

8919/Tida3

Our Ref : CC20080342/ SHB3311C /KS(st)  
 Your Ref : \_\_\_\_\_  
 Date : 3-Sep-2020

# COMFORTDELGRO ENGINEERING

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**

**78 Shenton Way**

**#07-16**

**Singapore 079120**

**WITHOUT PREJUDICE**

**Attn : Motor Claims Department**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHB3311C YOUR INSURED  
SBL 69R AND OTHER \_\_\_\_\_ ON 24-Aug-2020**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor vehicle no: SHB3311C which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SBL 69R we are submitting these claim for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,516.32
2	<u>3</u> days Loss of Rental @ <u>\$125.19</u> per day	\$ 375.57
3	Survey Report Fees <b>(Surveyed by M/s LKK)</b>	\$ -
4	LTA Search Fees	\$ 2.00
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
<b>Sub Total :</b>		<b>\$ 1,893.89</b>

## HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ <u>\$ 80.00</u> per day	\$ 240.00
<b>Total Claims :</b>		<b>\$ 2,133.89</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SBL 69R
- c) GIA / Police report/s of : SHB3311C
- d) Letter of authority from owner / hirer / operator
  - ( ) Witness statement/s
  - ( ) Certificate of Insur: ( x ) Rental Rate letter
  - ( ) Photograph/s of Accident Scene
  - ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
**Kazali Hj Selahudin**  
 CDGE Taxi Claims Department  
 Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept

59 Loyang Drive 4th Floor  
 Singapore 508969

ComfortDelGro Engineering Pte Ltd  
 205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
 Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

## Workshops

**Braddell**  
 205 Braddell Road  
 Singapore 579701

**Loyang**  
 59 Loyang Drive  
 Singapore 508969

**Sin Ming**  
 383 Sin Ming Drive  
 Singapore 575717

**Pandan**  
 45 Pandan Road  
 Singapore 609286

**Ubi**  
 320 Ubi Road 3  
 Singapore 408649

**Sungei Kadut**  
 7 Sungei Kadut Way  
 Singapore 728791

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHB3311C , SBL69R  
BLK 760A JURONG WEST ST 74 MSCP EXIT****ON 24-Aug-20 08:05**

I / We

**YONG FUI LOY**(Hirer) NRIC No.: **SXXXX937Z**

and/or

(Relief) NRIC No.: **SXXXX937Z**

Taxi Number

**SHB3311C**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**24-Aug-2020**


Name of Hirer

**YONG FUI LOY**

Hirer NRIC

**SXXXX937Z**

Signature :



Address

**147 BEDOK RESERVOIR ROAD #11-...  
470147**

Contact No.

**85966966**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,516.32** (Repair Cost), **S\$281.49** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SHB 3311C** that was damaged pursuant to the accident which occurred on **24/08/2020** (date) along **BLK 753 JURONG WEST ST 74 CARPARK EXIT** (location) involving vehicle no/s **SBL 69R**. This is pursuant to the inspection conducted on **24/08/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD** ("the third party claimant") of vehicle no. **SHB 3311C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 3311C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6<sup>th</sup> (day) of September (month) 2021 (year)



MTH

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHB3311C

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
16.01.2020

CHASSIS CODE  
KMHCB51CVLU184118

INV. NO/DATE  
91521779 31.08.2020

JOB NO.  
305418584

ODOMETER READING

DATE/TIME IN  
24.08.2020 10:05

Description : 3P 24.08.2020

S/No Part No.

Qty Unit Price %Disc Net

### PART REQUISITION

0001	03-01-0104-2137	IONIQV4 CAP ASSY-WHEEL HUB	1	346.40	20.00	277.12
0002	28-01-9999-2024	APP LOGO REAR DOOR L/R CCPL	1	80.00	0.00	80.00
0003	28-01-0302-2018	FUEL LID (PETROL ONLY) **	1	30.00	0.00	30.00
SUB-TOTAL			:			387.12

### JOB NATURE

0001	PB	PANEL BEATING	300.00	300.00
0002	SP	SPRAYPAINT CHARGE	700.00	700.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.	30.00	30.00

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91521779	1,516.32	

GST REG. NO. M2-8921817-3

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHB3311C

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
16.01.2020

CHASSIS CODE  
KMHC851CVLU184118

INV. NO/DATE  
91521779 31.08.2020

JOB NO.  
305418584

ODOMETER READING

DATE/TIME IN  
24.08.2020 10:05

S/No Part No.

Qty Unit Price %Disc Net

SUB-TOTAL : 1,030.00

Items total 1,417.12

Add GST @ 7.000 % 99.20

Invoice amount 1,516.32

Issued by : KATHERINETAN 31.08.2020 11:08:56  
Repair type : CFSO/57/57  
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91521779	1,516.32	

Our Ref: CC20080342



Date: 31 August 2020

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	24/08/2020 @ 08:05 hrs
ALONG	BLK 760A JURONG WEST ST 74 MSCP EXIT
INVOLVING	SBL69R

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB3311C** (the "Taxi"). The Taxi was hired to **YONG FUI LOY IC NO SXXXX937Z** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	DATE	NAME OF DRIVER	MILEAGE READING					MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
											FROM	TO
			20/08/20	Rods	04	47	23			227	1700	0030
			21-08-20	C.I.	04	48	89			116	0654	1618
			21/08/20	Rods	04	51	36			247	1700	0115
			22/08/20	C.I.	04	52	50			114	0810	1758
			23/08/20	Rods	04	54	49			199	1700	0125
			23-08-20	C.I.	04	56	01			152	1020	2246
			24-08-20	C.I.	04	57	24				0645	1000
			24/8	Accident						In	1005	
			26/8	Repair						Out		1200

Star 3311C

G.I.

## Third Party Insurer Enquiry

Our Ref No: GR-20-099225

Date of Request: 24/08/2020

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road  
Singapore 579701

Dear Sir/Madam,

Enquiry Date 24/08/2020  
Enquiry By Catherine Por Moy Juan  
P Vehicle No. SBL69R  
Accident Date 24/08/2020

### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SBL69R	AIG Asia Pacific Insurance Pte. Ltd.	21/01/2020-20/01/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20000300/T1da3

05 OCTOBER 2020

**PECK HAN PENG**  
BLK 753 JURONG WEST ST 74  
#06-32  
SINGAPORE 640753

Dear Sir/Madam,

**ACCIDENT INVOLVING SBL 69R & SHB 3311C ALONG/AT BLK 753 JURONG WEST ST 74 CARPARK EXIT ON 24/08/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB 3311C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle coming out from minor road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
(Motor Claims Dept)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Aug 2020 19:43	<b>Clim Dtl Modified</b>	Claimant's Name: -> CITYCAB PTE LTD. Claimant's ID: -> 199502839G.	[A] HOW MEI KWAN
2	24 Aug 2020 19:43	<b>Clim Veh Model Changed</b>	(206517) HYUNDAI AE IONIQ HEV FL 1.6 DCT (A).	[A] HOW MEI KWAN
3	24 Aug 2020 19:43	<b>Clim Created</b>	Reg No: SHB3311C. Acct Date: 2020/08/24. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] HOW MEI KWAN
4	24 Aug 2020 19:43	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	24 Aug 2020 19:43	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/09/02	[A] HOW MEI KWAN
6	24 Aug 2020 19:43	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	24 Aug 2020 19:43	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	24 Aug 2020 19:43	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
9	24 Aug 2020 19:43	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	30 Nov 2020 22:38	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
11	30 Nov 2020 22:38	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	30 Nov 2020 22:38	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2020/01/16.	[A] JOANNE LEE KHANG MIN
13	30 Nov 2020 22:38	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
14	24 Dec 2020 11:51	<b>Adj Mandate Request</b>	Cur.Req:1868.70:Lia:100%(OI Turn to main road)*Quantum:(a)CORw/GST: \$1,516.32+(b)LORw/GST (2days x \$125.19): \$250.38 +(c)LOI(2days x \$50):\$100+(d)LTA/GIA search fee:\$2=Total:\$1,868.70*V ehicle Model: Hyundai Ioniq 1.6 *Recommended 2 repair days	[A] Jaslin Kok Chin Yi
15	31 Dec 2020 00:23	<b>Video Downloaded</b>	Downloaded TP Video - Accident	[I] Tan, Bennie-WZ
16	31 Dec 2020 00:40	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/09/02. Mandate Remarks: Hi, please upload copy of LOD as well as e ngagement with insured on case.	[I] Tan, Bennie-WZ
17	31 Dec 2020 00:40	<b>Adj Mandate Set</b>	Maintained:Hi, please upload copy of LOD as well as engagement with insured on case.	[I] Tan, Bennie-WZ
18	06 Jan 2021 13:55	<b>Adj Mandate Request</b>	Cur.Req:1868.70:Lia:100%(OI Turn to main road)*Quantum:(a)CORw/GST: \$1,516.32+(b)LORw/GST (2days x \$125.19): \$250.38 +(c)LOI(2days x \$50):\$100+(d)LTA/GIA search fee:\$2=Total:\$1,868.70*V ehicle Model:Hyundai Ioniq 1.6 *Recommend 2repair days	[A] Jaslin Kok Chin Yi
19	07 Jan 2021 23:02	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/09/02. Mandate Remarks: Subj to all docs/billings in order, to SA B. COR:\$1516.32; LOR (subj covid relief): \$125.19 (2days); LOI (subj not claimed in injury claim): \$10 0; GIA: \$2	[I] Tan, Bennie-WZ
20	07 Jan 2021 23:02	<b>Adj Mandate Set</b>	Approved:1743.51:Subj to all docs/billings in order, to SAB. COR:\$1516.32; LOR (subj covid relief): \$1 25.19 (2days); LOI (subj not claimed in injury claim): \$100; GIA: \$2	[I] Tan, Bennie-WZ
21	10 Aug 2021 16:09	<b>Adj Mandate Request</b>	Cur.Req:1856.09:Lia:100%*Quantum:(a)CORw/GST:\$1,516.32+(b)LOR(3days x \$62.59):\$187.77+(c) LOI(3days x \$50): \$150+(d)GIA search fee:\$2=Total:\$1,856.09 *Recommended 2 repair days + 1 PRS =3DAYS	[A] Jaslin Kok Chin Yi
22	18 Aug 2021 23:53	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/09/02. Mandate Remarks: Strictly for settlement & subj to all doc s/billings in order, to SAB. COR:\$1516.32; LOR (subj covid relief): \$125.19-156.49 (2-2.5days); LOI (s ubj not claimed in injury claim): \$100-125; GIA: \$2	[I] Tan, Bennie-WZ
23	18 Aug 2021 23:53	<b>Adj Mandate Set</b>	Approved:1799.81:Strictly for settlement & subj to all docs/billings in order, to SAB. COR:\$1516.32; LO R (subj covid relief): \$125.19-156.49 (2-2.5days); LOI (subj not claimed in injury claim): \$100-125; GI A: \$2. TP Log card: 24-26/08/21.	[I] Tan, Bennie-WZ

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
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					(Branch)			
2569171	26 Aug 2020 07:00:48	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB3311C	SBL69R	11.00
2635004	11 Nov 2020 16:11:25	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHB3311C	Tan, Bennie- WZ	xx.xx
2649860	30 Nov 2020 22:38:59	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB3311C	SBL69R	11.00