

**RE: SNM20D203016/SMM1675Z/TAYHP / FW: Direct Settlement - Accident Involving SMM 1675Z (OI : CTI - TBA) and SLD 8943M (TP : LKK REF - CC6/CTI20008884/Ues3) on 22/08/2020**

Irene Tay <irene.tay@sg.cntaiping.com>

Wed 2/17/2021 5:48 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

 1 attachments (912 KB)

SNM20D203016-C1+SAS REPORT SMM1675Z.pdf;

Dear Sir/Mdm,

Enclosed herewith our insured GIA REPORT.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Su Li (LKK Auto) <suli@lkkauto.com>

**Sent:** Thursday, January 21, 2021 4:27 PM

**To:** Irene Tay <irene.tay@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** Re: SNM20D203016/SMM1675Z/TAYHP / FW: Direct Settlement - Accident Involving SMM 1675Z (OI : CTI - TBA) and SLD 8943M (TP : LKK REF - CC6/CTI20008884/Ues3) on 22/08/2020

Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Su Li (LKK Auto)

**Sent:** Monday, November 23, 2020 5:20 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM20D203016/SMM1675Z/TAYHP / FW: Direct Settlement - Accident Involving SMM 1675Z (OI : CTI - TBA) and SLD 8943M (TP : LKK REF - CC6/CTI20008884/Ues3) on 22/08/2020

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Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Su Li (LKK Auto)  
**Sent:** Thursday, 1 October 2020 2:41 PM  
**To:** Irene Tay  
**Cc:** Admin A; Asher Sng (LKKAuto); Claims Dept of CTI  
**Subject:** RE: SNM20D203016/SMM1675Z/TAYHP / FW: Direct Settlement - Accident Involving SMM 1675Z (OI : CTI - TBA) and SLD 8943M (TP : LKK REF - CC6/CTI20008884/Ues3) on 22/08/2020

Dear Irene,

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Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

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Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Su Li (LKK Auto)  
**Sent:** Tuesday, 8 September 2020 10:35 AM  
**To:** Irene Tay  
**Cc:** Admin A; Asher Sng (LKKAuto); Claims Dept of CTI  
**Subject:** RE: SNM20D203016/SMM1675Z/TAYHP / FW: Direct Settlement - Accident Involving SMM 1675Z (OI : CTI - TBA) and SLD 8943M (TP : LKK REF - CC6/CTI20008884/Ues3) on 22/08/2020

Dear Irene,

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Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Su Li (LKK Auto)

**Sent:** Tuesday, 1 September 2020 11:37 AM

**To:** Irene Tay

**Cc:** Admin A; Asher Sng (LKKAuto); Claims Dept of CTI

**Subject:** RE: SNM20D203016/SMM1675Z/TAYHP / FW: Direct Settlement - Accident Involving SMM 1675Z (OI : CTI - TBA) and SLD 8943M (TP : LKK REF - CC6/CTI20008884/Ues3) on 22/08/2020

Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Monday, 24 August 2020 5:00 PM

**To:** Su Li (LKK Auto); Admin A; Asher Sng (LKKAuto); Irene Tay

**Cc:** Claims Dept of CTI

**Subject:** O/R: SNM20D203016/SMM1675Z/TAYHP / FW: Direct Settlement - Accident Involving SMM 1675Z (OI : CTI - TBA) and SLD 8943M (TP : LKK REF - CC6/CTI20008884/Ues3) on 22/08/2020

Dear all,

Please note that officer in charge for this case is Irene Tay 63896192.

Claim no. SNM20D203016/SMM1675Z/TAYHP.

Dear Irene,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Monday, August 24, 2020 4:23 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SMM 1675Z (OI : CTI - TBA) and SLD 8943M (TP : LKK REF - CC6/CTI20008884/Ues3) on 22/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLD 8943M at M/s LEANG AUTOMOTIVE on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

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