

Su Li (LKK Auto)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Friday, 21 August 2020 5:53 PM
To: Admin A; Mei Kwan (LKKAuto)
Cc: SATM ADMIN
Subject: FW: Our Ref: D20002998MFSH ACCIDENT INVOLVING OUR CLIENT VEHICLE SJS9206X AND YOUR INSURED SHC7298B ON 21/07/2020
Attachments: img-821150026.pdf

Without Prejudice

Dear LKK,

Please refer to attached estimate and below email.

We are agreeable on Express Settlement.


Kindly assist on the survey below.

Dear Joyce,

FYI.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
| Company Regn. No. 195000106C
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: SATM ADMIN <admin@sngahtee.com>
Sent: Friday, August 21, 2020 3:02 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>
Subject: RE: Our Ref: D20002998MFSH ACCIDENT INVOLVING OUR CLIENT VEHICLE SJS9206X AND YOUR INSURED SHC7298B ON 21/07/2020

Dear Eric,

Please refer to the above estimate .

Please arrange survey for the vehicle .

Best Regards

Joyce Tan | Admin

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



-All offers/acceptances are made, based without prejudice.-

From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: Tuesday, 18 August 2020 11:42 pm

To: SATM ADMIN <admin@sngahtee.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: RE: Our Ref: D20002998MFSH ACCIDENT INVOLVING OUR CLIENT VEHICLE SJS9206X AND YOUR INSURED SHC7298B ON 21/07/2020

Without Prejudice

Dear Joyce,

Liability is clear but quantum to be agreed.

Please let us have the estimated COR and we will arrange SJE to inspect the vehicle.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
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From: SATM ADMIN <admin@sngahtee.com>

Sent: Tuesday, 18 August 2020 4:20 pm

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: RE: Our Ref: D20002998MFSH ACCIDENT INVOLVING OUR CLIENT VEHICLE SJS9206X AND YOUR INSURED SHC7298B ON 21/07/2020

Dear Eric ,

Please refer to the above video.

Please advise for the liability .

Hope to hear from you .

Thanks

Best Regards

Joyce Tan | Admin

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From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: Thursday, 6 August 2020 5:07 pm

To: SATM ADMIN <admin@sngahtee.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: FW: Our Ref: D20002998MFSH ACCIDENT INVOLVING OUR CLIENT VEHICLE SJS9206X AND YOUR INSURED SHC7298B ON 21/07/2020

Dear Samantha,

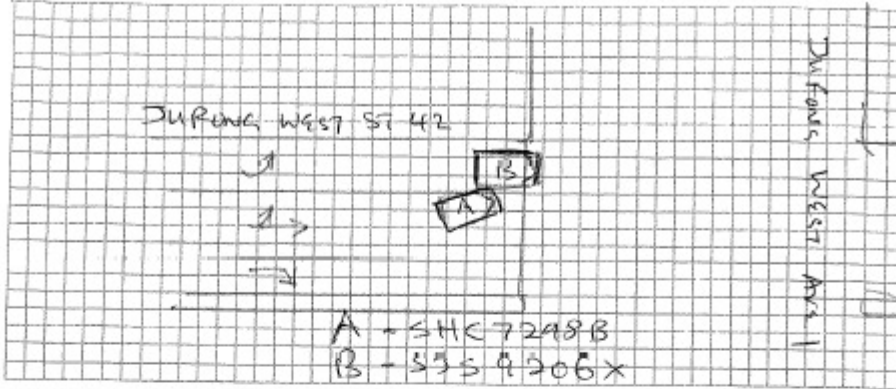
As spoken, refer to below for OI sketch plan.

Please let us have your client front video footage.

Thank you.

Sketch Plan Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

* statement attached *

DECLARATION

I/We declare the foregoing particulars are true in every respect.

CITYCAB PTE LTD
CO. REG. NO. 1995028301

Policyholder's Signature
Date & Time:

[Signature]

Driver's Signature
(If driver is not the policyholder)

Date & Time: 22.07.2020
0920h

[Signature]

Reporting Centre Personnel's Signature
Name: Larry Ng
NRIC/FIN No.:

6019100 SketchPlanForm_V3

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature/Date &
Time

Driver's Signature (If driver is not the policyholder)/Date & Time 22.07.2020

Larry Ng
Witnessed by Reporting
Centre Personnel

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
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A Member of MS&AD Insurance Group

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From: SATM ADMIN <admin@sngahtee.com>
Sent: Wednesday, July 29, 2020 5:36 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>
Subject: RE: Our Ref: NC-20005172 ACCIDENT INVOLVING OUR CLIENT VEHICLE SJS9206X AND YOUR INSURED SHC7298B ON 21/07/2020

Dear Eric ,

Please refer to the above video footage .

Thanks

Best Regards

Joyce Tan | Admin

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TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



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From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Wednesday, 29 July 2020 5:14 pm
To: admin@sngahtee.com
Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>
Subject: RE: Our Ref: NC-20005172 ACCIDENT INVOLVING OUR CLIENT VEHICLE SJS9206X AND YOUR INSURED SHC7298B ON 21/07/2020

Without Prejudice

Dear Joyce,

Please provide us a copy of the front camera video footage.

Thank you.

Eric Woo
Motor Claim Department

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| Company Regn. No. 195000106C
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From: SATM ADMIN <admin@sngahtee.com>

Sent: Tuesday, July 28, 2020 10:37 AM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>

Subject: FW: ACCIDENT INVOLVING OUR CLIENT VEHICLE SJS9206X AND YOUR INSURED SHC7298B ON 21/07/2020

Dear Sir / Madam,

We refer to above and wish to check liability for this case.

Hope to hear from your soon.

Best Regards

Joyce Tan | Admin

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457

TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



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From: SATM ADMIN <admin@sngahtee.com>

Sent: Friday, 24 July 2020 3:43 pm

To: 'cwsmotorclaims@msfirstcapital.com.sg' <cwsmotorclaims@msfirstcapital.com.sg>

Subject: FW: ACCIDENT INVOLVING OUR CLIENT VEHICLE SJS9206X AND YOUR INSURED SHC7298B ON 21/07/2020

Dear Sir / Madam,

We refer to above and wish to check liability for this case.

Hope to hear from your soon.

Best Regards

Joyce Tan | Admin

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From: SATM ADMIN <admin@sngahtee.com>

Sent: Thursday, 23 July 2020 3:29 pm

To: 'cwsmotorclaims@msfirstcapital.com.sg' <cwsmotorclaims@msfirstcapital.com.sg>

Subject: ACCIDENT INVOLVING OUR CLIENT VEHICLE SJS9206X AND YOUR INSURED SHC7298B ON 21/07/2020

Dear Sir / Madam,

We refer to above and wish to check liability for this case.

Hope to hear from your soon.

Best Regards

Joyce Tan | Admin

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