

## Jia Le (LKK Auto)

---

**From:** Jia Le (LKK Auto)  
**Sent:** Tuesday, 17 November 2020 9:33 AM  
**To:** Lily  
**Cc:** Peiwen  
**Subject:** RE: Your ref: SKG8951K [ACCIDENT INVOLVING VEHICLES SHC7245D AND SKG8951K ON 18/08/2020]  
**Attachments:** SHC7245D 18-08-2020.mp4

Without Prejudice

Hi Lily,

Based on our insured's video footage, your client's vehicle encroached our insured's lane and resulted the accident.

As such, we have our principal instruction to deny the liability.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lily [mailto:bhlim@procarcare.com.sg]  
**Sent:** Thursday, 5 November 2020 5:05 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Peiwen  
**Subject:** RE: Your ref: SKG8951K [ACCIDENT INVOLVING VEHICLES SHC7245D AND SKG8951K ON 18/08/2020]

Hi Jia Le

Regret to inform that our owner do not have any footage for this accident

Regards,

**Lily LIM**

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)

W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



IMPORTANT NOTICE: The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof.

---

**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

**Sent:** Thursday, 5 November, 2020 9:22 AM

**To:** Lily

**Subject:** Your ref: SKG8951K [ACCIDENT INVOLVING VEHICLES SHC7245D AND SKG8951K ON 18/08/2020]

Without Prejudice

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SHC 7245D AND SKG 8951K ON 18/08/2020**

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos**(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)