

## Su Li (LKK Auto)

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**Subject:** RE: Accident On 21/08/2020 Involving Our Insured SMD7173M And Your Insured SLF6300X [External Confidential]

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 24 August, 2020 8:44 AM  
**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'Renemer Bagang' <[renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)>  
**Subject:** FW: Accident On 21/08/2020 Involving Our Insured SMD7173M And Your Insured SLF6300X [External Confidential]

### Lonpac External - Confidential

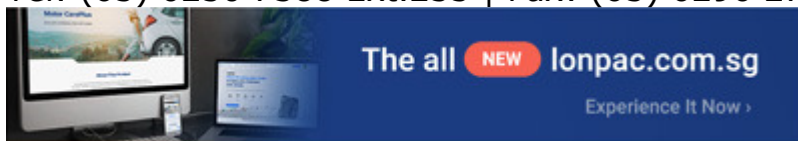
Our Ref: To be advise

Dear Summer,

Please proceed to survey accordingly.

Our Insured has yet to lodge the accident report.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Renemer Bagang [<mailto:renemer.bagang@ccfulco.com.sg>]  
**Sent:** Monday, 24 August 2020 8:42 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>; Mars Ler <[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)>  
**Subject:** RE: Accident On 21/08/2020 Involving Our Insured SMD7173M And Your Insured SLF6300X [External General]

Dear Gerald,

Please arrange for pre-survey on 25/08/2020 Tuesday 3:00pm (customer waiting)

Thank you,

**Best Regards,**

**Ren Bagang**

**Motor Claims Service Advisor**

**H/P +65 85523293 D/D 65949166**

**email : [renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)**

**Cycle & Carriage Fulco Motor Dealer Pte Ltd**

**330 UBI Road 3 Singapore 408650**

**Tel : 67461000 Fax : 64875857**

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Monday, 24 August 2020 7:41 AM

**To:** Renemer Bagang

**Cc:** MT\_Claim\_SG

**Subject:** RE: Accident On 21/08/2020 Involving Our Insured SMD7173M And Your Insured SLF6300X [External General]

**Lonpac External - General**

Our Ref: To be advise

Dear Renemer,

At the juncture, we are unable to comment on Direct Settlement yet as our Insured has yet to lodge the accident report.

Please advise if you wish to proceed with the survey.

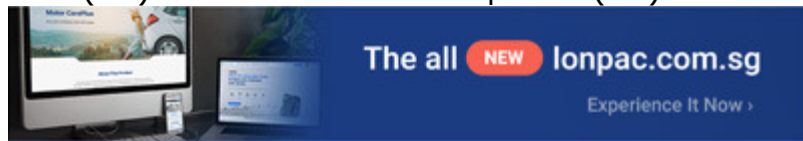
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Renemer Bagang [<mailto:renemer.bagang@ccfulco.com.sg>]

**Sent:** Friday, 21 August 2020 6:14 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>; Mars Ler <[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)>

**Subject:** RE: Accident On 21/08/2020 Involving Our Insured SMD7173M And Your Insured SLF6300X

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

**Please arrange for Pre-survey on 25/08/2020 Tuesday 10:00am at 330 Ubi Road 3 408650.**

Thank you,

**Best Regards,**

**Ren Bagang**  
**Motor Claims Service Advisor**  
**H/P +65 85523293      D/D 65949166**  
email : [renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857