

PRE-REPAIR INSPECTION REQUEST – SLD6282A vs SY7345C (OI) on D.O.A.: 17/08/2020

From: Teo, Ericweihong
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni
Sent: Monday, 24 August, 2020 11:03:37 AM

Hi LKK,

Kindly assist on this.
Thank you.

Regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: lewistan@yellowroadrangers.com <lewistan@yellowroadrangers.com>
Sent: Monday, August 24, 2020 10:51 AM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Cc: eric@bhauto.com.sg; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; lewistan@yellowroadrangers.com
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SY7345C AND SLD6282A ON 17/08/2020

Hi All,

We have replied you last Thursday indicating that we are fine with LKK.

We have yet to receive a reply for you on this survey.

rgds

From: Teo, Ericweihong
Sent: Thu, 20 Aug 2020 07:18:28 +0000
To: lewistan@yellowroadrangers.com
Cc: eric@bhauto.com.sg, Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SY7345C AND SLD6282A ON 17/08/2020

Without Prejudice

Your Reference: SLD6282A
Our Reference : 7367117713SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: lewistan@yellowroadrangers.com [<mailto:lewistan@yellowroadrangers.com>]
Sent: Thursday, August 20, 2020 11:19 AM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: BHAS - Eric Cheong <eric@bhauto.com.sg>
Subject: [EXTERNAL] Accident involving SLD6282A & SY7345C on 17/08/2020 at Springleaf Rise

This message is from an external sender; be cautious with links and attachments.

Your Vehicle: SY7345C

WITHOUT PREJUDICE

Our Vehicle: SLD6282A

Dear Sir/Mdm,

We would like **to arrange survey** of the above mentioned accident vehicle.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Do let us have a list of ten surveyors for our consideration within the stipulated timeline under the NIMA protocol.

Please be informed that the said vehicle can be inspected at:

BH Auto Services Pte Ltd

Blk 1 Sin Ming Industrial Estate Sector C #01-111 to 117 Singapore 575636

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday and/ or Public Holiday, the said workshop will commence repairs thereafter without any further notice or reference to you.

P/S: Vehicle is already in our workshop.

Greatly appreciate it. Thank you and have a nice day.

Thank you

Best regards

Lewis Tan

Mobile: 900 116 85



Yellow Road Rangers Pte Ltd is a wholly owned subsidiary of BH Auto Services Pte Ltd. Yellow Bull our 24hrs Roadside Assistance Phone App (1st in Singapore for all drivers) will be launched in August. Like our FB page to find out more and stand a chance to win petrol vouchers in our lucky draw

<https://www.facebook.com/YellowRoadRangermain/>

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From: Ericweihong.Teo@aig.com
To: admin-a@lkkauto.com ,assignments@lkkauto.com
Cc: Kok-Chong.Lim@aig.com ,NoorMariesa.AbuKassim@aig.com ,Yinrul.Hor@aig.com ,Divyashni.Subramaniam@aig.com
Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – SLD6282A vs SY7345C (OI) on D.O.A.: 17/08/2020
Date: Thu, 20 Aug 2020 13:27:21 +0000
Hi,

Please refer to the enclosed request from **Yellow Road Rangers**.

Claim no : 7367117713SG003
Case Owner : BERNARD JI QIAN LER

If you have any queries/concerns, please let us know.
Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: lewistan@yellowroadrangers.com <lewistan@yellowroadrangers.com>
Sent: Thursday, August 20, 2020 4:18 PM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Cc: eric@bhauto.com.sg; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SY7345C AND SLD6282A ON 17/08/2020

Dear Eric,

We are fine with LKK.

Thank you

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Sent: Thu, 20 Aug 2020 07:18:28 +0000
To: lewistan@yellowroadrangers.com
Cc: eric@bhauto.com.sg, Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SY7345C AND SLD6282A ON 17/08/2020

Without Prejudice

Your Reference: SLD6282A
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Kind regards,

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Ericweihong.Teo@aig.com | www.aig.com

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Cc: BHAS - Eric Cheong <eric@bhauto.com.sg>
Subject: [EXTERNAL] Accident involving SLD6282A & SY7345C on 17/08/2020 at Springleaf Rise

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Your Vehicle: SY7345C

WITHOUT PREJUDICE

Our Vehicle: SLD6282A

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Lewis Tan
Mobile: 900 116 85



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