attachments: DV_SKF3860C.pdf

Without Prejudice

Hi Meiy,

Apologised for late response.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,724.12 (payable to Volkswagen Group Singapore Pte Ltd)
2. Loss of Rental (6days x \$80.00)(w/GST)	\$ 513.60 (payable to BKW Rent A Car Pte Ltd)
3. LTA/ GIA Search Fee	\$ 2.00 (payable to Volkswagen Group Singapore Pte Ltd)
Total	\$ 4,239.72

Please duly sign the DV enclosed and return to us for our necessary action.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Sent: Monday, 4 January 2021 5:22 PM

To: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Foo John (VGS -

SG/Singapore) < John. Foo@vw.com.sg>

Subject: RE: OFFER + DV REQUEST - FOR VEHICLE INVOLVING SKF3860C & SFD7733E ON 22/08/2020

Dear Khanchna,

[&]quot;Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

Could I have an offer or DV for this claims.

Appreciated your kind action on this matter, Thank you.

Thanks and Best Regards,

Meiy Insurance Service Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7216 Main Line: +65 6305 7299 Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

https://www.volkswagen.com.sg/













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Internal

From: Wong Meiy (VGS - SG/Singapore) Sent: Saturday, 19 December 2020 10:47 AM

To: khanchna@lkkauto.com

 $\begin{array}{l} \textbf{Cc: Cheong Pearlyn (VGS - SG/Singapore)} < \underline{Pearlyn.cheong@vw.com.sg} >; Kong Charmaine (VGS - SG/Singapore) \\ < \underline{charmaine.kong@vw.com.sg} >; Chee Steven (VGS - SG/Singapore) < \underline{steven.chee@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John (VGS - SG/Singapore) \\ < \underline{Charmaine.kong@vw.com.sg} >; Foo John$

SG/Singapore) < <u>John.Foo@vw.com.sg</u>>

Subject: RE: OFFER + DV REQUEST - FOR VEHICLE INVOLVING SKF3860C & SFD7733E ON 22/08/2020

Dear Khanchna,

Could I have an offer or DV for this claims. Appreciated your kind action on this matter, Thank you.

Thanks and Best Regards,

Meiy Insurance Service Advisor Aftersales Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7216 Main Line: +65 6305 7299 Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

https://www.volkswagen.com.sg/













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Internal

From: Wong Meiy (VGS - SG/Singapore) **Sent:** Friday, 11 December 2020 9:55 AM

To: khanchna@lkkauto.com

Cc: Cheong Pearlyn (VGS - SG/Singapore) < Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) < charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) < steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) < steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore)

SG/Singapore) < John. Foo@vw.com.sg>

Subject: RE: OFFER + DV REQUEST - FOR VEHICLE INVOLVING SKF3860C & SFD7733E ON 22/08/2020

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meiy.wong@vw.com.sg

https://www.volkswagen.com.sg/









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Internal

From: Wong Meiy (VGS - SG/Singapore) Sent: Friday, 4 December 2020 1:27 PM

To: 'khanchna@lkkauto.com' < khanchna@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) < Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) < charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) < steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) < John.Foo@vw.com.sg>

Subject: RE: OFFER + DV REQUEST - FOR VEHICLE INVOLVING SKF3860C & SFD7733E ON 22/08/2020

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meiy.wong@vw.com.sg

https://www.volkswagen.com.sg/









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From: Wong Meiy (VGS - SG/Singapore) **Sent:** Friday, 27 November 2020 10:53 AM

To: 'khanchna@lkkauto.com' < khanchna@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) < Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) < charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) < steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) < John.Foo@vw.com.sg>

Subject: RE: OFFER + DV REQUEST - FOR VEHICLE INVOLVING SKF3860C & SFD7733E ON 22/08/2020

Dear Khanchna,

Could I have an offer or DV for this claims.

Appreciated your kind action on this matter, Thank you.

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meiy.wong@vw.com.sg

https://www.volkswagen.com.sg/









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Internal

From: Wong Meiy (VGS - SG/Singapore) **Sent:** Tuesday, 17 November 2020 5:29 PM

To: 'khanchna@lkkauto.com' < khanchna@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) < Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) < charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) < steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) < John.Foo@vw.com.sg>

Subject: RE: OFFER + DV REQUEST - FOR VEHICLE INVOLVING SKF3860C & SFD7733E ON 22/08/2020

Dear Khanchna,

Could I have an offer or DV for this claims.

Appreciated your kind action on this matter, Thank you.

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Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

https://www.volkswagen.com.sg/











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Internal

From: Wong Meiy (VGS - SG/Singapore) **Sent:** Tuesday, 10 November 2020 4:13 PM

To: khanchna@lkkauto.com

Cc: Cheong Pearlyn (VGS - SG/Singapore) < Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) < charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) < steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) < John.Foo@vw.com.sg>

Subject: RE: OFFER + DV REQUEST - FOR VEHICLE INVOLVING SKF3860C & SFD7733E ON 22/08/2020

Dear Khanchna,

Could I have an offer or DV for this claims.

Appreciated your kind action on this matter, Thank you.

Thanks and Best Regards,

Meiy Insurance Service Advisor Aftersales Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

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meiy.wong@vw.com.sg

https://www.volkswagen.com.sg/













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Internal

From: Wong Meiy (VGS - SG/Singapore) **Sent:** Wednesday, 4 November 2020 4:58 PM

To: khanchna@lkkauto.com

Cc: Cheong Pearlyn (VGS - SG/Singapore) < Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) < charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) < steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) < John.Foo@vw.com.sg>

Subject: RE: OFFER + DV REQUEST - FOR VEHICLE INVOLVING SKF3860C & SFD7733E ON 22/08/2020

Dear Khanchna,

Could I have an offer or DV for this claims.

Appreciated your kind action on this matter, Thank you.

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Meiy Insurance Service Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

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meiy.wong@vw.com.sg

https://www.volkswagen.com.sg/









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Internal

From: Wong Meiy (VGS - SG/Singapore) Sent: Friday, 30 October 2020 9:55 AM

To: 'khanchna@lkkauto.com' < khanchna@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) < Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) < charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) < steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) < John.Foo@vw.com.sg>

Subject: RE: OFFER + DV REQUEST - FOR VEHICLE INVOLVING SKF3860C & SFD7733E ON 22/08/2020

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meiy.wong@vw.com.sg

https://www.volkswagen.com.sg/









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From: Wong Meiy (VGS - SG/Singapore) Sent: Wednesday, 21 October 2020 6:17 PM

To: khanchna@lkkauto.com

Cc: Cheong Pearlyn (VGS - SG/Singapore) < Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) < charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) < steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) < John.Foo@vw.com.sg>

Subject: RE: OFFER + DV REQUEST - FOR VEHICLE INVOLVING SKF3860C & SFD7733E ON 22/08/2020

Dear Khanchna,

Could I have an offer or DV for this claims.

Appreciated your kind action on this matter, Thank you.

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Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

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meiy.wong@vw.com.sg

https://www.volkswagen.com.sg/









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Internal

From: Wong Meiy (VGS - SG/Singapore) **Sent:** Thursday, 15 October 2020 5:36 PM

To: khanchna@lkkauto.com

Cc: Cheong Pearlyn (VGS - SG/Singapore) < Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) < charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) < steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) < John.Foo@vw.com.sg>

Subject: RE: OFFER + DV REQUEST - FOR VEHICLE INVOLVING SKF3860C & SFD7733E ON 22/08/2020

Dear Khanchna,

Could I have an offer or DV for this claims.

Appreciated your kind action on this matter, Thank you.

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Meiy Insurance Service Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

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Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

https://www.volkswagen.com.sg/













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Internal

From: Wong Meiy (VGS - SG/Singapore) **Sent:** Wednesday, 7 October 2020 6:28 PM

To: khanchna@lkkauto.com

Cc: Cheong Pearlyn (VGS - SG/Singapore) < Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) < charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) < steven.chee@vw.com.sg>; Foo John (VGS - SG/Singapore) < John.Foo@vw.com.sg>

Subject: RE: OFFER + DV REQUEST - FOR VEHICLE INVOLVING SKF3860C & SFD7733E ON 22/08/2020

Dear Khanchna,

Could I have an offer or DV for this claims.

Appreciated your kind action on this matter, Thank you.

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Meiy Insurance Service Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road

Singapore 159934

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meiy.wong@vw.com.sg

https://www.volkswagen.com.sg/









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Internal

From: Wong Meiy (VGS - SG/Singapore) **Sent:** Wednesday, 23 September 2020 9:12 AM

To: khanchna@lkkauto.com

 $\begin{tabular}{ll} \textbf{Cc:} Cheong Pearlyn (VGS - SG/Singapore) & < \underline{Pearlyn.cheong@vw.com.sg} > ; Kong Charmaine (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Chee Steven (VGS - SG/Singapore) & < \underline{steven.chee@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singapore) & < \underline{charmaine.kong@vw.com.sg} > ; Foo John (VGS - SG/Singa$

SG/Singapore) < <u>John.Foo@vw.com.sg</u>>

Subject: OFFER + DV REQUEST - FOR VEHICLE INVOLVING SKF3860C & SFD7733E ON 22/08/2020

Good Morning Khanchna,

Could I have an offer or DV for this claims. Appreciated your kind action on this matter, Thank you.

Thanks and Best Regards,

Meiy Insurance Service Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

https://www.volkswagen.com.sg/









Das Welt Auto



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Internal

From: Wong Meiy (VGS - SG/Singapore) **Sent:** Monday, 14 September 2020 8:08 PM

To: 'khanchna@lkkauto.com' < khanchna@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) < Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore)

<charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>

Subject: LOD- FOR VEHICLE INVOLVING SKF3860C & SFD7733E ON 22/08/2020

Dear Khanchna,

LOD as attached for your kind action, Thank you.

Thanks and Best Regards,

Meiy Insurance Service Advisor Aftersales

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