

Denise Tay (LKKAUTO)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Wednesday, 26 August 2020 4:57 PM
To: Denise Tay (LKKAUTO)
Cc: LEE KATIE
Subject: FW: SLU5350D DOA: 23/08/2020 Our ref: M12D13772009

Without Prejudice

Dear Denise

Sorry for the late reply .

Kindly proceed with OD repair .

OD excess is \$750.

Due to the COVID-19 situation, most of our staff are working from home.
While we remain committed to serving you, there may be delay in our customer services.
We thank you for your kind understanding under such challenging circumstances.

Josephine Wong
Executive
Claims
United Overseas Insurance Limited
3 Anson Road, #28-01 Springleaf Tower, Singapore 079909 Main . (65) 6222 7733 | DID . (65) 6490 9329 | Fax . (65) 6327 3869 | Email . josephinewong@uoi.com.sg

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-----Original Message-----

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Wednesday, August 26, 2020 10:04 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SLU5350D DOA: 23/08/2020

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SLU 5350D Number of days (estimated) : 3 days

We have not authorise, please let us have your aproval

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 24 August 2020 4:48 PM

To: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: SLU5350D DOA: 23/08/2020

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: Monday, 24 August, 2020 4:27 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: kerlyn.ong@cyclecarriage.com.sg; LEE KATIE <katielee@uoi.com.sg>

Subject: FW: SLU5350D DOA: 23/08/2020

Without Prejudice

Dear LKK

Kindly assist to survey own damage 's vehicle .

Details of survey as email below . Thanks

OD excess is \$750.

Josephine Wong

Executive

Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909 Main . (65) 6222

7733 | DID . (65) 6490 9329 | Fax . (65) 6327 3869 | Email .

josephinewong@uoi.com.sg

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-----Original Message-----

-----Original Message-----

From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>
Sent: Monday, 24 August 2020 3:05 PM
To: LEE KATIE <katielee@uoi.com.sg>; jennylew@uoi.com.sg
Subject: SLU5350D

Dear Officer,

Can please arrange to survey under own damage claim.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

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