

## Asher Sng (LKKAuto)

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**From:** ng leang <leang2259@gmail.com>  
**Sent:** Thursday, 11 March 2021 1:35 PM  
**To:** Asher Sng (LKKAuto)  
**Subject:** 回复: ACCIDENT INVOLVING SMM 1675Z & SLD 8943M ON 22/08/2020

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

### LEANG AUTOMOTIVE

NG KEON LEANG  
HP: 9028 6516

Auto Bay @ Kaki Bukit  
1 Kaki Bukit Ave 6  
#01-68  
Singapore 417883  
Tel: 6909 3048  
Fax: 6909 3046  
Email: leang2259@gmail.com

Hi Asher

We like to inform that our client will submit the case to the solicitor to handle the matter as the liability is unclear  
Thank YOU

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发件人: [Asher Sng \(LKKAuto\)](#)  
发送时间: Thursday, March 11, 2021 12:19 PM  
收件人: [leang2259@gmail.com](mailto:leang2259@gmail.com)  
主题: ACCIDENT INVOLVING SMM 1675Z & SLD 8943M ON 22/08/2020

Your Ref: SLD 8943M  
Our Ref: CC6/CTI20008884/Ues3

Dear Sirs,

#### **ACCIDENT INVOLVING SMM 1675Z & SLD 8943M ON 22/08/2020**

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos**(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@kkauto.com](mailto:ashersng@kkauto.com) | fax: 6741-4108 | did: 6841-6051  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***



Virus-free. [www.avg.com](http://www.avg.com)

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 12 March 2021 3:16 PM  
**To:** 'Irene Tay'  
**Cc:** Admin A  
**Subject:** RE: SNM20D203016/SMM1675Z/TAYHP / FW: Direct Settlement - Accident Involving SMM 1675Z (OI : CTI - TBA) and SLD 8943M (TP : LKK REF - CC6/CTI20008884/Ues3) on 22/08/2020  
**Attachments:** 回复: ACCIDENT INVOLVING SMM 1675Z & SLD 8943M ON 22/08/2020; Re: ACCIDENT INVOLVING SMM 1675Z AND SLD 8943M ON 22/08/2020

Hi Irene,

We refer to the above matter.

Insured strongly dispute the case and third party claimant have pass the case to solicitor to handle the matter.

In view on the above we will process to submit our w/p report and close the matter at our end.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Wednesday, 17 February 2021 5:48 PM  
**To:** Su Li (LKK Auto) <suli@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Subject:** RE: SNM20D203016/SMM1675Z/TAYHP / FW: Direct Settlement - Accident Involving SMM 1675Z (OI : CTI - TBA) and SLD 8943M (TP : LKK REF - CC6/CTI20008884/Ues3) on 22/08/2020

Dear Sir/Mdm,

Enclosed herewith our insured GIA REPORT.

Regards,

**Irene Tay**  
Executive  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Thursday, January 21, 2021 4:27 PM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Re: SNM20D203016/SMM1675Z/TAYHP / FW: Direct Settlement - Accident Involving SMM 1675Z (OI : CTI - TBA) and SLD 8943M (TP : LKK REF - CC6/CTI20008884/Ues3) on 22/08/2020

Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Su Li (LKK Auto)  
**Sent:** Monday, November 23, 2020 5:20 PM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM20D203016/SMM1675Z/TAYHP / FW: Direct Settlement - Accident Involving SMM 1675Z (OI : CTI - TBA) and SLD 8943M (TP : LKK REF - CC6/CTI20008884/Ues3) on 22/08/2020

Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Su Li (LKK Auto)

**Sent:** Thursday, 1 October 2020 2:41 PM

**To:** Irene Tay

**Cc:** Admin A; Asher Sng (LKKAuto); Claims Dept of CTI

**Subject:** RE: SNM20D203016/SMM1675Z/TAYHP / FW: Direct Settlement - Accident Involving SMM 1675Z (OI : CTI - TBA) and SLD 8943M (TP : LKK REF - CC6/CTI20008884/Ues3) on 22/08/2020

Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Su Li (LKK Auto)

**Sent:** Tuesday, 8 September 2020 10:35 AM

**To:** Irene Tay

**Cc:** Admin A; Asher Sng (LKKAuto); Claims Dept of CTI

**Subject:** RE: SNM20D203016/SMM1675Z/TAYHP / FW: Direct Settlement - Accident Involving SMM 1675Z (OI : CTI - TBA) and SLD 8943M (TP : LKK REF - CC6/CTI20008884/Ues3) on 22/08/2020

Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Su Li (LKK Auto)

**Sent:** Tuesday, 1 September 2020 11:37 AM

**To:** Irene Tay

**Cc:** Admin A; Asher Sng (LKKAuto); Claims Dept of CTI

**Subject:** RE: SNM20D203016/SMM1675Z/TAYHP / FW: Direct Settlement - Accident Involving SMM 1675Z (OI : CTI - TBA) and SLD 8943M (TP : LKK REF - CC6/CTI20008884/Ues3) on 22/08/2020

Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Monday, 24 August 2020 5:00 PM

**To:** Su Li (LKK Auto); Admin A; Asher Sng (LKKAuto); Irene Tay  
**Cc:** Claims Dept of CTI  
**Subject:** O/R: SNM20D203016/SMM1675Z/TAYHP / FW: Direct Settlement - Accident Involving SMM 1675Z (OI : CTI - TBA) and SLD 8943M (TP : LKK REF - CC6/CTI20008884/Ues3) on 22/08/2020

Dear all,

Please note that officer in charge for this case is Irene Tay 63896192.

Claim no. SNM20D203016/SMM1675Z/TAYHP.

Dear Irene,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Monday, August 24, 2020 4:23 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SMM 1675Z (OI : CTI - TBA) and SLD 8943M (TP : LKK REF - CC6/CTI20008884/Ues3) on 22/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLD 8943M at M/s LEANG AUTOMOTIVE on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**  
- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

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