## Su Li (LKK Auto)

Please arrange survey for the vehicle.

From: Eric Woo < Eric Woo@msfirstcapital.com.sg > Sent: Friday, 21 August 2020 5:53 PM To: Admin A; Mei Kwan (LKKAuto) SATM ADMIN Cc: **Subject:** FW: Our Ref: D20002998MFSH ACCIDENT INVOLVING OUR CLIENT VEHICLE SJS9206X AND YOUR INSURED SHC7298B ON 21/07/2020 **Attachments:** img-821150026.pdf Without Prejudice Dear LKK, Please refer to attached estimate and below email. We are agreeable on Express Settlement. Kindly assist on the survey below. Dear Joyce, FYI. Thank you. Eric Woo Motor Claim Department MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg |Company Regn. No. 195000106C A Member of MS&AD Insurance Group Personal Data Protection Act 2012 ("PDPA"): Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement. Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail From: SATM ADMIN <admin@sngahtee.com> Sent: Friday, August 21, 2020 3:02 PM To: Eric Woo < Eric Woo@msfirstcapital.com.sg> Cc: Serene Ler <Sereneler@msfirstcapital.com.sg> Subject: RE: Our Ref: D20002998MFSH ACCIDENT INVOLVING OUR CLIENT VEHICLE SJS9206X AND YOUR INSURED SHC7298B ON 21/07/2020 Dear Eric, Please refer to the above estimate.

## **Best Regards**

Joyce Tan | Admin

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457

TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at http://www.sngahtee.com



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From: Eric Woo < <a href="mailto:EricWoo@msfirstcapital.com.sg">EricWoo@msfirstcapital.com.sg</a>>

Sent: Tuesday, 18 August 2020 11:42 pm
To: SATM ADMIN <admin@sngahtee.com>

Cc: Serene Ler < Sereneler@msfirstcapital.com.sg >

Subject: RE: Our Ref: D20002998MFSH ACCIDENT INVOLVING OUR CLIENT VEHICLE SJS9206X AND YOUR INSURED

SHC7298B ON 21/07/2020

Without Prejudice

Dear Joyce,

Liability is clear but quantum to be agreed.

Please let us have the estimated COR and we will arrange SJE to inspect the vehicle.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: <a href="mailto:EricWoo@msfirstcapital.com.sg">EricWoo@msfirstcapital.com.sg</a> | Company Regn. No. 195000106C

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From: SATM ADMIN <admin@sngahtee.com>
Sent: Tuesday, 18 August 2020 4:20 pm

**To:** Eric Woo < <a href="mailto:EricWoo@msfirstcapital.com.sg">Eric Woo < <a href="mailto:EricWoo@msfirstcapital.com.sg">Eric Woo < <a href="mailto:EricWoo@msfirstcapital.com.sg">Eric Woo @msfirstcapital.com.sg</a>>
<a href="mailto:Cc: Serene Ler">Cc: Serene Ler</a> <a href="mailto:Sereneler@msfirstcapital.com.sg">Serene Ler</a> <a href="mailto:Sereneler@msfirstcapital.com.sg">Sereneler@msfirstcapital.com.sg</a>>

Subject: RE: Our Ref: D20002998MFSH ACCIDENT INVOLVING OUR CLIENT VEHICLE SJS9206X AND YOUR INSURED

SHC7298B ON 21/07/2020

Dear Eric ,
Please refer to the above video.
Please advise for the liability .
Hope to hear from you .
Thanks
Best Regards
Joyce Tan   Admin

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457 TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <a href="http://www.sngahtee.com">http://www.sngahtee.com</a>



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From: Eric Woo < <a href="mailto:EricWoo@msfirstcapital.com.sg">EricWoo@msfirstcapital.com.sg</a>>

**Sent:** Thursday, 6 August 2020 5:07 pm **To:** SATM ADMIN <admin@sngahtee.com>

Cc: Serene Ler < Sereneler@msfirstcapital.com.sg>

Subject: FW: Our Ref: D20002998MFSH ACCIDENT INVOLVING OUR CLIENT VEHICLE SJS9206X AND YOUR INSURED

SHC7298B ON 21/07/2020

Dear Samantha,

As spoken, refer to below for OI sketch plan.

Please let us have your client front video footage.

Thank you.

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GLYRAYC Shetch Flan Form\_1/2

## Sketch Plan Pg. 2

Describe Circumstances of	the Accident.			
On 22.07.2020, at about 19	50hrs, I stopped my Citycab, SHC7298B, on la	ne 2 at the		
junction of Jurong West St	42 and Jurong West Ave 1 due to red lights. L	ane 2 is a go		
straight and turn left lane a	and lane 3 is a left turn lane. When the left gr	een arrow		
lighted, I could not turn lef	t as there was a motorcycle in front.			
When traffic was clear on t	he left, I started to move to the left when a pr	ivate car, B, which		
was behind my taxi, quickly	y changed to the left lane and sped ahead.			
n the process, B right rear	side hit my taxi left front side.			
Weather was clear an moderate traffic. No pax in my taxi and no injury.				
Photos taken after the acci	dent.			
	7.1.1			
Declaration				
We declare the foregoing partic	ulars are true in every respect.			
CITYCAB PTE LTD JO. REG. NO. 1995026397	1/2_	Larry No		
olicyholder's Signature/Date & ime	Driver's Signature(if driver is not the policyholder)/Date & Time 22:07, 2020	Witnessed by Reportin		
	0920 hs			

Eric Woo Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: <a href="mailto:EricWoo@msfirstcapital.com.sg">EricWoo@msfirstcapital.com.sg</a> | Company Regn. No. 195000106C

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From: SATM ADMIN <admin@sngahtee.com>
Sent: Wednesday, July 29, 2020 5:36 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: RE: Our Ref: NC-20005172 ACCIDENT INVOLVING OUR CLIENT VEHICLE SJS9206X AND YOUR INSURED

SHC7298B ON 21/07/2020

Dear Eric,

Please refer to the above video footage.

Thanks

**Best Regards** 

Joyce Tan | Admin

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457 TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at http://www.sngahtee.com



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From: Eric Woo < Eric Woo@msfirstcapital.com.sg>

Sent: Wednesday, 29 July 2020 5:14 pm

To: admin@sngahtee.com

Cc: Serene Ler < Sereneler@msfirstcapital.com.sg>

Subject: RE: Our Ref: NC-20005172 ACCIDENT INVOLVING OUR CLIENT VEHICLE SJS9206X AND YOUR INSURED

SHC7298B ON 21/07/2020

Without Prejudice

Dear Joyce,

Please provide us a copy of the front camera video footage.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: <a href="mailto:EricWoo@msfirstcapital.com.sg">EricWoo@msfirstcapital.com.sg</a> | Company Regn. No. 195000106C

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From: SATM ADMIN <admin@sngahtee.com>

Sent: Tuesday, July 28, 2020 10:37 AM

To: CWS Motor Claims < <a href="mailto:cws.motorclaims@msfirstcapital.com.sg">cws.motorclaims@msfirstcapital.com.sg</a> Motor Claims < <a href="mailto:Motorclaims@msfirstcapital.com.sg">Motor Claims@msfirstcapital.com.sg</a> Subject: FW: ACCIDENT INVOLVING OUR CLIENT VEHICLE SJS9206X AND YOUR INSURED SHC7298B ON 21/07/2020

Dear Sir / Madam,

We refer to above and wish to check liability for this case.

Hope to hear from your soon.

Best Regards

Louise Tan I. Admin

Joyce Tan | Admin

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457 TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at http://www.sngahtee.com



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From: SATM ADMIN <admin@sngahtee.com>

Sent: Friday, 24 July 2020 3:43 pm

To: 'cwsmotorclaims@msfirstcapital.com.sg' < <a href="mailto:cwsmotorclaims@msfirstcapital.com.sg">cwsmotorclaims@msfirstcapital.com.sg</a>>

Subject: FW: ACCIDENT INVOLVING OUR CLIENT VEHICLE SJS9206X AND YOUR INSURED SHC7298B ON 21/07/2020

Dear Sir / Madam,

We refer to above and wish to check liability for this case.

Hope to hear from your soon.

**Best Regards** 

Joyce Tan | Admin

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From: SATM ADMIN <admin@sngahtee.com>

Sent: Thursday, 23 July 2020 3:29 pm

To: 'cwsmotorclaims@msfirstcapital.com.sg' < <a href="mailto:cwsmotorclaims@msfirstcapital.com.sg">cwsmotorclaims@msfirstcapital.com.sg</a>>

Subject: ACCIDENT INVOLVING OUR CLIENT VEHICLE SJS9206X AND YOUR INSURED SHC7298B ON 21/07/2020

Dear Sir / Madam,

We refer to above and wish to check liability for this case.

Hope to hear from your soon.

**Best Regards** 

Joyce Tan | Admin

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