

**Shirley Hiew (LKK Auto)**

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Tuesday, 1 September 2020 2:09 pm  
**To:** 'Gnoh, Pau Loong'  
**Cc:** 'Teo, Grace'; assignments; SUR  
**Subject:** RE: LKK(MC) \ CMTD2002416/GPL - GBB655B & GBJ9285J ACC ON 18.08.20 - Please assist to arrange survey tomorrow morning  
**Attachments:** PRELI ADVISE - GBJ 9285J.pdf

Dear Pau Loong,

Enclosed preliminary revised of vehicle GBJ 9285J.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Thursday, 27 August 2020 7:39 pm  
**To:** 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>  
**Cc:** 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: LKK(MC) \ CMTD2002416/GPL - GBB655B & GBJ9285J ACC ON 18.08.20 - Please assist to arrange survey tomorrow morning

Dear Pau Loong,

Please be informed that we have inspected the vehicle GBJ 9285J on 25.08.2020 .

We are pending estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Monday, 24 August 2020 4:18 pm

**To:** 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Gnoh, Pau Loong' <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

**Subject:** RE: LKK(MC) \ CMTD2002416/GPL - GBB655B & GBJ9285J ACC ON 18.08.20 - Please assist to arrange survey tomorrow morning

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Monday, 24 August, 2020 4:16 PM

**To:** Susan Low <[liusbro@ymail.com](mailto:liusbro@ymail.com)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

**Subject:** LKK(MC) \ CMTD2002416/GPL - GBB655B & GBJ9285J ACC ON 18.08.20 - Please assist to arrange survey tomorrow morning

Without Prejudice

Our Reference: CMTD2002416/GPL

Your Reference: GBJ9285J

Hi Susan,

We acknowledged receipt of your claim documents.

As spoken, we will appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey **GBJ9285J** on a without prejudice and any admission of liability basis.

Please be informed that Mr. Gnoh Pau Loong is the handler of this case who can be contacted at 63295 217/  
[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg).

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** Susan Low <[liusbro@ymail.com](mailto:liusbro@ymail.com)>  
**Sent:** Monday, August 24, 2020 3:46 PM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Subject:** Request for 3rd party claims survey GBJ9285J Claims against GBB655B

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Accident on 18/08/2020 Along No. 134 To No. 122 Tanjong Katong Road Along Sandy Lane  
Involving GBJ9285J and GBB655B

We refer to the above accident and 3rd party claims.  
We hereby write to request of 3rd party claims pre-repair inspection for our client’s vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.  
Thank you.  
Best Regard!

Susan Low  
M/s Liu's Brother Auto Engineering Workshop  
No. 1 Kaki Bukit Avenue 6 #01-01  
AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 6741 1730  
Fax: 6744 5746

Date of Survey:- \_\_\_\_\_

Name of Authorise Surveyor:- \_\_\_\_\_

Surveyor Email: \_\_\_\_\_

Remark :- \_\_\_\_\_